

Jeremiah Hall

Pharmacy Technician

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 Baton Rouge, LA 70802

STRENGTHS

- **Customer Service Focused**
Elevated patient interaction experiences through active listening and tailored communication techniques utilizing various training sessions.
- **Collaboration Enthusiast**
Fostered teamwork autonomy during group projects, cultivating strong partnerships leading to successful completion of pharmacy assignments.
- **Attention to Detail**
Consistently tracked inventory items accurately, ensuring no discrepancies arose within simulated or real environments during training.
- **Problem Solver**
Applied critical thinking during case studies to resolve complex patient-related issues, improving service effectiveness dramatically.
- **Research-Oriented**
Utilized robust analysis methods for gathering data, enhancing project relevance while impacting decision-making visibly.

SKILLS

Medication Dispensing

Inventory Management

Customer Service

Pharmaceutical Calculations

Research and Data Analysis

Team Collaboration

LANGUAGES

English

Native

SUMMARY

Dedicated pharmacy technician student with hands-on experience in medication management, patient care, and inventory control. Eager to contribute to seamless operations in a pharmacy setting backed by academic training. Ready to apply knowledge of pharmaceutical calculations and customer service in real-world situations, ensuring exceptional patient experience. Proven ability to collaborate effectively with peers and healthcare professionals, resulting in improved service delivery and patient satisfaction. Keen on utilizing skills acquired through extensive training programs for immediate contribution to a healthcare team.

EDUCATION

Associate of Science in Pharmacy Technology

Baton Rouge Community College  GPA: 3.8  2026  Baton Rouge, LA

Coursework: *Pharmaceutical Calculations, Pharmacy Operations, Patient Care, Inventory Management*

TECHNICAL SKILLS

- Pharmacy Management Software:** PioneerRx, ModMed, QS/1
- Microsoft Office Suite:** Word, Excel, PowerPoint
- Data Analysis Tools:** SPSS, Minitab, Excel
- Presentation Tools:** PowerPoint, Prezi, Google Slides
- Research Platforms:** PubMed, Google Scholar, ClinicalKey
- Inventory Management Systems:** McKesson, Wholesaler System, Rx30
- Communication Apps:** Slack, Microsoft Teams, Zoom
- Data Visualization Platforms:** Tableau, Microsoft Power BI, Excel Charts
- Customer Relationship Management:** Salesforce, HubSpot, Zoho CRM
- Documentation Standards:** APA, MLA, Chicago

EXPERIENCE

Pharmacy Technician Trainee

University Project  January 2026 - Present  Baton Rouge, LA

Support medication dispensing and customer interactions in a simulated pharmacy environment, learning essential operational procedures and safety protocols.

- Assisted in medication dispensing simulations focused on maintaining accuracy and adherence to safety standards.
- Managed inventory tracking for simulated pharmacy operations, ensuring proper organization and stock levels.
- Engaged in customer service training, honing skills in communication and problem-solving in real-time scenarios.
- Participated in workshops emphasizing pharmaceutical calculations for accurate medication preparation.
- Collaborated with classmates on case studies of patient interactions, improving service delivery competencies.
- Gained presentation skills through documenting project outcomes and simulations.

Pharmacy Operations Research Assistant

Academic Research  September 2025 - December 2025  Baton Rouge, LA

Conducted research on pharmacy practices, enhancing knowledge of effective inventory management and ethical patient interactions.

- Researched best practices for pharmacy inventory management, focusing on identifying efficiencies.
- Contributed to creating training materials targeting new pharmacy technicians' responsibilities.

MY CAREER



- Pharmacy Technician Trainee at University Project (7 Months)
- Pharmacy Operations Research Assistant at Academic Research (3 Months)
- Pharmaceutical Care Project Developer at Course Project (3 Months)

- Presented research findings at academic conferences, refining public speaking abilities.
- Implemented mock inventory audits that reinforced understanding of stock management strategies.
- Facilitated discussions on ethics within pharmacy through participation in peer-led workshops.
- Employed software tools for analytical purposes, increasing the quality and detail of presentations.

Pharmaceutical Care Project Developer

Course Project 📅 January 2026 - April 2026 📍 Baton Rouge, LA

Developed educational initiatives on patient care and strategies for effective medication management relevant to pharmacy settings.

- Created comprehensive educational materials aimed at improving patient medication adherence and safety practices.
- Executed surveys to collect data on patient comprehension of medication instructions and gather feedback.
- Analyzed survey findings to refine future educational strategies within the pharmacy realm.
- Effectively communicated project results to peers and faculty, gaining commendations for clarity.
- Integrated various technology tools, boosting overall command of project management operations.
- Enhanced teamwork capabilities by collaborating closely throughout the project's lifecycle.

LEADERSHIP & AWARDS

- Dean's List - Baton Rouge Community College, Fall 2025
- Academic Achievement Award - Pharmacy Technology Program, 2025

CERTIFICATIONS

- Pharmacy Technician Certification Exam (PTCE) 📅 2026
- CPR and First Aid Certification 📅 2026

PROFESSIONAL AFFILIATIONS

- Member, Pharmacy Technology Student Association, Baton Rouge Community College
- Volunteer, Health Fair Organizer, Baton Rouge Community Health Initiative

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST