

# MICHAEL JOHNSON

## NURSE MANAGER, RN

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### STRENGTHS

- ♥️ **Empathetic Leadership**  
Cultivated trust and rapport with nursing staff, enabling open dialogue about challenges faced regularly in care settings.
- 🚑 **Crisis Management**  
Demonstrated calmness and poise during emergencies, providing patients immediate support while leading staff responses seamlessly.
- 🎓 **Effective Training Skills**  
Mentored dozens of new nurses, ensuring they feel capable and confident in their roles, fostering long-term success.
- 🔧 **Regulatory Knowledge**  
Ensured organizational compliance through consistent updates on state laws affecting healthcare delivery and staff responsibilities.
- 👥 **Team Collaboration**  
Fostered unity and ambition within cross-disciplinary teams, greatly enhancing collective problem-solving capacity.

### SKILLS

Patient Care Management

Team Leadership

Emergency Response

Interpersonal Communication

Regulatory Compliance

Conflict Resolution

Quality Assurance

Time Management

Critical Thinking Problem Solving

### SUMMARY

As a Nurse Manager with over four years of nursing experience, including two years in supervision, dedicated to enhancing patient care and staff development. Created strong team dynamics by implementing training programs alongside the Director of Nursing, while conducting regular assessments of care quality. Engaged in continuous communication with administration regarding care standards and satisfaction levels, ensuring compliance with regulations. Committed to fostering a collaborative environment that prioritizes resident well-being through excellent nursing practices.

### EXPERIENCE

#### Nurse Manager

CareWell Nursing Services 📅 January 2024 - Present 📍 Aurora, IL

Overseeing nursing operations with full accountability for managing a diverse team of professionals. Implementing processes that ensure adherence to healthcare regulations while improving operational efficiencies.

- Supervise 15 nursing staff while ensuring high standards of care delivery and compliance.
- Conduct routine rounds to evaluate patient care effectiveness and identify areas for enhancement.
- Collaborate closely with the Director of Nursing on staff training initiatives to promote excellence.
- Coordinate interdisciplinary team meetings, boosting communication effectiveness among staff.

#### Registered Nurse

Green Valley Health Center 📅 June 2021 - December 2023 📍 Naperville, IL

Provided skilled nursing care within a multidisciplinary team focused on delivering individualized treatment plans tailored to residents' needs.

- Administered personalized nursing care, ensuring residents received optimal health management.
- Participated in the training and integration of new nursing personnel into established protocols.
- Responded efficiently to urgent medical situations, administering care and engaging emergency services as needed.
- Promoted family involvement in care discussions to foster transparency and reassurance.

#### Staff Nurse

Sunny Acres Assisted Living 📅 January 2020 - May 2021 📍 Evanston, IL

Delivered direct and compassionate care while adhering to regulatory standards in a fast-paced assisted living facility.

- Managed medication administration while closely monitoring residents' conditions and reactions.
- Worked diligently to maintain cleanliness and safety within the nursing unit.
- Engaged families in ongoing conversations about their loved ones' wellbeing and care strategies.
- Supported team efforts by sharing insights and addressing challenges during daily briefings.

### LEADERSHIP & AWARDS

- Employee of the Month - CareWell Nursing Services, June 2024
- Excellence Recognition Award - Green Valley Health Center, November 2022

### EDUCATION

#### Bachelor's Degree in Nursing

Staff Development

Community Engagement

Data Management

Health Education

Clinical Assessment   EMR Systems

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Nurse Manager at CareWell Nursing Services (2.4 Years)

● Registered Nurse at Green Valley Health Center (2.5 Years)

● Staff Nurse at Sunny Acres Assisted Living (1.3 Years)

University of Illinois at Chicago 🎓 GPA: 3.8 📅 2019 📍 Chicago, IL

**Coursework:** *Nursing fundamentals, RN clinical practice, Patient safety standards, Nursing research*

## CERTIFICATIONS

- Registered Nurse (RN) License 📅 2022
- Basic Life Support (BLS) Certification 📅 2022

## TECHNICAL SKILLS

- **Nursing Tools:** Electronic Medical Records, Medication Administration Systems, Care Planning Software
- **Communication Tools:** Microsoft Teams, Zoom, Email
- **Emergency Response Equipment:** Defibrillator, Oxygen Delivery Systems, Crash Carts
- **Patient Monitoring Devices:** Pulse Oximeters, Telemetry Devices, Blood Pressure Monitors
- **Scheduling Software:** Shiftboard, When I Work, Kronos
- **Statistical Software:** SPSS, SAS, R
- **Data Management Platforms:** Excel, SQL, Access
- **Training Resources:** In-house Training Programs, E-learning Modules, On-the-job Training Sessions
- **Quality Control Standards:** ISO Standards, Six Sigma, JCAHO Accreditation
- **Inventory Management Tools:** Par-level Systems, Supply Chain Management Softwares, Magnetic Strip Inventory Systems

## PROFESSIONAL AFFILIATIONS

- Member - American Nurses Association
- Volunteer - Community Health Outreach Program

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST