

# Anna Gibson

## Pharmacy Informatics Manager

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📍 123 Maple Street, San Diego, CA 92101

### STRENGTHS

- 👥 **Cross-functional Collaboration**  
Proactively engaged with various healthcare professionals, fostering relationships that assure injury-free and efficient pharmacy practice.
- 💡 **Innovative Problem Solving**  
Identified challenges in pharmacy automation early and proposed innovative solutions, gaining respect from peers for expertise.
- 🛡️ **Regulatory Compliance**  
Implemented necessary compliance checks within pharmacy operations, reassuring consistent readiness for regulatory reviews with seamless transition during audits.
- 💬 **Patient-Centered Communication**  
Established rapport with patients, ensuring added comfort when addressing queries related to medication usage, fostering trust.
- 👤 **Leadership Development**  
Mentored new pharmacy staff, building capabilities that improved team confidence and service delivery in pharmacy operations.

### SKILLS

- Pharmacy Informatics
- EMR Systems   Team Management
- Clinical Efficiency
- Hardware Evaluation
- Software Evaluation   Patient Safety
- Regulatory Compliance
- Medication Counseling
- Process Improvement
- Training & Mentoring
- Quality Assurance

### SUMMARY

Dedicated Pharmacy Informatics Manager bringing over five years of expertise in healthcare technology and pharmacy operations. Focused on enhancing clinical efficiency by implementing scalable automation solutions and efficient information technology systems. Collaborated seamlessly with multidisciplinary teams, optimizing EMR frameworks and streamlining workflows to elevate patient care quality. Proven capability in managing operational efficacy initiatives while overseeing pharmacist and technician teams, ensuring adherence to safety standards and compliance regulations.

### EXPERIENCE

#### Pharmacy Informatics Manager

Health Innovations 📅 January 2022 - Present 📍 Los Angeles, CA

- Overseeing pharmacy automation and informatics strategies to ensure operational excellence within the department.
- Direct vision for integrating technology into pharmacy operations, significantly improving workflow efficiency.
  - Reviewed hardware and software options, guaranteeing safe and effective implementations compatible with existing structures.
  - Coordinated closely with medical teams, resolving technology-related issues effectively through clear communication.
  - Led a diverse team of pharmacists and technicians, guiding clinical automation efforts tailored to enhance patient care.
  - Assessed operational procedures consistently, championing improvements that have reinforced patient safety levels.
  - Advised on EMR system updates aligning modifications with both clinical practices and operational policy changes.

#### Pharmacist

MediCare Pharmacy 📅 June 2018 - December 2021 📍 San Diego, CA

- Engaged in comprehensive pharmaceutical responsibilities encompassing medication management and staff training.
- Delivered high-quality pharmaceutical services, ensuring optimal therapeutic outcomes through precise medication counseling.
  - Collaborated with interdisciplinary teams to develop pharmacy protocols aimed at enhancing patient safety protocols.
  - Contributed meaningfully during evaluations of pharmacy automation systems, particularly during vendor selection phases.
  - Facilitated training sessions for pharmacy personnel on best practices, integrating concepts of pharmacy informatics to improve service delivery.
  - Maintained rigorous compliance with state and federal regulations, preparing the facility for stringent audits effectively.
  - Played an active role in quality improvement measures including medication reconciliation processes within the department.

### LEADERSHIP & AWARDS

- Recipient of the Pharmacy Excellence Award for innovative contributions to patient safety initiatives.
- Recognized as Employee of the Month for outstanding performance in automated pharmacy systems.

### EDUCATION

#### Doctor of Pharmacy (PharmD)

University of Southern California 🎓 GPA: 3.8 📅 2020 📍 Los Angeles, CA

Technology Integration

Workflow Optimization

Patient Care Management

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Pharmacy Informatics  
Manager at Health Innovations  
(4.5 Years)

● Pharmacist at MediCare  
Pharmacy (3.5 Years)

**Coursework:** Pharmacology, Patient Care Management, Drug Information, Pharmacy Law

## CERTIFICATIONS

- Basic Life Support (BLS) 📅 2021
- California Pharmacist License 📅 2020

## TECHNICAL SKILLS

- **Healthcare Software:** Epic, Cerner, Meditech
- **Automation Technologies:** Robotic Dispensing, Automated Workflow Systems, Inventory Management Software
- **Project Management Tools:** Trello, Asana, Microsoft Project
- **Communication Tools:** Microsoft Teams, Slack, Zoom
- **Statistical Analysis:** SAS, R, SPSS
- **Clinical Decision Support Tools:** UpToDate, ClinicalKey, Lexicomp
- **Data Management:** SQL, Excel, Access
- **Regulatory Standards:** FDA Guidelines, HIPAA Compliance, Joint Commission Standards
- **Electronic Prescribing:** eRx, SureScripts, PDX
- **Safety Assessment Tools:** ISMP Guidelines, REMS, FAIR

## PROFESSIONAL AFFILIATIONS

- Member of the American Society of Health-System Pharmacists, participating in ongoing educational activities.
- Volunteer for local health fairs, providing free medication consultation and health screenings.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST