



Brianna Lozano

Mediator, Family Services

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STRENGTHS

- ⚖️ **Neutral facilitation**
Stayed balanced during difficult parenting discussions, helping families hear options clearly and move toward workable plans.
- ♥️ **Court documentation**
Turned sensitive case details into clear reports and service records, a habit colleagues trusted during reviews.
- 👤 **Child centered practice**
Kept children's needs visible in planning conversations, especially when adult conflict made decisions harder.
- 👥 **Collaborative consultation**
Brought attorneys, clinicians, providers, and court staff into focused conversations; shared context often prevented delays.
- 💬 **Conflict management**
Facilitated tense groups with calm structure, and participants often left with clearer next steps.

SKILLS

Family Mediation Parenting Plans
Parental Responsibilities
Parenting Time Family Law
Domestic Relations Court
Child Development
Domestic Violence Screening
Orders of Protection
Supervised Parenting Time
Neutral Exchange

SUMMARY

Family mediator and **Licensed Clinical Social Worker** with more than four years of experience supporting court connected family services, high conflict parenting matters, and child centered dispute resolution. Conducts court ordered mediation for **nonfinancial child related disputes**, screens for impediments, and develops **Allocation of Parental Responsibilities** and Parenting Time plans. Prepares parenting plans, progress notes, reports, and service records with clear attention to court requirements. Collaborates with attorneys, judges, court staff, **mental health professionals**, service providers, and community partners. Provides supervised parenting time, neutral exchange, conflict management groups, educational presentations, and program evaluation. Applies family systems knowledge, trauma informed communication, and fluent Spanish skills to sensitive matters. Licensed in Illinois and prepared to contribute thoughtful, neutral service in office, child friendly, courtroom, and off site settings.

EXPERIENCE

Family Mediator

Lakeview Family Mediation Services 📅 May 2024 - Present 📍 Chicago, IL

Lead **court connected family mediation** and parenting plan services for child related disputes. Manage case documentation, stakeholder communication, peer consultation, and service workflows while maintaining neutrality, sound judgment, and **court focused compliance**.

- Established **mediation** scope using documented procedures and court service requirements.
- Conducted parenting plan sessions for **nonfinancial child related disputes** and family matters.
- Screened cases for mediation impediments and coordinated appropriate specialist consultation.
- Prepared **progress notes**, reports, **service records**, and clear stakeholder updates.
- Improved case workflows through practical checklists and consistent documentation guidance.
- Supported peer development through case reviews, coaching, and professional standards.

Family Services Clinician

North Shore Family Services 📅 June 2022 - April 2024 📍 Evanston, IL

Provided high conflict family services involving supervised parenting time, neutral exchange, family systems assessment, and sensitive documentation. Coordinated with attorneys, mental health professionals, court personnel, service providers, and **community partners** to support safe, structured family contact.

- Established service scope for high conflict family matters and supervised contact.
- Supported **supervised parenting time** through structured observation and child centered communication.
- Coordinated **neutral exchange** coverage with families, providers, and court stakeholders.
- Documented reports, progress notes, service records, and case recommendations accurately.
- Facilitated **conflict management groups** and educational presentations for participating families.
- Consulted with **mental health professionals** regarding safety, **family systems**, and service needs.

Mediation Intern, Social Work Associate

Community Resolution Clinic 📅 August 2021 - May 2022 📍 Oak Park, IL

Supported supervised mediation, family systems assessment, and case documentation under professional supervision. Contributed to client preparation, **service coordination**, written records, and practical workflow improvements for family resolution programs.

- Supported supervised mediation sessions through preparation, observation, and timely documentation.
- Assessed **family systems** factors affecting communication, **parenting time**, and service planning.
- Prepared case records and recommendations for review by supervising social workers.
- Coordinated information with **service providers** and community partners under **supervision**.
- Contributed to conflict management activities and family education sessions.

Conflict Management Spanish

Court Documentation

Family Systems

LANGUAGES

English Native

Spanish Proficient

MY CAREER



● Family Mediator at Lakeview Family Mediation Services (2.3 Years)

● Family Services Clinician at North Shore Family Services (1.8 Years)

● Mediation Intern, Social Work Associate at Community Resolution Clinic (9 Months)

- Applied **child development** concepts when organizing case information and service notes.

PROJECTS

Court Connected Parenting Plans 📅 2024

Created a structured approach for organizing parenting plan information, screening concerns, and documenting Allocation of Parental Responsibilities decisions for child focused mediation.

Supervised Family Contact Services 📅 2023

Supported safe neutral exchange and supervised parenting time workflows through clear records, coordinated coverage, and consistent communication with families and providers.

LEADERSHIP & AWARDS

- Illinois LCSW licensure recognized for professional service in family and community settings.
- Clinical case consultation recognition for thoughtful documentation and steady support during high conflict family matters.
- Peer leadership contribution recognized through case review support, coaching, and consistent professional standards.

EDUCATION

Master of Social Work

Loyola University Chicago 🎓 GPA: 4.0 📅 2022 📍 Chicago, IL

Coursework: Family systems, child development, clinical practice, family law

Bachelor of Arts in Psychology

University of Illinois Chicago 🎓 GPA: 4.0 📅 2020 📍 Chicago, IL

Coursework: Family psychology, developmental psychology, conflict resolution, social services

CERTIFICATIONS

- Licensed Clinical Social Worker, Illinois 📅 2025
- 40 Hour Mediation Training 📅 2022

TECHNICAL SKILLS

- **Mediation Practice:** Court ordered mediation, conflict resolution, mediation screening
- **Parenting Services:** Parenting plans, Parenting Time, neutral exchange
- **Family Law:** Family law, domestic relations court, orders of protection
- **Clinical Social Work:** LCSW practice, family systems, trauma informed communication
- **Child Services:** Child development, supervised parenting time, child centered practice
- **Documentation:** Progress notes, reports, service records
- **Court Collaboration:** Judges, attorneys, court staff
- **Professional Consultation:** Mental health professionals, service providers, community partners
- **Group Facilitation:** Conflict management groups, educational programs, presentations
- **Program Operations:** Supervision, staffing meetings, program evaluation

PROFESSIONAL AFFILIATIONS

- Illinois social work professional community, with focus on family services and ethical practice.
- Family mediation professional network, connected to court services, conflict resolution, and parenting support.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST