

Diya Nicholson

Medical Laboratory Tech Lead

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STRENGTHS

- 💡 **Analytical Problem Solver**
Researchers often look to tackle complexities that affect results. Strong ability in troubleshooting issues leads to better outcomes.
- 👥 **Team Collaborator**
Collaborates across departments, achieving higher morale and teamwork driving lab efficiency forward.
- ✅ **Quality Control Advocate**
Diligently follows established control practices, positively impacting reliability of patient test results and compliance.
- 🗣️ **Effective Communicator**
Skilled at conveying vital information swiftly. This aids quick decision-making during critical lab situations.
- 🛡️ **Regulatory Compliance Expert**
Highly knowledgeable about laboratory regulations; continually ensures strict adherence yielding consistent NIH satisfaction.

SKILLS

Laboratory Testing Quality Control
Regulatory Compliance
Team Collaboration
Specimen Handling Data Analysis
Problem Solving
Documentation Management
Equipment Maintenance
Test Analysis

SUMMARY

Results-driven Medical Laboratory Technologist with over a year of experience in clinical laboratory settings. Proven proficiency in managing lab operations, ensuring compliance with regulatory standards, and leading teams to enhance efficiency and accuracy. Skilled in specimen processing, quality assurance, and fostering collaboration among diverse staff members. Maintains thorough documentation practices for testing and participates actively in performance evaluations. Holds multiple relevant certifications along with a Bachelor's degree in Clinical Laboratory Science, committed to delivering high-quality testing results that support effective patient care.

EXPERIENCE

Medical Technologist

HealthBridge Medical 📅 June 2025 - Present 📍 Chicago, IL

As a Medical Technologist, led various laboratory tests while managing operational workflows to ensure efficient service delivery within the lab. Collaborated closely with supervisory staff to prioritize tasks and streamline processes, significantly improving overall productivity.

- Performed complex laboratory tests adhering to protocols and timelines, consistently surpassing expected standards.
- Collaborated effectively with healthcare teams, contributing insights that enhanced quality control measures and compliance.
- Actively trained new team members, improving staff competency on essential laboratory procedures and safety protocols.
- Maintained laboratory equipment ensuring accurate and timely results, crucial to supporting positive health outcomes.
- Analyzed test result discrepancies, implemented corrective actions, demonstrating strong problem-solving abilities.
- Documented all quality control activities meticulously assuring compliance with both internal and external regulations.

Laboratory Technician

CareWell Diagnostics 📅 July 2024 - May 2025 📍 Naperville, IL

Served as a Laboratory Technician responsible for conducting essential testing on biological samples while maintaining regulatory compliance throughout all phases of laboratory operations. Worked in tandem with technologists to uphold quality assurance processes and performance evaluations.

- Conducted routine analyses on biological specimens, maintaining high levels of accuracy required for patient diagnostics.
- Managed laboratory documentation, preparing files for inspections while streamlining processes to enhance readiness.
- Engaged in proficiency testing exercises, validating analytical methods and boosting team confidence in results.
- Supported senior staff by distributing workload efficiently and tackling day-to-day project tasks expertly.
- Provided actionable recommendations improving operational efficiency and reducing turnaround times for test results.
- Communicated effectively with medical professionals, successfully addressing inquiries regarding lab results.

LANGUAGES

English	Native
Spanish	Proficient

MY CAREER



- Medical Technologist at HealthBridge Medical (1.1 Years)
- Laboratory Technician at CareWell Diagnostics (10 Months)

LEADERSHIP & AWARDS

- Outstanding Performance Award at HealthBridge Medical for exceptional laboratory service.
- Recipient of Academic Excellence Award from University of Illinois for top grades in clinical courses.

EDUCATION

Bachelor's Degree in Clinical Laboratory Science
University of Illinois 🎓 GPA: 3.8 📅 2024 📍 Champaign, IL
Coursework: Clinical Chemistry, Hematology, Microbiology, Immunology

CERTIFICATIONS

- Medical Laboratory Scientist (MLS) (ASCP) 📅 2025
- Medical Technologist (MT) (AMT) 📅 2025
- Medical Technologist (MT) (ASCP) 📅 2025
- Medical Laboratory Scientist (MLS) (AMT) 📅 2025

TECHNICAL SKILLS

- **Laboratory Equipment:** Pipettes, Centrifuges, Analyzers
- **Software Tools:** LIS, Excel, LabWare
- **Testing Methods:** Culture Tests, Immunoassays, PCR Techniques
- **Quality Assurance Standards:** ISO 15189, CLIA, CAP
- **Specimen Processing:** Collection, Storage, Preparation
- **Regulatory Guidelines:** HIPAA, OSHA, AABB
- **Collaboration Tools:** Microsoft Teams, Zoom, Slack
- **Documentation Systems:** QMS, EMR, DMS
- **Analysis Techniques:** Spectrophotometry, Microscopy, HPLC
- **Training Programs:** Onboarding, Continuing Education, Compliance Training

PROFESSIONAL AFFILIATIONS

- Member of the American Society for Clinical Pathology (ASCP).
- Active participant in community blood drive initiatives, enhancing public health awareness.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST