



Mei Ng

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STRENGTHS

- ♥️ **Patient-Centric Care**
Consistently prioritized patient needs, resulting in improved feedback scores and increased patient satisfaction in emergency services.
- 🕒 **Rapid Decision Making**
Adapted swiftly to dynamic situations, leading to timely interventions that directly impacted overall patient outcomes during crisis scenarios.
- 👥 **Effective Team Collaboration**
Fostered strong working relationships with colleagues, enabling seamless coordination in emergency situations and shared accountability.
- 🔄 **Continuous Improvement Mindset**
Championed various training sessions, encouraging a culture where team members continuously seek enhanced competencies and patient care standards.
- 💬 **Strong Communication Skills**
Articulated complex clinical information clearly to multidisciplinary teams and patients, fostering trust and understanding.

SKILLS

Emergency Medicine

Patient Assessment ACLS PALS

Suturing Joint Reductions

Team Collaboration

Patient Education Data Analysis

Research Skills

Statistical Software

Community Outreach

SUMMARY

Dedicated healthcare professional specializing in emergency medicine with extensive experience in high-pressure environments. Proficient in managing around 90 patients daily, performing essential procedures like suturing and joint reductions. Collaborates closely with multidisciplinary teams, ensuring exceptional patient outcomes while adhering to safety protocols. Committed to ongoing education and skill enhancement through continuous learning initiatives. Holds ACLS and PALS certifications, with hands-on experience in pediatric emergencies involving 10-15% of patient cases. Enthusiastic about contributing positively to the success of a new healthcare team.

EXPERIENCE

Emergency Medicine Intern

University Research Lab 📅 June 2025 - Present 📍 Normal, IL

Serves as an Emergency Medicine Intern within a busy research lab. Specializes in assisting with various aspects of patient care in fast-paced emergency settings, consistently aiming for optimal patient outcomes.

- Assisted with managing emergency cases averaging 90 patient interactions daily, ensuring effective initial assessments and treatment decisions.
- Executed standard emergency procedures such as suturing and joint reductions under supervision, contributing significantly to patient care.
- Engaged in pediatric emergency cases, emphasizing comfort and efficient care for patients aged 10-15%, reinforcing skills in diverse medical scenarios.
- Partnered with senior clinicians to formulate strategic care plans that enhance patient recovery paths and foster collaboration.
- Maintained thorough documentation of patient information and treatment outcomes, actively participating in quality improvement initiatives.
- Regularly attended training workshops focused on advancing clinical competencies and staying current with emergency medical best practices.

Emergency Medicine Capstone Project

Academic Research 📅 January 2025 - May 2025 📍 Normal, IL

Led a comprehensive capstone project focusing on patient flow improvement in emergency departments. This initiative aimed at harnessing data to innovate care delivery and efficiency strategies.

- Conducted extensive data analysis on emergency department patient visits, revealing actionable insights into care preferences and operational trends.
- Formulated evidence-based recommendations tailored to optimize existing care processes, presenting findings to faculty and peers effectively.
- Collaborated with interdisciplinary teams, showcasing group synergy by successfully compiling robust research outputs recognized for depth and clarity.
- Utilized advanced statistical software to analyze and visualize data trends, facilitating informed discussions among stakeholders regarding resource allocation.
- Incorporated community health outreach efforts into the project, highlighting the importance of service awareness in emergency care.
- Promoted knowledge sharing through targeted presentations, earning praise from faculty for innovation in emergency medicine studies.

LEADERSHIP & AWARDS

- Recognition for Excellence in Clinical Simulation Training, 2025
- Dean's List, Normal University, Academic Year 2023-2025

Multi-tasking Crisis Management

English Native

Spanish Proficient

A donut chart with a light blue background and a white center. The text "1.4 YEARS" is displayed in the center. The chart is divided into two segments: a larger light blue segment and a smaller white segment.

- Emergency Medicine Intern at University Research Lab (1.1 Years)

- Emergency Medicine Capstone Project at Academic Research (4 Months)

Master's Degree in Physician Assistant Studies

Normal University GPA: 3.8 2025 Normal, IL

Coursework: Clinical Practice, Emergency Medicine, Patient Safety, Health Policy

Normal University GPA: 3.7 2023 Normal, IL

Coursework: Human Anatomy, Microbiology, Biostatistics, Medical Ethics

- ACLS Certification 📅 2025
- PALS Certification 📅 2025

- **Clinical Procedures:** Suturing, Joint Reductions, Pediatric Emergency Care
- **Emergency Medicine Tools:** Patient Monitors, AEDs, IV Administration Kits
- **Software & Analytics:** Statistical Packages, MS Excel, EHR Systems
- **Medical Certifications:** ACLS, PALS, BLS
- **Evidence-Based Practices:** Clinical Guidelines, Treatment Protocols, Quality Metrics
- **Patient Interaction Techniques:** Effective Communication, Empathy, Active Listening
- **Collaboration Tools:** Teamwork Approaches, Medial Interventions, Coordination Frameworks
- **Health Documentation:** Electronic Health Records, Charting, Patient Logs
- **Crisis Response Strategies:** Triage Protocols, Emergency Plans, Risk Mitigation
- **Patient Education Resources:** Health Literacy Materials, Informational Brochures, Workshops

- American Academy of Physician Assistants Member
- Volunteer, Local Community Health Fair

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST