

Aubrey Steele

MRI Technical Assistant

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STRENGTHS

-  **Compassionate Patient Care**
Consistently recognized for empathizing with patients during stressful situations, leading them toward clarity and ease. Peer feedback often highlights abilities.
-  **Effective Communication Skills**
Known for clarifying complex concepts for patients, making necessary medical processes more approachable. Patients appreciate approachable attitude.
-  **Collaborative Teamwork**
Enjoy engaging with multispecialty teams, fostering meaningful contributions to joint assignments and obtaining cumulative success from shared efforts. Challenges are admitted joyfully.
-  **Attention to Detail**
Gained trust from colleagues by consistently producing error-free work during data entries and maintaining critical documents efficiently. Results build confidence throughout departments.
-  **Adaptive Learning Approach**
Integrated new knowledge quickly from research experiences, applying findings to actual operational demands. Proposed initiatives based on latest techniques engaged fellow students.

SKILLS

- Patient Care
- Medical Terminology
- Data Entry
- Microsoft Office Suite
- Communication Skills
- Team Collaboration

SUMMARY

Dedicated healthcare support professional with hands-on experience in imaging departments and patient care settings. Proven ability to assist in medical procedures, coordinate patient flow, and maintain organized operations effectively. Holds certification in Basic Life Support (BLS) and demonstrates technical aptitude in using computer systems. Committed to ensuring patient comfort while delivering high-quality support in fast-paced environments. Ready to contribute to Radiant Imaging Solutions' mission of providing pioneering imaging technologies in a compassionate setting. Eager to leverage expertise and compassion for enhancing patient satisfaction.

EDUCATION

High School Diploma
Cerritos High School  GPA: 3.8  2025  Cerritos, CA
Coursework: Health Sciences, Biology, Chemistry, Anatomy

TECHNICAL SKILLS

- Imaging Technology Tools:** MRI Scanners, CT Machines, X-ray Systems
- Patient Administration:** Scheduling Software, Patient Portals, Data Management Systems
- Safety Protocols:** Infection Control Practices, Hospital Safety Regulations, Patient Rights Compliance
- Communication Tools:** Phone Systems, Email Applications, Internal Messaging Platforms
- Data Analysis Tools:** Survey Software, Research Databases, Reporting Tools
- Documentation Standards:** Patient Records Management, Clinical Documentation Techniques, Standard Operating Procedures
- Healthcare Regulations:** HIPAA Guidelines, Accreditation Standards, Clinical Best Practices
- Customer Service Software:** Support Ticket Systems, Feedback Platforms, CRM Applications
- Emergency Response Protocols:** BLS Training, Safety Drills, Crisis Management Procedures
- Educational Outreach Methods:** Workshop Delivery, Public Speaking Techniques, Materials Development

EXPERIENCE

MRI Technical Assistant
University Project  January 2026 - Present  Cerritos, CA

- Assisted coordination of imaging procedures at the university's health clinic, effectively managing all patient appointments. Involved directly in patient interactions across various roles.
- Provided effective management of patient inquiries over the phone, streamlining movements and reducing wait times.
 - Maintained accurate patient tracking boards for modalities, completing data entry tasks with diligence and precision.
 - Prepared examination rooms and assisted patients with MRI properties for seamless processes, enhancing overall patient care experience.
 - Assisted Technicians in accurately positioning patients for scans, contributing to efficient operation of imaging processes.
 - Transported patients safely between departments as needed, exhibiting kindness towards anxious individuals.
 - Supported clerical operations through effective communication and teamwork with healthcare professionals.

Healthcare Support Intern
Academic Research  September 2025 - December 2025  Cerritos, CA

Conducted substantial research on patient satisfaction in imaging services alongside faculty mentorship. Delivered valuable data insights that influenced service delivery improvements.

LANGUAGES



MY CAREER



- MRI Technical Assistant at University Project (6 Months)
- Healthcare Support Intern at Academic Research (3 Months)

- Collaborated with academic staff to assess and address patient communication impacts on caregiving experiences.
- Organized events educating patients about imaging procedures and fostering understanding of their importance.
- Participated actively in training sessions focused on regulations concerning patient safety and privacy, enhancing compliance knowledge.
- Developed accessible information materials that helped demystify MRI options and expectations for patients.
- Engaged regularly with healthcare personnel, gaining knowledge and best practices related to imaging technology implementation.
- Collected and analyzed survey data aimed at measuring and enhancing customer satisfaction within hospital imaging services.

LEADERSHIP & AWARDS

- Dean's List, Cerritos High School, 2024
- First Place, Health Sciences Competition, 2025

CERTIFICATIONS

- Basic Life Support (BLS) 📅 2026
- CPR Certification 📅 2026

PROFESSIONAL AFFILIATIONS

- Member, Health Sciences Club, Cerritos High School
- Volunteer, Local Community Health Fair, 2025

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST