



Aubrey Steele

MRI Technical Assistant

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SUMMARY

Dedicated healthcare support professional with hands-on experience in imaging departments and patient care settings. Proven ability to assist in medical procedures, coordinate patient flow, and maintain organized operations effectively. Holds certification in Basic Life Support (BLS) and demonstrates technical aptitude in using computer systems. Committed to ensuring patient comfort while delivering high-quality support in fast-paced environments. Ready to contribute to Radiant Imaging Solutions' mission of providing pioneering imaging technologies in a compassionate setting. Eager to leverage expertise and compassion for enhancing patient satisfaction.

EDUCATION

High School Diploma

Cerritos High School 🎓 GPA: 3.8 📅 2025 📍 Cerritos, CA

Coursework: Health Sciences, Biology, Chemistry, Anatomy

TECHNICAL SKILLS

- **Imaging Technology Tools:** MRI Scanners, CT Machines, X-ray Systems
- **Patient Administration:** Scheduling Software, Patient Portals, Data Management Systems
- **Safety Protocols:** Infection Control Practices, Hospital Safety Regulations, Patient Rights Compliance
- **Communication Tools:** Phone Systems, Email Applications, Internal Messaging Platforms
- **Data Analysis Tools:** Survey Software, Research Databases, Reporting Tools
- **Documentation Standards:** Patient Records Management, Clinical Documentation Techniques, Standard Operating Procedures
- **Healthcare Regulations:** HIPAA Guidelines, Accreditation Standards, Clinical Best Practices
- **Customer Service Software:** Support Ticket Systems, Feedback Platforms, CRM Applications
- **Emergency Response Protocols:** BLS Training, Safety Drills, Crisis Management Procedures
- **Educational Outreach Methods:** Workshop Delivery, Public Speaking Techniques, Materials Development

EXPERIENCE

MRI Technical Assistant

University Project 📅 January 2026 - Present 📍 Cerritos, CA

Assisted coordination of imaging procedures at the university's health clinic, effectively managing all patient appointments. Involved directly in patient interactions across various roles.

- Provided effective management of patient inquiries over the phone, streamlining movements and reducing wait times.
- Maintained accurate patient tracking boards for modalities, completing data entry tasks with diligence and precision.
- Prepared examination rooms and assisted patients with MRI properties for seamless processes, enhancing overall patient care experience.
- Assisted Technicians in accurately positioning patients for scans, contributing to efficient operation of imaging processes.
- Transported patients safely between departments as needed, exhibiting kindness towards anxious individuals.
- Supported clerical operations through effective communication and teamwork with healthcare professionals.

Healthcare Support Intern

Academic Research 📅 September 2025 - December 2025 📍 Cerritos, CA

STRENGTHS

- ♥ **Compassionate Patient Care**
Consistently recognized for empathizing with patients during stressful situations, leading them toward clarity and ease. Peer feedback often highlights abilities.
- 💬 **Effective Communication Skills**
Known for clarifying complex concepts for patients, making necessary medical processes more approachable. Patients appreciate approachable attitude.
- 👥 **Collaborative Teamwork**
Enjoy engaging with multispecialty teams, fostering meaningful contributions to joint assignments and obtaining cumulative success from shared efforts. Challenges are admitted joyfully.
- ✔ **Attention to Detail**
Gained trust from colleagues by consistently producing error-free work during data entries and maintaining critical documents efficiently. Results build confidence throughout departments.
- 📖 **Adaptive Learning Approach**
Integrated new knowledge quickly from research experiences, applying findings to actual operational demands. Proposed initiatives based on latest techniques engaged fellow students.

SKILLS

