

Kehlani Morrow

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SUMMARY

Dedicated and detail-oriented LTC Pharmacist with over 5 years of experience in fast-paced pharmacy settings. Proficient in managing medication prescriptions, advising patients on pharmaceutical care, and ensuring compliance with safety standards. Strong communication skills coupled with a commitment to providing exceptional customer service. Holds a valid state pharmacist license and experienced in maintaining comprehensive patient records. Eager to bring expertise in medication management and patient consultations to enhance health outcomes at Azend Pharma.

EXPERIENCE

LTC Pharmacist

January 2023 - Present

Greenwood Pharmacy

Ewing, NJ

Oversaw prescription management and patient counseling in a busy environment, enhancing customer engagement and medication safety. Led team initiatives to improve patient experience while adhering to compliance.

- Managed review and processing of incoming prescriptions, ensuring accuracy and suitability for patients.
- Provided critical information regarding medication usage, side effects, and storage requirements.
- Maintained meticulous patient records and pharmacy files, enhancing patient care and safety.
- Conducted regular inventory assessments and implemented proper categorization for new stock.
- Trained and mentored junior pharmacists on best practices in medication management.
- Collaborated with healthcare professionals to optimize patient medication regimens.

Pharmacist

June 2020 - December 2022

Maplewood Pharmacy

Hamilton, NJ

Delivered comprehensive pharmaceutical services under high-pressure conditions, focused on customer education and quality assurance. Engaged in direct patient interactions, fostering trust and understanding.

- Processed high volume of prescriptions while maintaining a focus on detail and accuracy.
- Assisted customers with inquiries regarding medications, providing tailored advice.
- Ensured compliance with pharmacy regulations and maintained an organized work environment.
- Developed patient education programs focused on medication adherence and safety.
- Managed inventory levels and negotiated with suppliers for timely medication availability.
- Participated in initiatives that improved overall patient satisfaction scores.

Pharmacy Technician

May 2018 - May 2020

Oakridge Pharmacy

Lawrenceville, NJ

Supported daily operations in a clinical setting, gaining firsthand experience in patient care and pharmacy protocols. Collaborated effectively with registered pharmacists to ensure optimal service delivery.

- Assisted in filling prescriptions and providing exemplary customer service.
- Maintained pharmacy inventory and organized medication storage.
- Trained new technicians on procedures and customer interaction protocols.
- Managed patient records, ensuring confidentiality and compliance.
- Engaged with patients to gather feedback and refine service delivery.
- Conducted routine checks to ensure adherence to health and safety regulations.

LEADERSHIP & AWARDS

- Winner of the Best Pharmacist Award from the New Jersey Pharmacists Association, April 2022.
- Recognized for outstanding service by Greenwood Pharmacy, January 2024.

EDUCATION

Doctor of Pharmacy (PharmD)

2018

Rutgers University

GPA: 3.6

New Brunswick, NJ

Coursework: Pharmaceutical Care, Patient Safety, Drug Interactions, Clinical Pharmacy

CERTIFICATIONS

- Licensed Pharmacist 📅 2018

- ACLS Certification 📅 2020

TECHNICAL SKILLS

- **Medication Management Systems:** PharmacyOS, Meditech, QS/1
- **Inventory Management Tools:** PAR, MicroMerchant, OmniLogic
- **Pharmaceutical Standards:** USP, FDA Guidelines, ADA Guidelines
- **Clinical Decision Support:** EPIC, Cerner, Allscripts
- **Patient Record Software:** Sigmund, RX30, PioneerRX
- **Safety Protocols:** HIPAA Compliance, OSHA Standards, Risk Mitigation Strategies
- **Regulatory Knowledge:** State Pharmacy Regulations, Controlled Substances Act, Medicare Regulations
- **Communication Platforms:** Microsoft Teams, Zoom, Slack
- **Professional Development:** Continuing Education, Local Workshops, Professional Seminars
- **Team Coordination Tools:** Trello, Asana, JIRA

SKILLS

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|-------------------------|------------------------|----------------------------|------------------------|
| • Medication Management | • Customer Service | • Pharmaceutical Education | • Data Entry |
| • Patient Counseling | • Communication Skills | • Quality Assurance | • Team Collaboration |
| • Inventory Control | • Time Management | • Medication Safety | • Interpersonal Skills |
| • Regulatory Compliance | • Attention to Detail | • Problem Solving | |

PROFESSIONAL AFFILIATIONS

- Member of the American Pharmacists Association since 2019.
- Active participant in the New Jersey Pharmacists Association community events.

LANGUAGES

- English (Native)
- Spanish (Proficient)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST