

# Sophia Bennett

## Manager Data Analyst

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### SUMMARY

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Data Analyst cultivating over four years of experience in data management and conversion, emphasizing successful Salesforce implementations. Managed numerous client relationships, guiding them through the data migration journey effectively. Expertly crafted SQL scripts that transformed legacy data into meaningful structures ready for Salesforce. Collaboration with cross-functional teams has been pivotal in driving project success and ensuring client satisfaction. Honed skills in mentoring junior developers sparked improved performance across projects. Impressive problem-solving abilities led to innovative solutions, ensuring smooth transitions during complex integrations.

### EXPERIENCE

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#### Manager Data Analyst

Data Innovations Group 📅 June 2021 - Present 📍 Chicago, IL

Lead efforts in collaborating with clients for effective data mapping and migration strategies for Salesforce. Develop SQL scripts for data extraction and transformation while ensuring quality control throughout the conversion processes.

- Facilitated direct interactions with clients to determine specifications for data mapping and conversion.
- Steered documentation of legacy system data transitions for clear communication and expectations.
- Designed advanced SQL scripts optimizing data extraction, enhancing accuracy in conversions.
- Oversaw testing activities for data loads, cementing thorough quality assurance measures pre-launch.

#### Data Analyst

Tech Solutions Inc. 📅 January 2019 - May 2021 📍 Chicago, IL

Contributed as a vital member of project teams to develop comprehensive data migration strategies focused on Salesforce integration. Coordinated significant database management operations and played an integral role in ensuring project completion on time.

- Participated actively in crafting data migration frameworks crucial for successful Salesforce implementations.
- Managed SQL database operations and maintained high standards through diligent testing and validation processes.
- Collaborated closely with team members from various departments, reinforcing effective lines of communication.
- Engaged persistently in adapting project management tools to aid in achieving milestones within deadlines.

### LEADERSHIP & AWARDS

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- Recognized as Employee of the Month at Data Innovations Group for exceptional performance in client relations.
- Led a successful training program for new hires at Tech Solutions Inc., resulting in enhanced team proficiency.

### EDUCATION

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#### Bachelor's Degree in Information Technology

University of Illinois Chicago 🎓 GPA: 3.8 📅 2018 📍 Chicago, IL

*Coursework: Data Structures, Database Management, Programming Fundamentals, Web Development*

### CERTIFICATIONS

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- Salesforce Certified Administrator 📅 2022
- SQL Database Fundamentals 📅 2021

### TECHNICAL SKILLS

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- **Database Platforms:** Oracle, SQL Server, MySQL
- **Project Management Tools:** Trello, Asana, JIRA
- **Data Visualization Tools:** Tableau, Power BI, Excel
- **Fundraising Systems:** Blackbaud CRM, Raiser's Edge, Banner
- **APIs:** Salesforce APIs
- **Programming Languages:** Python, JavaScript, SQL
- **Version Control Systems:** Git, SVN
- **Data Warehousing:** Amazon Redshift, Snowflake
- **Testing Frameworks:** JUnit, Postman
- **Communication Tools:** Slack, Zoom, Microsoft Teams

## SKILLS

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- SQL
- Salesforce
- Excel
- Data Mapping
- Data Transformation
- Quality Assurance
- Project Management
- Time Management
- Cross-Functional Collaboration
- Client Relations
- Mentoring
- Problem Solving
- Database Management
- Test Planning
- Data Analytics

## PROFESSIONAL AFFILIATIONS

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- Active Member of the Data Analysts Association, fostering networking and professional development opportunities.
- Volunteer Mentor at Coding for Good, assisting aspiring analysts in gaining practical skills.

## LANGUAGES

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- English (Native)
- Spanish (Proficient)

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST