

# JETT WHEELER

## DEVOPS ENGINEERING MANAGER

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### STRENGTHS

- Team Leadership**  
Transform collaborative efforts into successful outcomes by empowering team members, becoming a trusted advisor.
- Technical Expertise**  
Deep understanding of cloud infrastructures and orchestration greatly benefits project implementations and outcomes.
- Problem Solving**  
Consistently address multifaceted technical issues to elevate performance, navigating team initiatives towards resolutions.
- Agile Advocacy**  
Promote Agile methodologies among teams resulting in improved workflows and enhanced project efficiency.
- Communication Skills**  
Foster strong communication across teams leading to clearer objectives and shared accomplishments.

### SKILLS

AWS Azure GCP Docker  
Kubernetes Terraform CI/CD  
Microservices Agile Python  
Bash Shell Grafana Prometheus  
AppDynamics

### LANGUAGES

English Native  
Spanish Intermediate

### SUMMARY

Experienced DevOps Engineering Manager with extensive experience in software development, cloud engineering, and team leadership. Over five years of proven expertise managing diverse engineering teams to enhance software delivery efficiency and promote CI/CD practices within complex environments. Proficient in leveraging public cloud platforms and container orchestration technologies, facilitating infrastructure as code excellence. Strong communication abilities foster collaboration across multiple stakeholders, aligning technical solutions with strategic business goals. Committed to mentoring engineering personnel, ensuring growth and productivity through a supportive environment that values diverse perspectives.

### EXPERIENCE

#### DevOps Engineering Manager

Tech Innovations Inc. | January 2023 - Present | Austin, TX

As DevOps Engineering Manager, lead projects focused on scalable solutions through best coding practices. Supervise the alignment of technical staffing with overall product delivery timelines, consistently achieving project milestones.

- Spearhead design and development initiatives for innovative software products, adhering to industry standards.
- Manage engineering resources effectively, facilitating timely completion of multiple concurrent projects within established budgets.
- Mentor and develop engineering staff, fostering professional growth and team cohesion.
- Implement best practices for CI/CD workflows, enhancing software delivery capabilities significantly.
- Collaborate closely with product stakeholders to deliver user-focused features, enhancing overall satisfaction.
- Maintain AWS infrastructure, optimizing service performance and reliability benchmarks.

#### Senior Software Engineer

Cloud Solutions Corp. | June 2020 - December 2022 | Houston, TX

Played a vital role in developing cloud applications using Docker and Kubernetes, focusing on availability and scalability in an agile culture. Led initiatives for monitoring and observability efforts across engineering.

- Designed and maintained containerized applications using Docker and orchestrated services via Kubernetes.
- Achieved operational efficiencies by implementing infrastructure as code methodologies with Terraform.
- Led cross-functional troubleshooting efforts that resolved critical system challenges and enhanced reliability.
- Conducted large-scale monitoring implementations utilizing Grafana and Prometheus for better performance visibility.
- Facilitated Agile ceremonies enriching team productivity and collaboration throughout software cycles.
- Mentored junior engineers, instilling best practices related to cloud architectures and containerization.

#### Software Engineer

Innovative Systems LLC | March 2018 - May 2020 | Frisco, TX

## MY CAREER

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- DevOps Engineering Manager at Tech Innovations Inc. (3.5 Years)
- Senior Software Engineer at Cloud Solutions Corp. (2.5 Years)
- Software Engineer at Innovative Systems LLC (2.2 Years)

Involved in design and development of microservices architecture aimed at improving deployment processes. Coordinated team efforts towards maintaining system upgrades while keeping downtimes minimal.

- Developed microservices aligned with CI/CD principles, dramatically increasing feature release velocity.
- Automated build workflows and integrated static analysis tools, raising software quality metrics.
- Engaged stakeholders in gathering requirements to precisely meet customer demands with new features.
- Facilitated system support activities through consistent issue resolution and enhancement strategies.
- Contributed actively to Agile rituals, promoting continual workflow improvements within cross-functional teams.
- Assisted in the recruitment process, building robust engineering talent foundations.

## LEADERSHIP & AWARDS

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- Dean's List, University of Texas at Austin (2016, 2017)
- Hackathon Winner, Tech Innovations Competition (2019)

## EDUCATION

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### Bachelor's Degree in Computer Science

University of Texas at Austin 🎓 GPA: 3.5 📅 2018 📍 Austin, TX

*Coursework: Data Structures, Algorithms, Cloud Computing, Software Engineering*

## CERTIFICATIONS

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- AWS Certified Solutions Architect – Associate 📅 2026
- Certified Kubernetes Administrator 📅 2026

## TECHNICAL SKILLS

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- **Cloud Platforms:** AWS, Azure, GCP
- **Containerization Tools:** Docker, Kubernetes
- **Infrastructure as Code:** Terraform, CloudFormation
- **Programming Languages:** Python, Bash, Shell, Go
- **CI/CD Technologies:** Jenkins, GitLab CI, Travis CI
- **Monitoring Tools:** Grafana, Prometheus, ELK
- **Agile Methodologies:** Scrum, Kanban, Agile Coaching
- **Scripting Languages:** Bash, Python
- **Software Development Tools:** Git, JIRA, VSCode
- **Quality Assurance Tools:** SonarQube, Veracode, Selenium

## PROFESSIONAL AFFILIATIONS

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- President, University Coding Club (2017-2018)
- Volunteer, Code for Good Hackathon (2020)

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST