

# Jessica Miller

## Multidisciplinary Coordinator - RN - Hematology Oncology

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### STRENGTHS

#### Compassionate Patient Advocate

Always putting patients' needs first, transformed challenging situations into positive care experiences recognized by peers.

#### Effective Communicator

Instituted open dialogue with patients, fostering trust and easing anxiety during treatment processes and procedures.

#### Collaborative Team Player

Worked closely across various departments ensuring unified care approaches uplifted standard service provision.

#### Lifelong Learner

Continuously pursuing advanced courses has led to valuable specialization insights shared widely among healthcare professionals.

#### Holistic Care Giver

Taking time to address emotional wellness complements physical treatment, enhancing health for oncology patients I served.

### SKILLS

Patient Care Coordination

Hematology Oncology Expertise

Patient Education

Symptom Management

Interdisciplinary Collaboration

Treatment Planning

Medication Administration

Oncology Procedure Assistance

Crisis Management

Empathy & Support

Research Practices

Clinical Assessments

Holistic Healing Approaches

### SUMMARY

Dedicated Registered Nurse specializing in Hematology Oncology with over five years of experience improving patient care. Skilled in coordinating comprehensive treatment plans, educating patients on their conditions and therapies, and managing complex care procedures. Proven collaborative approach enhancing interdisciplinary teamwork for better patient outcomes. Passionate about holistic patient wellness through continuous education and community support. Eager to contribute strengths toward transforming healthcare experiences as part of an innovative team committed to excellence.

### EXPERIENCE

#### Registered Nurse

Caregiver Services Group 📅 January 2024 - Present 📍 Elmhurst, IL

Lead coordinator for oncology patient care while designing tailored treatment plans and overseeing implementation. Work collaboratively with diverse medical teams and patient families, ensuring thoughtful communication throughout the care journey.

- Coordinate all care aspects for oncology patients, realizing custom treatment strategies effectively.
- Deliver comprehensive educational sessions on chemotherapy and radiation, detailing pre-and post-operative procedures.
- Collaborate seamlessly with interdisciplinary teams to promote superior patient outcomes.
- Manage symptoms during treatment protocols, providing timely triage assessments.

#### Registered Nurse

HealthWise Community Hospital 📅 June 2021 - December 2023 📍 Naperville, IL

Served prominently in a dynamic oncology unit, where personalization of nursing techniques fostered improved patient systems. Actively engaged with healthcare peers to share insights on current oncology practices and treatments.

- Provided individualized care to diverse oncology patients, ensuring clarity in education and effective symptom management.
- Participated in ongoing training, contributing expertise from studies on emerging trends in oncology care.
- Conducted meticulous patient assessments, creating collaborative care plans with healthcare admission specialists.
- Facilitated smooth interactions between patients and multidisciplinary team members for optimal treatment execution.

#### Nursing Intern

Wellness Health Center 📅 September 2020 - May 2021 📍 Chicago, IL

Gained practical exposure supporting registered nurses in core routines, thus consolidating foundational knowledge in patient assessment and oncology management processes. Active involvement in caregiver workshops contributed to enriched advocacy skills.

- Assisted nursing staff in performing thorough assessments, efficiently administering medications under supervision.
- Developed educational material aimed at optimizing awareness among patients undergoing oncology treatment.
- Actively participated in multiple workshops geared toward enhancing overall patient support strategies.
- Engaged with patients directly to provide comfort and assistance, reinforcing a supportive healthcare environment.

### LEADERSHIP & AWARDS

- Employee of the Month at HealthWise Community Hospital, July 2022 - Acknowledged for outstanding patient care and team contributions.

Community Engagement

Team Leadership

Ongoing Professional Development

## LANGUAGES

English Native

Spanish Proficient

## MY CAREER



● Registered Nurse at Caregiver Services Group (2.4 Years)

● Registered Nurse at HealthWise Community Hospital (2.5 Years)

● Nursing Intern at Wellness Health Center (8 Months)

- BLS Provider Certification from American Heart Association, February 2021 - Re-certified for high-quality standards in life support.

## EDUCATION

### Bachelor's Degree in Nursing

University of Illinois at Chicago 🎓 GPA: 3.8 📅 2020 📍 Chicago, IL

**Coursework:** Health Care Systems, Patient Assessment, Pharmacology, Community Health Nursing

## CERTIFICATIONS

- Registered Nurse (RN) 📅 2020
- BLS Provider 📅 2021

## TECHNICAL SKILLS

- **Patient Management Software:** Epic, Cerner, Meditech
- **Communication Tools:** Microsoft Teams, Zoom, Slack
- **Clinical Equipment:** Infusion Pumps, Vital Signs Monitors, EHR Interfaces
- **Educational Resources:** UpToDate, My Nursing Skills, Healthline
- **Emergency Response Protocols:** Advanced Cardiac Life Support, First Aid Training, Rapid Response Teams
- **Anatomy & Physiology Knowledge:** Pathophysiology, Human Biology, pharmacology
- **Patient Intake Processes:** Assessment Tools, Triage Guidelines, Informed Consent Procedures
- **Quality Metrics:** Patient Satisfaction Surveys, Quality Improvement Initiatives, Safety Audits
- **Research Methodologies:** Literature Review, Data Collection, Examining Evidence-Based Practices
- **Team Building Activities:** Workshops, Team Retreats, Collaborative Strategies

## PROFESSIONAL AFFILIATIONS

- Active member of Illinois Nursing Association - Engaging in legislative efforts supporting nurse profession advancement.
- Volunteer Contributor at Local Cancer Support Network - Providing outreach and wellness services to those impacted by oncology.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST