

STRENGTHS

- Empathetic Communication**
Provides supportive interactions with patients, consistently gaining trust and demonstrating commitment to their wellbeing.
- Attention to Detail**
Focused on accuracy in prescription fulfillment which fosters a track record of reducing errors and enhancing patient safety.
- Team Collaboration**
Actively engages in team discussions, contributing valuable input that shapes strategic decisions and initiatives.
- Proactive Problem-Solving**
Addresses workflow challenges with innovative solutions that streamline operations and enrich patient experiences.
- Adaptable Learning**
Quickly absorbs new information and procedures to keep pace with dynamic pharmacy environments, reflecting a commitment to lifelong learning.

SKILLS

- Patient Care
- Pharmacy Operations
- Inventory Management
- Customer Service
- Data Analysis
- Communication
- Professional Engagement
- Regulatory Compliance
- Team Coordination
- Continuous Improvement
- Prescription Management
- Health Education
- Clinical Knowledge

SUMMARY

Detail-oriented and dedicated PharmD candidate with experience in pharmacy operations through academic projects and internships. Proven support in enhancing patient care via empathetic communication and efficient workflow management. Skilled in adhering to safety protocols, inventory management, and contributing to positive team dynamics. Eager to engage fully within a professional setting that promotes personal growth while striving for excellence in patient services. Looking forward to applying clinical knowledge and skills learned during training at CVS Health.

EDUCATION

Doctor of Pharmacy (PharmD)

University of California, San Francisco GPA: 3.8 2026 San Francisco, CA

Coursework: Drug Development, Patient Safety, Clinical Practice, Pharmacy Operations

TECHNICAL SKILLS

- **Data Analysis Tools:** SPSS, Excel, R
- **Patient Management Systems:** Epic, Cerner, Allscripts
- **Collaboration Platforms:** Slack, Microsoft Teams, Zoom
- **Research Methodologies:** Qualitative Analysis, Quantitative Surveys, Literature Reviews
- **Safety Protocols:** OSHA Standards, HIPAA Compliance, Best Practices
- **Prescription Software:** QS/1, McKesson, PioneerRx
- **Lab Equipment:** HPLC, GC-MS, Spectrophotometer
- **Inventory Management Tools:** Medware, Soxhlet, Inventory Pro
- **Continuous Improvement Techniques:** Kaizen, Six Sigma, Lean Methodology
- **Clinical Research Frameworks:** IRB Regulations, Good Clinical Practice (GCP), FDA Guidelines

EXPERIENCE

- Pharmacy Technician Intern

University Project January 2025 - Present San Francisco, CA

Provided hands-on support in pharmacy operations, ensuring compliance and efficiency in fulfilling prescriptions. Collaborated with teams to create an organized work environment, prioritizing both safety and patient service quality.

 - Assisted pharmacy teams in filling medications accurately to enhance safe medication delivery.
 - Engaged patients by providing detailed information about medications, fostering informed decisions.
 - Implemented effective SOPs to boost adherence to safety protocols.
 - Managed inventory, overseeing deliveries and stock assessments, maintaining ethical practice.
 - Contributed to team onboarding processes, sharing expertise and best practices that enhanced overall functionality.
 - Participated actively in community health initiatives, improving public awareness around immunizations.
- Pharmacy Research Assistant

Academic Research September 2024 - December 2024 San Francisco, CA

Supported research initiatives evaluating medication utilization and patient safety in community pharmacies. Contributed analytical insights to improve understanding of pharmacy operations.

 - Conducted data analysis leading to findings shared with faculty and related stakeholders.
 - Helped compile comprehensive reports on operational hurdles addressed during research.
 - Developed educational materials aimed at enhancing internship programs for future pharmacy candidates.
 - Performed literature reviews to identify effective pharmacy management strategies.

Workflow Optimization

Patient Safety Problem Resolution

LANGUAGES

English Native

Spanish Proficient

MY CAREER



- Pharmacy Technician Intern at University Project (1.6 Years)
- Pharmacy Research Assistant at Academic Research (3 Months)
- Student Lab Assistant at Course Project (9 Months)

Student Lab Assistant

Course Project 📅 August 2023 - May 2024 📍 San Francisco, CA

Assisted in academic settings focused on drug interaction studies and healthcare strategy simulations, sharpening critical patient-care communication skills.

- Delivered key insight on experiment outcomes, documenting significant findings according to university standards.
- Participated in simulated patient interactions, refining counseling techniques.
- Ensured accurate recording experiences matched educational benchmarks for laboratory assignments.

LEADERSHIP & AWARDS

- Dean's List, University of California, San Francisco, 2024
- Academic Excellence Scholarship, 2023

CERTIFICATIONS

- CPR and First Aid Certification 📅 2025
- Pharmacy Technician Certification Board (PTCB) Certification 📅 2025

PROFESSIONAL AFFILIATIONS

- Member, Student Pharmacy Association, 2023 – Present
- Volunteer, Community Health Outreach Program, 2023 – Present

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST