

LUKE ACOSTA

COVER LETTER

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Hiring Team
Redwood Harbor Technologies
Remote
Raleigh, NC

Dear Hiring Team at Redwood Harbor Technologies,

I am excited to apply for the Mid-Level DevOps Engineer — **AWS** & CI/CD position at Redwood Harbor Technologies. My background aligns closely with the role, including five years of **production cloud experience** and hands-on work building **secure, scalable** delivery platforms for SaaS and client-facing applications.

In my current role, I own AWS deployment architecture for 18 customer-facing services across development, staging, and production. I use **Terraform**, **Terragrunt**, and Helm to manage repeatable infrastructure changes, and I build **GitHub Actions** workflows with approval gates, validation checks, and rollback paths. I have used Python to remove manual deployment tasks and Datadog to connect monitoring, deployment events, and incident runbooks.

I am especially interested in Redwood Harbor Technologies' model of partnering with **global clients** through team augmentation or product development. I enjoy working with product engineers, client stakeholders, and distributed support teams to address release risks early and guide production changes through clear reviews. That mix of client partnership and hands-on cloud delivery is a strong match for how I work.

I would bring a practical approach to deployment ownership, infrastructure as code, and operational visibility. My AWS Certified SysOps Administrator and HashiCorp Certified: Terraform Associate credentials support the production experience I have gained in Agile environments, and I am ready to contribute to secure systems and reliable delivery at Redwood Harbor Technologies.

Thank you for your time and consideration. I would welcome the opportunity to discuss how my experience can support your US-based team and global clients.

Sincerely,

Luke Acosta

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