

Joshua Ho

Mid-Level PHP Developer

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📍 Chicago, Illinois 60611

STRENGTHS

- 📌 **Ownership**
Took a document workflow from discovery through release; teammates gained confidence from clear decisions, useful notes, and steady follow-through.
- ♥️ **Written Communication**
Detailed pull requests and status notes kept remote partners aligned; early context helped tough discussions stay practical and respectful.
- 🚀 **Performance Focus**
When reporting screens slowed, query plans, indexes, pagination, and caching restored smoother use; peers sought similar troubleshooting advice.
- 👥 **Collaborative Delivery**
Code reviews treated teammates as partners, not gatekeepers; useful questions improved solutions and helped distributed work move with less friction.
- ★ **Quality Mindset**
Validation, audit logging, retries, and failure paths became part of delivery; operations staff saw fewer surprises after release.

SKILLS

PHP MySQL SQL
Stored Procedures PDFlib HTML
CSS JavaScript REST APIs Git
Linux Bash nginx Cron Jobs
Query Optimization

LANGUAGES

English Native

Spanish Intermediate

SUMMARY

Mid-level PHP Developer with five years of experience delivering remote web applications, backend systems, document automation, and database improvements across SaaS and professional-services environments. Owns features from discovery through deployment, pairing PHP, MySQL, PDFlib, REST APIs, **HTML**, **CSS**, and **JavaScript** with dependable **Linux** operations. Recent work rebuilt PDF workflows, improved query performance, stabilized cron-driven jobs, and strengthened **transactional email** through SendGrid and AWS SES. Clear written communication supports detailed pull requests, thoughtful code reviews, early blocker escalation, and steady delivery across time zones. Brings a collaborative, low-ego approach and genuine interest in building reliable software that makes customer and operational work easier.

EXPERIENCE

Senior PHP Developer

Harborline Software 📅 May 2024 - Present 📍 Chicago, Illinois

Owns SaaS application delivery across PHP services, customer-facing interfaces, document automation, relational data, email integrations, and EC2 operations. Guides technical decisions, release readiness, code review, and written coordination for distributed product and engineering partners.

- Rebuilt PDFlib document generation with reusable templates, validation, and audit logging, reducing manual correction requests across operations workflows.
- Redesigned **MySQL** schemas and **stored procedures**, then used execution plans and targeted indexes to resolve slow production queries for account and document processing.
- Connected REST integrations with SendGrid and **AWS SES** through delivery events, retry handling, and operational visibility, improving transactional email recovery.
- Standardized Linux deployment scripts with Bash, nginx checks, cron monitoring, and Git release procedures across EC2-hosted environments.
- Translated customer workflows into **PHP** backend services and responsive HTML, CSS, and JavaScript interfaces, improving feature continuity from discovery through release.
- Maintained detailed **pull requests**, technical notes, and **code reviews** while surfacing blockers early, helping distributed teams make timely scope and testing decisions.

PHP Developer

Blue Mesa Systems 📅 January 2022 - April 2024 📍 Denver, Colorado

Delivered PHP modules for onboarding and service-case operations, supporting browser workflows, **MySQL** data, PDF output, REST integrations, Linux environments, and scheduled jobs. Coordinated implementation and release communication across support, account, and engineering teams.

- Built customer onboarding and service-case modules that connected validated browser forms with PHP workflows and relational MySQL records, reducing handoff friction for support teams.
- Tuned reporting queries through pagination, **caching**, and selective indexing, improving page-load behavior for high-use support and account screens.
- Created **PDFlib**-compatible output with layouts, tables, attachments, and failure logging, giving teams repeatable documents and clearer recovery paths.
- Designed REST endpoints with documented request, response, authentication, and error conventions, helping consuming applications integrate with fewer clarification cycles.
- Managed Linux development and staging environments through **CLI** tools, Bash utilities, nginx configuration, and **cron jobs**, keeping scheduled work dependable.
- Used **Git** branches, peer review, release checklists, and written status updates to coordinate delivery across time zones and expose testing risks early.

Junior PHP Developer

Oakline Web Works 📅 June 2021 - December 2021 📍 Raleigh, North Carolina

Developed supervised PHP features for small-business **web applications** while growing from ticket-level maintenance into independent workflow delivery. Supported accessible front-end work, MySQL changes, PDF prototyping, **Linux** upkeep, Git review, and defect documentation.

MY CAREER



- Senior PHP Developer at Harborline Software (2.2 Years)
- PHP Developer at Blue Mesa Systems (2.2 Years)
- Junior PHP Developer at Oakline Web Works (6 Months)

- Delivered **PHP** workflow enhancements after progressing beyond ticket fixes, giving small-business users clearer paths through customer and invoice tasks.
- Converted approved designs into accessible HTML, **CSS**, and JavaScript components, improving form usability across desktop and mobile layouts.
- Wrote MySQL queries, migration scripts, and **stored procedures** for customer records, invoices, and document status tracking, supporting consistent data handling.
- Prototyped PDF output with PDFlib concepts, validating fonts, pagination, and sample-form consistency before senior review and broader implementation.
- Supported Linux maintenance through Bash commands, log review, **nginx** updates, and controlled **deployment** checklists under senior developer guidance.
- Prepared concise Git pull requests and test notes, incorporated review feedback, and documented recurring defects so team members could resolve patterns faster.

PROJECTS

Transactional Document Workflow 📅 2024

Created a reusable PDF workflow concept combining PHP, PDFlib, MySQL status tracking, validation, and audit events. Focus stayed on dependable output, clear recovery, and less manual correction work.

Remote Service Operations Console 📅 2023

Built a PHP and JavaScript concept for service-case visibility with REST endpoints, cached MySQL queries, role-aware screens, and written release notes. Project centered on simple decisions for distributed teams.

PORTFOLIO

Title: Professional Profile

Link: linkedin.com/example/joshuahoh

Description: Professional profile covering PHP development, cloud services, database work, and remote software delivery.

LEADERSHIP & AWARDS

- Dean's List, North Carolina State University, 2020-2021
- Outstanding Capstone Project Recognition, Department of Computer Science, 2021
- Recognized at Harborline Software for clear pull requests, early risk reporting, and dependable remote delivery.

EDUCATION

Bachelor's Degree in Computer Science

North Carolina State University 🎓 GPA: 3.7 📅 2021 📍 Raleigh, North Carolina

Coursework: Database Systems, Web Development, Operating Systems, Software Engineering

CERTIFICATIONS

- AWS Certified Cloud Practitioner 📅 2024
- Zend Certified PHP Engineer 📅 2023

TECHNICAL SKILLS

- **PHP Development:** PHP, Composer, PHPUnit
- **Database Systems:** MySQL, SQL, Stored Procedures
- **PDF Generation:** PDFlib, PDF templates, PDF validation
- **Frontend Development:** HTML, CSS, JavaScript
- **Linux Operations:** Linux CLI, Bash, Shell scripting
- **Web Servers:** nginx, VPS management, server configuration
- **Cloud Services:** AWS, EC2, S3
- **AWS Data Services:** RDS, EC2, S3
- **Version Control:** Git, branching, pull requests

- **API Engineering:** REST APIs, API authentication, API integration
- **Task Scheduling:** cron, scheduled jobs, task monitoring
- **Email Platforms:** SendGrid, AWS SES, SMTP
- **Web Performance:** Caching, query optimization, page-load improvement
- **Delivery Practices:** Code review, release checklists, deployment scripting
- **Remote Collaboration:** Written communication, status reporting, blocker escalation

PROFESSIONAL AFFILIATIONS

- Web Development Club Technical Workshop Lead, North Carolina State University, 2020-2021.
- Open Source Study Group Coordinator, North Carolina State University, 2020.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST