

# Nevaeh Gross

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## SUMMARY

Achievement-oriented Lead Machine Learning Operations Engineer bringing over six years' experience in AI/ML platform engineering and MLOps. Expertise lies in architecting enterprise-scale AI solutions while facilitating compliance and effective oversight. Skilled in developing team capabilities to align machine learning initiatives with strategic business goals. Proven record of delivering innovative infrastructural frameworks that enhance operational effectiveness. Enthusiastic about leading cross-functional teams, advocating best practices for model lifecycle management, and implementing reliable AI operations that yield measurable outcomes.

## EXPERIENCE

### Lead Machine Learning Engineer

January 2021 - Present

Data Innovations Group

Los Angeles, CA

Leading cross-departmental efforts as Lead Machine Learning Engineer within a transformative environment. Responsible for developing and executing AI/ML strategies that champion organizational objectives and drive efficiency.

- Spearhead AI/ML strategy development, ensuring alignment with broader business aims.
- Mentor and guide machine learning engineers, fostering teamwork and innovation.
- Enhance AI model performance by implementing industry best practices and lifecycle protocols.
- Collaborate closely with stakeholders to articulate project expectations and craft advanced AI solutions.

### Senior AI Engineer

June 2018 - December 2020

TechForward Inc.

New York, NY

Served as Senior AI Engineer focusing on scalable platform development and cloud integration, significantly impacting the company's AI projects through thoughtful design and execution.

- Designed scalable AI platforms that bolstered operational efficiency, elevating overall productivity.
- Led seamless integration efforts for secure cloud architectures supporting various AI capabilities.
- Set enterprise standards focusing on AI observability and monitoring to improve response dynamics.
- Collaborated across divisions to ensure successful implementation of AI strategies catering to organizational needs.

### Machine Learning Engineer

August 2016 - May 2018

NextGen AI Solutions

Austin, TX

Focused efforts as a Machine Learning Engineer involved research, model optimization, and integration of advanced AI functionalities.

- Optimized machine learning models for diverse applications, achieving notable increases in accuracy.
- Worked alongside software developers to integrate AI elements into mainstream systems.
- Conducted market research analyzing trends in AI technology influencing future strategic approaches.
- Engaged with teams for knowledge sharing and brainstorming innovative ways to steer continuity in AI enhancements.

## LEADERSHIP & AWARDS

- Recognized as Top Innovator at Data Innovations Group for exceptional contributions in AI strategy, 2022.
- Recipient of Excellence Award from TechForward Inc. due to successful deployment of highly effective AI systems, 2020.

## EDUCATION

### Bachelor's Degree in Computer Science

2016

University of Colorado GPA: 3.5

Denver, CO

*Coursework: Data Structures, Algorithms, Machine Learning, Artificial Intelligence*

## CERTIFICATIONS

- Certified Machine Learning Specialist 📅 2021
- AWS Certified Solutions Architect 📅 2022

## TECHNICAL SKILLS

- **Programming Languages:** Python, Java, C++
- **Frameworks & Libraries:** TensorFlow, PyTorch, Scikit-learn
- **Cloud Platforms:** AWS, Azure, Google Cloud
- **Version Control:** Git, Subversion

- **Containerization:** Docker, Kubernetes
- **Data Storage:** SQL, NoSQL, Redis
- **Monitoring Tools:** Prometheus, Grafana, ELK Stack
- **Collaboration Tools:** JIRA, Confluence, Slack
- **Testing Frameworks:** Pytest, JUnit, Mocha
- **Continuous Integration:** Jenkins, Travis CI

**SKILLS**

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- Python
- JavaScript
- TypeScript
- MLOps
- AIOps
- LLMOps
- Cloud Architecture
- AI Model Management
- Project Management
- Team Leadership
- Data Management
- Security Compliance
- Technical Decision-Making
- Platform Strategy
- Model Monitoring

**PROFESSIONAL AFFILIATIONS**

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- Active member of AI Ethics Council, promoting transparent and responsible AI practices in technology.
- Participates in local meetups focusing on advancements in AI and machine learning technologies.

**LANGUAGES**

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- English (Native)
- Spanish (Intermediate)

**ADDITIONAL INFORMATION**

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**Work Status** : Authorized to work in United States. No sponsorship required.

**REFERENCES**

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AVAILABLE ON REQUEST