

# Li Fowler

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## SUMMARY

Dedicated Medical Coding Specialist with over 5 years of experience in medical coding and team leadership. Proven expertise in ICD-10, CPT, and HCPCS coding with a strong track record of improving coding accuracy and compliance. Skilled in training and mentoring coders, conducting audits, and resolving complex coding issues. Adept at collaborating with healthcare providers to enhance documentation and drive revenue cycle success. Seeking opportunities to leverage leadership skills and foster a collaborative environment while ensuring coding excellence.

## EXPERIENCE

### Medical Coding Supervisor

March 2022 - Present

Health Solutions

San Antonio, TX

Lead a team of medical coders, managing workflow, providing educational resources, and ensuring adherence to industry standards. Dedicated efforts increased overall performance while bolstering accuracy in coding practices.

- Directed a team of 10 coders, streamlining workload distributions and enhancing productivity through personal coaching.
- Conducted quality audits, maintaining high standards of coding accuracy and compliance with regulatory guidelines.
- Developed tailored training materials for onboarding, achieving a noticeable increase in new hire integration efficiency.
- Resolved complex coding discrepancies effectively, enhancing team understanding of intricate coding nuances.
- Collaborated closely with billing, compliance, and quality assurance teams to rectify documentation and reduce claim denials.
- Implemented coding process improvements resulting in a significant reduction of errors year-over-year.

### Senior Medical Coder

June 2019 - February 2022

CareFirst Medical

Dallas, TX

Oversaw coding processes for emergency services, leading extensive training initiatives that developed junior coder proficiency and compliance awareness.

- Managed fast-paced coding projects under strict deadlines while ensuring accurate code assignment for high-profile cases.
- Trained junior staff on coding best practices, fostering an environment centered around learning and improving skills.
- Performed regular audits, generating meaningful feedback focusing on continuous training and development of staff competencies.
- Worked collaboratively with physicians to improve clarity and timeliness of medical documentation for better coding accuracy.
- Participated in coding meetings discussing regulatory changes, reinforcing commitment to professional developments.
- Created a coding reference guide that significantly minimized coding errors amidst ongoing operational demands.

### Medical Coder

January 2017 - May 2019

MedCode Group

Houston, TX

Focused on various coding tasks within a dynamic healthcare setting, contributing directly to compliance and technologically driven transitions.

- Executed coding tasks ensuring compliance with CMS regulations while facilitating smooth transitions to electronic medical records.
- Engaged in education sessions stemming from latest coding updates and practices, promoting consistent knowledge expansion.
- Assisted quality assurance activities by executing detailed audits that enhanced the department's operational effectiveness.
- Collaborated with counterparts to tackle documentation disputes, refining workflows for timely resolutions.
- Maintained complete documentation of coding procedures, enhancing data consistency necessary for compliance measures.
- Supported team dynamics exceeding operational expectations through proactive engagement and communication.

## LEADERSHIP & AWARDS

- Dean's List, University of Texas at Austin, 2023
- Coding Excellence Award, CareFirst Medical, 2021

## EDUCATION

### Bachelor's Degree in Health Information Management

2026

University of Texas at Austin GPA: 3.8

Austin, TX

**Coursework:** Healthcare Compliance, Medical Terminology, Revenue Cycle Management, Data Analysis

CERTIFICATIONS

- Certified Professional Coder (CPC) 📅 2021
- Certified Coding Specialist (CCS) 📅 2021

TECHNICAL SKILLS

- **Coding Standards and Guidelines:** ICD-10, CPT, HCPCS
- **Regulatory Compliance:** CMS, HIPAA
- **Education and Training:** Onboarding Materials, Workshops, Continuous Learning
- **Quality Control:** Audit Processes, Monitoring Systems, Coding Audits
- **Collaboration Tools:** Billings Software, Documentation Platforms, Communication Apps
- **Performance Metrics:** KPI Reports, Quality Metrics, Productivity Tracking
- **Team Management Approaches:** Workflow Assignments, Performance Reviews, Supportive Coaching
- **Data Management Systems:** Electronic Medical Records, Coding Databases, Tracking Systems
- **Error Reduction Techniques:** Patterns Analysis, Best Practices Implementation, Process Enhancements
- **Issue Resolution Methods:** Escalation Procedures, Interdepartmental Coordination, Cross-functional Collaboration

SKILLS

- |                  |                            |                   |                             |
|------------------|----------------------------|-------------------|-----------------------------|
| • ICD-10         | • Team Leadership          | • Problem Solving | • Performance Monitoring    |
| • CPT            | • Quality Assurance        | • Communication   | • Documentation Improvement |
| • HCPCS          | • Training and Development | • Mentorship      | • Process Optimization      |
| • Medical Coding | • Compliance               | • Auditing        |                             |

PROFESSIONAL AFFILIATIONS

- Member, American Academy of Professional Coders (AAPC)
- Volunteer, Health Information Management Society

LANGUAGES

- English (Native)
- Spanish (Proficient)

ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST