



# Sophia Martinez

## Nurse Shift Supervisor

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### SUMMARY

Dedicated nursing professional with over 4 years in supervisory roles within hospital and long-term care environments. Skilled in leading teams to enhance patient care quality while ensuring adherence to regulatory standards. Actively coordinate patient assessments, treatment plans, and facilitate clear communication among healthcare providers. Track progress through diligent documentation audits, maintaining HIPAA compliance throughout operations. Eager to be a vital team member, offering valuable insights on wellness practices while mentoring staff for professional development. Passionate about elevating nursing practices and promoting collaborative care within the organization.

### EXPERIENCE

#### Nurse Supervisor

HealthFirst Medical Center 📅 June 2023 - Present 📍 Chicago, IL

Supervised nursing staff, delivering top-notch patient care during shifts while coordinating care efforts across departments.

- Led a dedicated nursing team, enhancing patient outcomes through effective management and support.
- Coordinated treatment plans with healthcare professionals, fostering seamless communication.
- Conducted thorough audits to ensure meticulous documentation is aligned with HIPAA standards.
- Trained new nurses on best practices, laying groundwork for high-quality care delivery.

#### Nurse Coordinator

Green Valley Care Facility 📅 March 2021 - May 2023 📍 Aurora, IL

Oversaw all nursing activities, promoting adherence to safety protocols while enriching patient recovery experiences.

- Monitored daily nursing operations, driving compliance with state and federal guidelines.
- Collaborated with interdisciplinary teams to fine-tune patient care approaches and assurance levels.
- Created informative materials to boost staff and family engagement with best care practices.
- Facilitated educational workshops that underscored advancements in patient wellness techniques.

#### Staff Nurse

Sunrise Health Services 📅 August 2019 - February 2021 📍 Naperville, IL

Delivered direct patient care in diverse settings, focusing on preventive health measures and chronic disease management.

- Assessed patient needs through comprehensive evaluations, guiding care plan formation.
- Participated in quality improvement initiatives aimed at elevating patient satisfaction and care efficiency.
- Engaged in supportive interactions with patients, addressing their concerns while executing care plans.
- Contributed to an inclusive environment by actively training peers in new caregiving techniques.

### LEADERSHIP & AWARDS

- Outstanding Service Award for Innovative Patient Education Strategies at HealthFirst Medical Center, 2023
- Leadership Recognition Award from Green Valley Care Facility, 2022

### EDUCATION

Bachelor's Degree in Nursing

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### STRENGTHS

- 👥 **Team Leadership**  
Fostered teamwork by mentoring staff, contributing significantly to patient care excellence.
- 💬 **Communication Skills**  
Enabled successful care transitions through clear group dialogues and relationship-building.
- 📄 **Patient Education Advocate**  
Transformed how families engage with care procedures via tailored educational resources.
- 🚀 **Regulatory Expertise**  
Orchestrated compliant operations by eliminating discrepancies in clinical documentation processes.
- 🔄 **Adaptability**  
Flexibly managed dynamic shift schedules, ensuring staffing was well-planned and responsive to needs.

### SKILLS

Leadership Clinical Oversight

Patient Education Quality Control

HIPAA Compliance Collaboration

Mentoring Treatment Plans

Communication Audit Skills

Electronic Records

Regulatory Knowledge

Workflow Optimization

Crisis Management

Team Coordination

Continuous Improvement

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Nurse Supervisor at HealthFirst Medical Center (3 Years)

● Nurse Coordinator at Green Valley Care Facility (2.2 Years)

● Staff Nurse at Sunrise Health Services (1.5 Years)

University of Illinois 🎓 GPA: 3.9 📅 2019 📍 Chicago, IL

**Coursework:** *Clinical Practice, Patient Care, Health Education, Regulatory Compliance*

## CERTIFICATIONS

- Registered Nurse License 📅 2020
- Basic Life Support (BLS) 📅 2023

## TECHNICAL SKILLS

- **Clinical Assessment Tools:** NANDA, NIC, NOC
- **Electronic Health Records:** Epic, Cerner, Meditech
- **Regulatory Standards:** HIPAA, OSHA, CMS
- **Patient Management Systems:** PointClickCare, Homecare Homebase
- **Scheduling Software:** ShiftWise, Kronos
- **Education Materials Development:** PowerPoint, Canva
- **Oral Communication Techniques:** Public Speaking, Active Listening
- **Document Management:** Google Drive, Microsoft Sharepoint
- **Quality Improvement Initiatives:** PDCA, Six Sigma
- **Care Coordination:** Interdisciplinary Team Approach

## PROFESSIONAL AFFILIATIONS

- Member of Illinois Nurses Association
- Volunteer with local health outreach programs

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST