

LANGUAGES

English	Native
Spanish	Intermediate

MY CAREER



- Digital Asset Operations Associate at Meridian Institutional Services (1.9 Years)
- Institutional Client Operations Analyst at Crescent Capital Operations (2 Years)

Reviewed custody queue activity and exception themes in Looker. Reporting helped teams spot recurring requests, focus workflow discussions, and prepare practical operational presentations.

LEADERSHIP & AWARDS

- Recognized by operations leadership for dependable institutional transaction review and clear risk escalation.
- Selected to present recurring service issues and workflow findings during operational review sessions.
- Trusted by peers for practical guidance on custody, staking, governance, and client instruction readiness.

EDUCATION

Bachelor's Degree in Finance
University of North Carolina at Charlotte 🎓 GPA: 3.5 📅 2022 📍 Charlotte, NC
Coursework: Financial Markets, Investment Analysis, Risk Management, Corporate Finance

CERTIFICATIONS

- Chainalysis Cryptocurrency Fundamentals Certification 📅 2025
- ACAMS AML Foundations Certificate 📅 2024

TECHNICAL SKILLS

- **Custody Operations:** Transaction review, wallet verification, authorization controls
- **Digital Assets:** Cryptocurrencies, tokens, crypto economics
- **Blockchain Protocols:** Protocols, staking, governance
- **AML Compliance:** AML requirements, client due diligence, risk escalation
- **Financial Products:** Investment products, traditional finance, investment strategies
- **Case Management:** Salesforce, Jira, status tracking
- **Data Reporting:** Looker, queue analysis, exception reporting
- **Client Communication:** Email, chat, telephone
- **Service Channels:** Text messaging, video conferencing, client updates
- **Workflow Delivery:** Process improvement, workflow testing, product rollouts
- **Institutional Models:** Venture capital, sovereign wealth, private equity
- **Operational Controls:** Instruction verification, readiness checks, decision records

PROFESSIONAL AFFILIATIONS

- ACAMS member, connecting with AML practitioners and regulated financial operations peers.
- Digital asset operations community participant, sharing practical perspectives on custody workflows and token activity.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST