

Aanya Singleton

Pharmacy Intern

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STRENGTHS

-  **Strong Communication Skills**
Effectively communicated complex medical concepts to diverse audiences, fostering understanding and promoting patient engagement.
-  **Customer-Centric Mindset**
Cultivated solid relationships with customers by demonstrating empathy and active listening, resolving concerns promptly and courteously.
- Team Collaboration**
Worked alongside pharmacists and fellow students to create cohesive teamwork approaches that enhanced workflow efficiency.
-  **Adaptability**
Quickly adjusted to new pharmacy technologies, helping peers during technology rollouts to ensure seamless transitions for all staff.
-  **Ethical Compliance**
Consistently followed regulatory guidelines, prioritizing patient safety and integrity in all pharmacy-related actions.

SKILLS

- Patient Counseling
- Pharmacy Software Proficiency
- Inventory Management
- Communication Skills
- Team Collaboration
- Regulatory Compliance
- Customer Relations Data Analysis
- Patient Safety Initiatives
- Healthcare Standards
- Medical Documentation
- Education Materials Development

SUMMARY

Dedicated pharmacy student passionate about enhancing patient experiences and contributing to the pharmacy field. Gained hands-on experience in both academic projects and internships within community pharmacy environments. Proficient in medication management, pharmacy operations, and patient care practices. Committed to delivering an exceptional customer experience while ensuring compliance with state and federal regulations. Enjoy collaborating with healthcare teams to provide holistic support to patients and developing educational materials aimed at improving health outcomes. Continuous dedication to professional growth and application of contemporary pharmacy best practices.

EDUCATION

Bachelor's Degree in Pharmacy

University of California, San Francisco  GPA: 3.8  2026  San Francisco, CA
Coursework: *Pharmaceutical Sciences, Patient Care, Ethics in Pharmacy, Health Communication*

TECHNICAL SKILLS

- **Pharmacy Operating Systems:** PioneerRx, QS/1, McKesson
- **Research Tools:** SPSS, R, Excel
- **Inventory Management Systems:** VOYCE, VisualPak, Medispan
- **Patient Counseling Techniques:** Motivational Interviewing, Cognitive Behavioral Strategies, Verbal De-escalation
- **Quality Assurance Practices:** SOPs, FDA Regulations, NABP Guidelines
- **Communication Platforms:** Microsoft Teams, Zoom, Google Meet
- **Presentation Software:** PowerPoint, Canva, Prezi
- **Clinical Assessment Methods:** Health History Assessment, Blood Pressure Accuracies, Medication Reconciliation
- **Retail Pharmacy Operations:** Dispensing Procedures, Cash Register Protocols, Customer Interaction
- **Ethics & Compliance Training:** HIPAA, JCAHO Standards, ASHP Guidelines

EXPERIENCE

Pharmacy Research Assistant

University Project  January 2025 - Present  San Francisco, CA
Contributed to research exploring pharmacist-led interventions and their impacts on patient outcomes. Collaborated with cross-functional teams, aiding in data collection and analysis as well as presenting findings clearly. Assisted in implementing workshops designed to enhance peers' patient counseling capabilities.

- Conducted extensive research analyzing over 200 patient surveys regarding medication therapy collaboration.
- Created informative presentations focused on optimizing patient adherence to treatment regimens.
- Organized and led training sessions for peer students on key pharmacy operating systems and effective patient communication.
- Compounded educational resources aimed at chronic disease education for patients using simple language.
- Participated in annual pharmacy conferences, preparing research displays that sparked discussions on student innovations.
- Engaged actively in team training meetings to share effective techniques for enhancing customer interactions.

Student Pharmacy Intern

University Project  May 2025 - December 2025  San Francisco, CA

Workshop Facilitation

Professional Ethics

Time Management

Quality Improvement Practices

LANGUAGES

English Native

Spanish Intermediate

MY CAREER



● Pharmacy Research Assistant at University Project (1.5 Years)

● Student Pharmacy Intern at University Project (7 Months)

Gained firsthand exposure in pharmacy operations through direct involvement, emphasizing patient interactions and record management under supervision. Focused on gaining knowledge from pharmacists and other healthcare professionals, adhering to best practices.

- Assisted in processing prescriptions while managing patient queries to bolster service delivery under pharmacist oversight.
- Utilized pharmacy software effectively for inventory management, ensuring safety compliance throughout all procedures.
- Engaged proactively in patient education sessions, giving detailed insights about medications and safe usage.
- Strengthened community relations by building trust-based connections with patients and providing a supportive atmosphere.
- Took initiative in conducting stock management, organizing medications for replenishment, and adjusting pharmacy layouts for efficiency.
- Completed foundational training modules reinforcing pharmacy ethics and standards of conduct essential for future practice.

LEADERSHIP & AWARDS

- Dean's List, University of California, San Francisco, 2024
- Recipient of the Academic Excellence Scholarship, 2025

CERTIFICATIONS

- CPR and First Aid Certification 📅 2025
- Pharmacy Technician Certification 📅 2025

PROFESSIONAL AFFILIATIONS

- Member, Student Pharmacy Association, 2024 – Present
- Volunteer, Community Health Fair, 2025

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST