

Tucker Peters

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SUMMARY

Entry level healthcare support professional with hands on experience assisting care teams through daily living support, documentation, safety practices, and respectful **communication**. Supports individuals with structured activities, personal needs, scheduling, and organized records while observing changes and sharing relevant updates with licensed professionals. Experience at Northfield Community Services built dependable habits around confidentiality, accurate reporting, safe service environments, and coordinated support. An Associate Degree in Health Sciences provides a foundation in patient centered care and healthcare operations. Prepared to contribute calmly within a nursing unit, support **therapeutic activities**, assist with mobility and **personal care**, and help maintain a safe environment where patients receive dignity, attention, and consistent support.

EXPERIENCE

Support Specialist, Community Services

June 2023 - Present

Northfield Community Services

Chicago, IL

Supports daily service operations for diverse clients through structured activities, accurate records, status communication, scheduling, and safe interactions. Partners with licensed professionals and service teams while protecting confidentiality and improving documentation workflows.

- Coordinated daily activities and client support plans, helping service teams maintain steady routines.
- Documented client interactions and status changes, giving licensed professionals timely information for follow up.
- Maintained organized records and reports, supporting accurate decisions across service delivery teams.
- Supported safe environments through confidentiality practices, workplace procedures, and respectful client interactions.
- Assisted scheduling and resource coordination, keeping planned activities accessible for diverse client needs.
- Identified documentation gaps and suggested workflow updates, making routine reporting easier for team members.

PROJECTS

Client Support Documentation Review 📅 2024

Reviewed service records during routine operations, identified documentation gaps, and proposed clearer status reporting practices for care teams.

Structured Activity Coordination 📅 2023

Supported scheduled activities and resource coordination, helping clients participate in organized routines within a safe service environment.

LEADERSHIP & AWARDS

- Recognized by service team for dependable documentation and timely status communication.
- Commended for respectful client support and consistent attention to workplace safety procedures.
- Selected for trusted coordination of schedules, records, and daily service activities.

EDUCATION

Associate Degree in Health Sciences

2023

Riverbend Community College GPA: 3.5

United States

Coursework: Patient care, human anatomy, healthcare communication, health and safety

CERTIFICATIONS

- Role Based Patient Care Training 📅 2023
- Healthcare Professional Development Training 📅 2023

TECHNICAL SKILLS

- **Patient Care Support:** Daily living assistance, hygiene support, grooming assistance
- **Behavioral Health Support:** Patient observation, behavior reporting, therapeutic activities
- **Documentation Systems:** Client records, status updates, service reports
- **Safety Procedures:** Workplace safety, therapeutic environments, confidentiality
- **Mobility Assistance:** Patient mobility, personal care, transportation support
- **Activity Coordination:** Patient groups, scheduled activities, resource coordination
- **Communication Practices:** Care team updates, licensed staff communication, client interactions
- **Record Management:** Organized records, documentation workflows, information handling

- **Service Operations:** Daily routines, scheduling, operational procedures
- **Healthcare Foundations:** Patient care, health sciences, professional development

SKILLS

- Patient support
- Documentation
- Safety procedures
- Therapeutic activities
- Communication
- Record management
- Daily living support
- Patient mobility
- Personal care
- Behavior observation
- Status reporting
- Licensed staff support
- Transportation support
- Activity coordination
- Confidentiality

PROFESSIONAL AFFILIATIONS

- Community health support networks focused on dignity, access, and dependable service.
- Professional development groups centered on patient support, safety, and healthcare communication.

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST