

# Michael Thompson

## Manager, Technical Product Management

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### STRENGTHS

- Dynamic Collaboration**  
Built partnerships across diverse teams that delivered significant enhancements during product lifecycles.
- Clear Communication**  
Facilitated discussions with teams resulting in aligned project goals and efficient navigation of challenges.
- Agile Mindset**  
Embraced flexible practices, rapidly adapting products based on evolving stakeholder needs and market changes.
- Analytical Problem Solver**  
Leveraged data-driven analysis to craft compelling narratives that shaped key product decisions and strategies.
- Stakeholder Champion**  
Earned trust from stakeholders through continued engagement and transparent communication strategies.

### SKILLS

- Agile Product Management
- Data Analysis
- User Story Development
- Stakeholder Engagement
- ESG Reporting Standards | Jira
- Cross-Functional Teamwork
- Communication Skills
- Technical Documentation
- Customer Insights | Sprint Planning
- Quality Assurance
- Market Research

### SUMMARY

Innovative Technical Product Manager with over six years of experience leading ESG-focused product development. Passionate about leveraging modern practices to drive impactful solutions for data-driven decision-making. Skilled in managing agile processes, translating complex business needs into actionable requirements, and collaborating across teams to deliver results that resonate with stakeholders. Committed to continuously evolving product strategies through stakeholder engagement and effective communication. Excited to join EcoTech Innovations and contribute by enhancing ESG Data Modernization product solutions.

### EXPERIENCE

#### Technical Product Manager

GreenTech Solutions | January 2021 – Present | Dallas, TX

Drive the product lifecycle for ESG data management initiatives. Lead product backlog management and ensure timely delivery of features using agile methodologies. Collaborate with multiple stakeholders, translating their input into clear project tasks. Engage with cross-functional teams to facilitate successful product outcomes.

- Oversee integrations and maintain the quality of ESG data systems for improved customer insights.
- Foster strong relationships among teams for streamlined collaboration on product features.
- Utilize Jira effectively for sprint planning and backlog tracking, ensuring alignment with project goals.
- Conduct technical reviews and document user stories that capture essential product features.

#### Associate Product Manager

Future Innovations, Inc. | June 2018 – December 2020 | Houston, TX

Assisted the product strategy team in aligning projects with ESG objectives and supporting regulatory compliance. Fostered collaboration among engineering teams for necessary enhancements, aiming to elevate product standards.

- Contributed to user acceptance testing (UAT) and problem resolution for ongoing enhancements.
- Played a role in developing effective market research strategies to address customer needs.
- Produced documentation that informed product roadmaps, focusing on compliance and strategic direction.
- Participated in regular stakeholder meetings, maintaining transparency and gathering feedback.

#### Product Management Intern

TechWave LLC | June 2016 – May 2018 | Austin, TX

Provided support for data analysis and comprehensive market research intended for new product initiatives. Worked closely with teams in formulating specifications and user stories critical for agile developments.

- Assisted in compiling analytical reports to help steer product direction based on market needs.
- Documented and tracked user stories and specifications for better team clarity during sprints.
- Collaborated with senior product managers to align research findings with development strategies.
- Engaged in practical hands-on learning, providing room for professional growth within product management.

### LEADERSHIP & AWARDS

- Awarded 'Best Product Team' for innovation in ESG solutions at GreenTech Solutions, August 2022.

Business Strategy

Systems Integration

Project Backlogs

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Technical Product Manager at GreenTech Solutions (5.4 Years)

● Associate Product Manager at Future Innovations, Inc. (2.5 Years)

● Product Management Intern at TechWave LLC (1.9 Years)

- Recognized as employee of the month for outstanding leadership in product rollouts at Future Innovations in November 2019.

## EDUCATION

### Bachelor's Degree in Business Administration

University of Texas at Austin 🎓 GPA: 3.8 📅 2016 📍 Austin, TX

**Coursework:** *ESG Principles, Product Development, Data Analysis, Business Strategy*

## CERTIFICATIONS

- Certified Scrum Product Owner (CSPO) 📅 2020
- Salesforce Certified Administrator 📅 2021

## TECHNICAL SKILLS

- **Product Management Tools:** Jira, Trello, Confluence
- **Data Visualization:** Tableau, Power BI, QlikView
- **Communication Tools:** Slack, Microsoft Teams, Zoom
- **Development Methodologies:** Agile, Scrum, Lean
- **Programming Languages:** Python, SQL, JavaScript
- **Cloud Platforms:** AWS, Salesforce, Microsoft Azure
- **Data Management Platforms:** Salesforce Net Zero Cloud, SAP, Oracle
- **Design Tools:** Figma, Adobe XD, Sketch
- **Monitoring Tools:** Google Analytics, Splunk, Prometheus
- **Certification Standards:** ISO 14001, GRI, SASB

## PROFESSIONAL AFFILIATIONS

- Active Volunteer at Local Environmental NGO, Austin, TX.
- Member of Product Management Institute, engaged in networking and knowledge sharing.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST