

# Alex Zamora

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## SUMMARY

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Experienced Network Engineer with seven years in enterprise networking, focusing on Juniper routing and switching. Proven record of designing scalable network solutions, driving operational excellence, and enhancing security protocols while maintaining high-quality documentation. Expertise includes leading complex implementations, streamlining processes with automation, and fostering collaboration across teams. A strong emphasis on continuous improvement drives success. Recognized for effectively managing critical incidents with a solutions-oriented approach. Eager to contribute technical leadership and innovation at Innovative Tech Solutions.

## EXPERIENCE

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**Network Engineer III** June 2022 - Present  
Innovative Tech Solutions Chicago, IL

Armed with comprehensive engineering skills, overseeing the implementation of intricate network solutions that foster reliability and scalability across services. This role demands a proactive stance on performance and exceptional technical acumen to ensure operational effectiveness.

- Led development and execution of advanced network designs optimizing LAN/WAN/WLAN frameworks for enhanced performance.
- Acted as the key escalation point for multi-layer incident resolution while driving thorough root cause analysis.
- Maintained rigorous architecture documentation aligning with best practices to ensure seamless implementations.
- Managed and coordinated extensive network changes with zero service disruption, reinforcing stakeholder communication throughout.
- Provided strategic oversight for Juniper networks, implementing lifecycle planning to bolster operational stability.
- Designed creative automation solutions that drastically simplified configuration management and improved speed.

**Network Engineer II** March 2019 - May 2022  
Tech Innovations LLC Los Angeles, CA

Focused on deploying high-performance network systems while collaborating deeply with diverse teams on architectural solutions that accommodate growth demands and enhance user experiences.

- Deployed robust network infrastructure improving overall system performance while fortifying security protocols.
- Facilitated cross-departmental partnerships to strategize scalable network frameworks aligning with business requirements.
- Engaged in ongoing capacity assessments translating insights into actionable improvements detailed in comprehensive reports.
- Enhanced internal knowledge sharing through meticulous creation of technical documents serving team readiness.
- Executed upgrades ensuring transitions maintained production stability, minimizing downtime.
- Mentored junior engineers, promoting a culture of learning and elevating departmental expertise.

**Network Engineer I** January 2016 - February 2019  
NextGen Networks San Francisco, CA

Entrepreneurially supportive role delivering foundational networking services while participating in broader team efforts enhancing security measures and operational throughput.

- Assisted with the setup of enterprise-level networks aimed at boosting overall service dependability and responsiveness.
- Collaborated on troubleshooting multifaceted network challenges, contributing to team problem-solving capacities.
- Took part in innovative network automation initiatives focused on syncopating manual tasks and fostering efficiency.
- Composed and curated insightful documentation addressing configurations and operational guides for peer access.
- Encouraged ongoing professional development, engaging with contemporary technological trends to inform project applications.
- Supported team-oriented initiatives targeting security enhancements consistent with policy compliance.

## LEADERSHIP & AWARDS

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- Certified Cisco Network Associate (CCNA) in 2017
- Achieved Juniper Networks Certified Associate (JNCIA-Junos) in 2019

## EDUCATION

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**Bachelor's Degree in Computer Science** 2015  
University of Illinois GPA: 3.8 Champaign, IL  
*Coursework: Systems Programming, Network Security, Database Management, Cloud Computing*

## CERTIFICATIONS

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- Cisco Certified Network Associate (CCNA) 📅 2017
- Juniper Networks Certified Associate (JNCIA-Junos) 📅 2019

## TECHNICAL SKILLS

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- **Network Monitoring Tools:** Wireshark, SolarWinds, Nagios
- **Automation Frameworks:** Ansible, Puppet, Python Scripts
- **Routing Protocols:** OSPF, BGP, EIGRP
- **Switching Technologies:** VLAN, STP, VTP
- **Security Protocols:** VPN, IPSec, ACL
- **Cloud Platforms:** AWS, Azure, Google Cloud
- **Documentation Tools:** Visio, Confluence, SharePoint
- **Ticketing Systems:** JIRA, Zendesk, ServiceNow
- **Configuration Management:** Git, Ansible, Chef
- **Compliance Standards:** ISO 27001, NIST, CIS Benchmarks

## SKILLS

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- Network Engineering
- Network Automation
- Documentation & Reporting
- Juniper Routing & Switching
- Troubleshooting
- Security Best Practices

## PROFESSIONAL AFFILIATIONS

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- Member of the IEEE Communications Society since 2021
- Volunteer for local Code.org chapter, teaching young students about basic programming concepts

## LANGUAGES

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- English (Native)
- Spanish (Proficient)

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST