

# Catherine Norman

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## SUMMARY

Dedicated Physician Assistant with over five years of experience in surgical environments. Expertise encompasses comprehensive patient care, pre-operative evaluations, and assisting in surgeries. Proven ability to collaborate with surgeons and multidisciplinary teams, enhancing patient outcomes while ensuring high standards of healthcare delivery. Effective communicator, committed to providing detailed information to patients and their families. Strong background in managing post-operative care alongside evaluating surgical readiness through thorough assessments. Eager to continue contributing within an academic hospital program, positively impacting surgical service quality.

## EXPERIENCE

**Physician Assistant** June 2026 - Present  
Healthcare Solutions Group *Tampa, FL*

In current role, responsible for comprehensive patient care in surgical clinics, executing crucial assessments, managing surgery preparations, and utilizing advanced management strategies for optimal outcomes.

- Perform comprehensive assessments to prepare patients for surgery and manage postoperative requirements.
- Conduct pre-operative evaluations, including essential lab work, ensuring readiness for surgical procedures.
- Assist in various surgeries, focusing on robotic technologies, enhancing the efficiency of surgical operations.
- Communicate effectively with patients about surgical processes, confirming understanding and obtaining informed consent.
- Coordinate multidisciplinary care across complex cases, improving patient access to necessary tests and services.
- Participate in surgical meetings, contributing valuable insights about procedural efficiency and patient outcomes.

**Physician Assistant** July 2021 - May 2026  
Sunshine Medical Center *Miami, FL*

Managed outpatient surgical clinic responsibilities and patient care processes, ensuring efficiency and high-quality outcomes aligned with best practices for surgical interventions.

- Oversaw patient consultations, performed routine evaluations, and completed minor surgical tasks as needed.
- Assisted during complex surgical operations, refining techniques applicable to bariatric and acute care surgeries.
- Developed educational materials for patient recovery protocols, facilitating engagement and compliance post-surgery.
- Established protocols for managing consult triage, significantly reducing response times within the surgical workflow.
- Documented findings and communicated effectively with surgical teams, enhancing overall patient care coordination.
- Supported initiatives focused on quality improvements that aimed at boosting surgical outcome metrics and patient satisfaction.

**Physician Assistant** August 2019 - June 2021  
Riverbend Hospital *Orlando, FL*

Delivered exceptional surgical assistance through clinical practice and education, mentoring new staff while maintaining direct patient-centered care commensurate with surgical standards.

- Executed pre-operative and post-operative evaluations, adhering strictly to established surgical guidelines.
- Trained PA students and new interns, promoting collaboration and knowledge-sharing among healthcare providers.
- Built strong rapport with a diverse patient base, ensuring emotional support throughout their surgical experiences.
- Contributed to clinical discussions aimed at refining surgical pathways based on patient feedback and collaborative insights.
- Engaged in research projects assessing surgical treatment efficacy, presenting findings to enhance departmental practices.
- Embraced opportunities to improve team cohesiveness through regular participation in interdisciplinary case discussions.

## LEADERSHIP & AWARDS

- Employee of the Month – Sunshine Medical Center, March 2025
- Outstanding Contribution to Surgical Programs – Riverbend Hospital, September 2020

## EDUCATION

**Master of Science in Physician Assistant Studies** 2019  
University of South Florida GPA: 3.8 *Tampa, FL*

**Coursework:** *Anatomy, Pharmacology, Surgical Procedures, Patient Care Management*

## CERTIFICATIONS

- Physician Assistant National Certifying Exam (PANCE) 📅 2019

- Licensed Physician Assistant, Florida 📅 2019

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## TECHNICAL SKILLS

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- **Surgical Technology:** Robotic Surgery Systems, Surgical Suites, Diagnostic Imaging Technologies
- **Patient Care Software:** Epic, Cerner, Meditech
- **Documentation Standards:** SOAP Notes, Clinical Pathways, Electronic Health Records
- **Research Methodologies:** Quantitative Methods, Literature Reviews, Clinical Trials
- **Emergency Response Tools:** Crash Cart, Emergency Protocols, Team Communication Systems
- **Educational Resources Development:** Patient Guides, Educational Workshops, Training Sessions
- **Quality Assurance Practices:** CLIA Regulations, Risk Management, Performance Metrics
- **Laboratory Technology:** Laboratory Instruments, Diagnostic Tools, Specimen Collection
- **Interdepartmental Coordination:** Meeting Facilitation, Schedule Management, Resource Allocation
- **Healthcare Compliance Frameworks:** HIPAA Guidelines, State Regulations, Insurance Reimbursement Policies

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## SKILLS

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- Surgical Procedures
- Patient Assessment
- Communication Skills
- Team Training
- Patient Care
- Multidisciplinary Coordination
- Clinical Evaluation
- Surgical Protocols
- Informed Consent
- Medical Documentation
- Patient Education Programs
- Compassionate Care
- Robotic Surgery
- Healthcare Management
- Quality Improvement

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## PROFESSIONAL AFFILIATIONS

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- Member – American Academy of Physician Assistants
- Volunteer – Local Health Fair, Orlando, FL

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## LANGUAGES

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- English (Native)
- Spanish (Proficient)

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## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

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## REFERENCES

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AVAILABLE ON REQUEST