

Luciana Bowers

Lead Logistics Analyst

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STRENGTHS

- 🚚 **Freight Governance**
Freight-forwarder reviews became more useful after delivery, customs, damage, and accessorial evidence shaped each discussion.
- 👥 **Cross-Functional Trust**
When urgent material moved, close coordination with Quality and Material Handling gave production teams practical answers.
- ⚙️ **Exception Recovery**
Peers often sought help with customs holds and late bookings; documented recovery plans made next steps clear.
- ⚙️ **Process Discipline**
SOP work replaced scattered habits with repeatable routing, receipt, escalation, and documentation practices across sites.
- 🤝 **Supplier Partnerships**
Direct conversations with suppliers and brokers built goodwill during difficult shipments, turning tense updates into shared action.

SKILLS

Logistics Strategy

Global Material Movement

Freight Forwarding

3PL Management

Broker Coordination

Supplier Communication

DoD Programs FAA Programs

Import Documentation

Export Documentation

SOP Development

SUMMARY

Lead logistics analyst with nine years directing domestic and international material movement across aerospace, defense, and commercial manufacturing programs. Translates program requirements into transportation strategies, supplier execution plans, compliant import and export procedures, and practical controls across multiple **U.S. locations**. Partners closely with **Supply Chain Planning**, Material Handling, Manufacturing Engineering, Quality, **Supplier Program Managers**, freight forwarders, 3PLs, brokers, government agencies, and suppliers. Uses SAP S/4HANA, **Oracle Transportation Management**, carrier portals, shipment tracking, Incoterms, commercial invoices, and export documentation to protect production schedules and customer commitments. Builds clear SOPs, resolves exceptions early, and balances delivery urgency, regulatory requirements, risk, and total landed cost. Ready to support Northstar Aerospace Systems with disciplined logistics leadership, trusted stakeholder relationships, and reliable material flow across DoD, FAA, and commercial programs.

EXPERIENCE

Lead Logistics Analyst

Great Lakes Avionics Group 📅 September 2024 - Present 📍 Cleveland, OH

Directs logistics planning for six U.S. manufacturing and program locations supporting defense, aviation, and commercial assemblies. Owns material movement, provider governance, SOPs, shipment visibility, and cross-functional recovery decisions. Connects supplier milestones with production demand, regulatory requirements, and customer commitments.

- Directed logistics planning across six U.S. sites supporting defense, aviation, and commercial assembly programs.
- Built freight lane strategies for inbound, intercompany, and outbound movements, clarifying cost and risk decisions.
- Tracked assigned materials through **SAP S/4HANA** and **Oracle Transportation Management**, resolving exceptions before production impact.
- Established reviews with forwarders, 3PLs, brokers, **Supplier Program Managers**, and suppliers, closing documentation gaps.
- Authored SOPs for routing, receipts, escalation, import records, and **export documentation** across multiple sites.
- Partnered with **Material Handling**, **Manufacturing Engineering**, Quality, and Planning on packaging, inspection, and delivery priorities.
- Strengthened supplier relationships through direct recovery planning, giving program teams faster answers during constrained shipments.

Senior Logistics Analyst

Pioneer Defense Manufacturing 📅 January 2022 - August 2024 📍 Grand Rapids, MI

Managed end-to-end logistics execution for avionics and ground-support material across domestic **suppliers**, international vendors, and three production facilities. Led **freight**-forwarding reviews, customs documentation, shipment recovery, process mapping, and training. Connected supplier performance with program schedules, receiving accuracy, and cost control.

- Managed end-to-end logistics for avionics and ground-support material across three production facilities.
- Redesigned forwarder reviews around delivery, customs readiness, damage trends, and accessorial charges.
- Monitored purchase orders and shipment milestones in SAP, escalating holds with documented recovery plans.
- Coordinated invoices, packing lists, export classifications, and broker instructions for compliant cross-border movements.

Shipment Tracking Cost Analysis

SAP S/4HANA Incoterms

LANGUAGES

English Native

Spanish Intermediate

MY CAREER



- Lead Logistics Analyst at Great Lakes Avionics Group (2 Years)
- Senior Logistics Analyst at Pioneer Defense Manufacturing (2.6 Years)
- Logistics Analyst at Midwest Mobility Systems (2.4 Years)
- Supply Chain Coordinator at Lakefront Components (2.1 Years)

- Mapped delivery, receipt, and outbound processes with **Quality** and **Material Handling** teams, clarifying ownership.
- Trained planners and site coordinators on routing guides, **Incoterms**, shipment visibility, and escalation procedures.
- Built trusted supplier connections that improved issue resolution during quarterly business reviews and urgent recoveries.

Logistics Analyst

Midwest Mobility Systems 📅 July 2019 - December 2021 📍 Columbus, OH

Planned inbound and outbound transportation for automotive and aerospace-adjacent programs. Managed carrier bookings, receiving appointments, international shipment visibility, freight analysis, audit records, and corrective actions. Turned recurring service failures into standard work and dashboard requirements supporting production continuity.

- Planned inbound and outbound transportation around supplier releases, production windows, bookings, and receiving appointments.
- Tracked international and domestic shipments through **Oracle Transportation Management** and carrier portals.
- Evaluated freight lanes and forwarding options with Procurement and **Material Handling** partners.
- Maintained broker communications, customs documents, shipment files, and proof-of-delivery records for audit readiness.
- Investigated shortages, damaged freight, and missed **deliveries** with suppliers, carriers, and warehouse teams.
- Converted recurring shipment issues into work instructions and dashboard requirements for supervisor exception reviews.
- Shared reliable status updates with program and planning stakeholders, strengthening confidence during service failures.

Supply Chain Coordinator

Lakefront Components 📅 May 2017 - June 2019 📍 Toledo, OH

Coordinated daily transportation for component suppliers and customer orders. Maintained SAP records, shipping documentation, carrier performance logs, receiving workflows, and issue tracking. Supported planners, buyers, warehouse personnel, brokers, carriers, and customer service teams through clear updates and consistent handoffs.

- Coordinated daily transportation activities for component suppliers and customer orders.
- Reconciled purchase-order, shipment, receipt, and freight data in SAP for planner visibility.
- Resolved routing changes, shortages, and delivery questions with suppliers, carriers, **brokers**, and warehouse teams.
- Prepared **commercial invoices**, packing lists, and import and export support documents under established procedures.
- Maintained carrier performance logs and issue records for supervisor service reviews and corrective actions.
- Documented receiving and outbound workflows, creating training references for two new coordinators.
- Built cooperative handoffs between warehouse and planning teams, making daily exceptions easier to resolve.

PROJECTS

Multi-Site Freight Control Program 📅 2025

Aligned routing, shipment visibility, receipt confirmation, and escalation practices across U.S. locations. Value came from clearer ownership, earlier exception action, and stronger schedule protection.

Cross-Border Documentation Framework 📅 2023

Created a practical documentation framework for commercial invoices, packing lists, export classifications, broker instructions, and import records. Shared controls supported compliant supplier movements.

LEADERSHIP & AWARDS

- Supply Chain Excellence Award, Pioneer Defense Manufacturing, 2023
- Operations Improvement Recognition, Midwest Mobility Systems, 2021
- Dean's List, Bowling Green State University, 2016

EDUCATION

Bachelor's Degree in Supply Chain Management

Bowling Green State University 🎓 GPA: 0 📅 2017 📍 Bowling Green, OH

Coursework: *Logistics Strategy, Transportation Management, Global Supply Chains, Operations Planning*

CERTIFICATIONS

- APICS Certified Supply Chain Professional (CSCP) 📅 2021
- Certified in Logistics, Transportation and Distribution (CLTD) 📅 2020

TECHNICAL SKILLS

- **Enterprise Resource Planning:** SAP S/4HANA, SAP, Purchase Orders
- **Transportation Management:** Oracle Transportation Management, Carrier Portals, Shipment Tracking
- **Freight Services:** Freight Forwarding, Carrier Management, Accessorial Charges
- **Third-Party Logistics:** 3PLs, Freight Brokers, Supplier Programs
- **Trade Documentation:** Commercial Invoices, Packing Lists, Export Documentation
- **Customs Operations:** Import Records, Customs Holds, Broker Instructions
- **Trade Compliance:** Export Classifications, Incoterms, Government Agencies
- **Material Movement:** Inbound Freight, Intercompany Transfers, Outbound Freight
- **Supply Chain Planning:** Production Demand, Supplier Milestones, Receiving Appointments
- **Operating Procedures:** Logistics SOPs, Routing Guides, Standard Work
- **Performance Management:** On-Time Delivery, Damage Trends, Service Reviews
- **Quality Operations:** Inspection Requirements, Packaging Controls, Receiving Accuracy

PROFESSIONAL AFFILIATIONS

- Professional Mentor, Women in Manufacturing and Logistics Network, September 2024 - Present
- Volunteer Coordinator, Council of Supply Chain Management Professionals Ohio Roundtable, January 2022 - 2024

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST