

# Linh Wiggins

## Lead Machine Learning Operations MLOps Engineer

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### STRENGTHS

- Strategic Team Leadership**  
Led diverse engineering teams effectively, nurturing talent and strengthening collaborative work environments.
- Innovative Problem-Solving**  
Frequently utilized creative strategies to address system inefficiencies and production challenges.
- Performance Optimization**  
Identified critical factors impacting model reliability, resulting in significant operational enhancements.
- Cross-Functional Collaboration**  
Facilitated communication between teams, ensuring unified objectives resulted in improved project execution.
- Adaptability**  
Showed flexibility in adopting new technologies and responding swiftly to evolving technical requirements.

### SKILLS

- Machine Learning Operations (MLOps)
- ML Model Deployment
- CI/CD Pipelines
- Performance Optimization
- Team Leadership   Data Processing
- Natural Language Processing
- Multimodal Data Integration
- Model Lifecycle Management
- Feature Stores
- Transformer Architectures

### SUMMARY

Data-driven Machine Learning Operations Engineer with over 6 years of experience in optimizing ML models and deploying scalable infrastructure. Proven track record in leading high-performing teams and implementing best practices in model lifecycle management. Passionate about leveraging technology to innovate solutions in the digital advertising ecosystem, overseeing the end-to-end delivery of ML systems. Collaborating closely with engineers and data scientists ensures seamless research-to-production transitions. Committed to fostering a culture of innovation while consistently enhancing performance across various dimensions.

### EXPERIENCE

#### Senior MLOps Engineer

Apex Data Solutions 📅 March 2021 - Present 📍 Naperville, IL

Oversaw deployment and optimization of machine learning models for large-scale data processing. Lead a team of engineers building robust pipelines, ensuring model reliability in production. Worked collaboratively with cross-functional teams, heightening model performance through collective expertise.

- Spearhead deployment of ML models addressing multi-terabyte datasets from platforms such as TikTok and YouTube.
- Establish best practices in ML lifecycle management including versioning and testing protocols.
- Mentor engineers by fostering a culture of innovation alongside continuous improvement.
- Optimize model inference performance while maintaining cost-effectiveness throughout production systems.

#### MLOps Engineer

Quantum Insights 📅 January 2019 - February 2021 📍 Chicago, IL

Designed CI/CD pipelines for machine learning workflows, streamlining deployment processes effectively. Focused on eliminating bottlenecks, thus facilitating prompt integration of new capabilities and enhancements.

- Conducted performance tuning on machine learning models, reducing latency to enhance user experience.
- Implemented effective monitoring solutions assuring high availability and reliability of ML systems.
- Collaborated directly with stakeholders, ensuring understanding of requirements related to technical initiatives.
- Communicated organization objectives, aligning engineering capabilities with wider strategic goals.

#### Machine Learning Engineer

DataTech Innovations 📅 June 2016 - December 2018 📍 Evanston, IL

Developed machine learning models covering both natural language processing and multimodal applications. Actively participated in project discussions via collaboration with Data Scientists, overcoming technical challenges successfully.

- Integrated multimodal data sources improving accuracy for classification tasks.
- Contributed towards facilitating efficient operationalization of various development projects.
- Presented findings and updates in stakeholder meetings enhancing visual understanding of ML efficacy.
- Assisted in advancing organizational ML capabilities by championing application of state-of-the-art frameworks.

Optimizing Inference

Monitoring Solutions

Stakeholder Management

Creative Solutions

Agile Methodologies

## LANGUAGES

English Native

Spanish Proficient

## MY CAREER



● Senior MLOps Engineer at Apex Data Solutions (5.2 Years)

● MLOps Engineer at Quantum Insights (2.1 Years)

● Machine Learning Engineer at DataTech Innovations (2.5 Years)

## LEADERSHIP & AWARDS

- Best Emerging Tech Innovator, Tech Summit 2022
- Outstanding Contributions to Machine Learning Innovation, AI Conference 2021

## EDUCATION

### Bachelor's Degree in Computer Science

University of Illinois 🎓 GPA: 3.8 📅 2016 📍 Champaign, IL

**Coursework:** Data Structures, Machine Learning, Artificial Intelligence, Software Engineering

## CERTIFICATIONS

- Certified Machine Learning Specialist 📅 2020
- AWS Certified Machine Learning - Specialty 📅 2021

## TECHNICAL SKILLS

- **Machine Learning Frameworks:** TensorFlow, PyTorch, Scikit-Learn
- **CI/CD Tools:** Jenkins, GitLab CI, CircleCI
- **Model Management Tools:** Weights & Biases, MLflow, DVC
- **Visualization Tools:** Matplotlib, Seaborn, Tableau
- **Cloud Platforms:** AWS, Azure, GCP
- **Containerization Tools:** Docker, Kubernetes, OpenShift
- **Data Processing Tools:** Pandas, NumPy, Apache Spark
- **Version Control Systems:** Git, Bitbucket, SVN
- **Scripting Languages:** Python, R, Bash
- **Monitoring Tools:** Prometheus, Grafana, ELK Stack

## PROFESSIONAL AFFILIATIONS

- Member, Association for Computing Machinery (ACM)
- Participant, Women in Technology Networking Group

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST