



# Ali Carr

## Manager, Applied AI Engineer

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### SUMMARY

Experienced AI Engineering Manager with over 7 years in customer-focused technical roles, specializing in deploying AI and SaaS solutions within enterprise environments. Proven leadership in managing teams and driving innovative projects that enhance customer engagement through advanced technology. Led diverse teams to develop successful deployments of complex AI projects while ensuring adherence to best practices. Strong collaboration with cross-functional partners marked by transparency and accountability helped facilitate understanding across technical and business arenas. Looking forward to a new role that further harnesses my skills and fosters customer satisfaction.

### STRENGTHS

- Team Leadership**  
Led a talented group delivering significant AI projects while empowering team members to excel and innovate in their roles.
- Communication Skills**  
Gained executive confidence through clear communication, translating technical knowledge into accessible terms for diverse audiences.
- Stakeholder Engagement**  
Built strategic relationships with stakeholders across sectors, informing decisions that adhered closely to business strategies.
- Technical Proficiency**  
Demonstrated expertise in Python and TypeScript to implement end-to-end AI solutions focusing on intuitive designs and reliability.
- Adaptability**  
Thrived in fast-paced environments, adjusting quickly and efficiently as project scopes changed or evolved based on need.

### SKILLS

- AI/ML Solutions Python
- TypeScript Go SaaS Deployment
- Team Leadership
- Stakeholder Management
- Voice Technologies
- Cloud Platforms Machine Learning
- Data Integration

### EXPERIENCE

#### AI Engineering Manager

Tech Solutions Group 📅 March 2021 - Present 📍 Chicago, IL

In this role, oversee a team focused on utilizing AI for enhancing client solutions. Responsibilities include developing strategies, and aligning project outcomes with business goals, ensuring pertinent integration of technologies. Actively manage timelines, scope, and performance monitoring, fostering strong partnerships among stakeholders.

- Led a team of engineers designing innovative AI solutions for various client challenges.
- Successfully launched numerous AI-driven applications improving customer interaction quality.
- Streamlined communication between engineering teams and stakeholders, boosting overall efficiency.
- Coordinated projects ensuring adherence to quality standards and timely delivery.

#### Senior AI Engineer

DataTech Corporation 📅 June 2018 - February 2021 📍 Aurora, IL

Focused on data-improvement initiatives via machine learning, collaborating closely with product teams to yield impactful results. Developed protocols to streamline service offerings and integrate enhanced functionality into existing systems.

- Implemented AI models leading to improved operating procedures and service response.
- Built robust relationships with key stakeholders, relaying ongoing project updates effectively.
- Drove integrations of learning solutions, facilitating more efficient workflows throughout processes.
- Provided suggestions based on comprehensive analysis enhancing reporting structures and tools.

#### AI Engineer

Innovative Solutions LLC 📅 August 2015 - May 2018 📍 Peoria, IL

Engaged in development cycles focusing on user-centric applications, actively collaborating across teams. Played a pivotal role in training peers and driving initiative discussions that shaped strategic capabilities.

- Executed design and buildout of essential AI frameworks assisting improved user interface experience.
- Training sessions delivered successfully equipping fellow engineers with insight on current methodologies.
- Worked together with product management teams in elevating the application's functional reach per market feedback.
- Advocated tech insights that sharpened understanding of how AI serves distinct customer needs.

### LEADERSHIP & AWARDS

- Certified AI Engineer, 2020
- Project Management Professional (PMP), 2019

Software Development

Customer Engagement

Technical Architecture

Problem Solving   Quality Assurance

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● AI Engineering Manager at Tech Solutions Group (5.2 Years)

● Senior AI Engineer at DataTech Corporation (2.7 Years)

● AI Engineer at Innovative Solutions LLC (2.8 Years)

## EDUCATION

### Bachelor's Degree in Computer Science

University of Illinois 🎓 GPA: 3.5 📅 2015 📍 Champaign, IL

**Coursework:** Data Structures, Algorithms, Machine Learning, Software Development

## CERTIFICATIONS

- Certified AI Engineer 📅 2020
- Project Management Professional (PMP) 📅 2019

## TECHNICAL SKILLS

- **AI Implementation Tools:** TensorFlow, Keras, PyTorch
- **Version Control Systems:** Git, GitHub, Bitbucket
- **Development Platforms:** AWS, Azure, Google Cloud
- **Contact Center Solutions:** Genesys, Five9, NICE
- **API Technologies:** REST, GraphQL, SOAP
- **Testing Frameworks:** Jest, Mocha, Chai
- **Database Management Systems:** MySQL, PostgreSQL, MongoDB
- **Containerization Tools:** Docker, Kubernetes, OpenShift
- **Monitoring & Logging Tools:** Prometheus, Grafana, ELK Stack
- **Collaboration Tools:** JIRA, Trello, Asana

## PROFESSIONAL AFFILIATIONS

- Society of Artificial Intelligence Professionals
- IEEE Computer Society

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST