

# AUSTIN COOK

## PLATFORM ENGINEER

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### STRENGTHS

- 💡 **Problem-Solving Skills**  
Approached complex challenges systematically, continually finding optimal solutions inspired by collaboration.
- 👥 **Team Collaboration**  
Worked shoulder-to-shoulder with team members, being a trusted resource during crucial cross-department projects.
- ✂️ **Technical Agility**  
Adapting quickly among varying tech stacks, allowing seamless progress despite obstacles, reinforcing overall project outcomes.
- 🗨️ **DevOps Advocacy**  
Championed DevOps principles through team training sessions, earning trust from peers valuable in implementing changes.
- 🔧 **Process Improvement**  
Implemented effective process modifications, transforming operations for unprecedented levels of productivity and morale.

### SKILLS

[Python](#) [Bash](#) [Terraform](#) [Ansible](#)  
[Kubernetes](#) [Docker](#) [AWS](#) [Azure](#)  
[Prometheus](#) [Grafana](#) [ELK](#) [CI/CD](#)  
[Agile](#) [Observability](#) [Cloud](#)

### LANGUAGES

English Native  
Spanish Intermediate

### SUMMARY

Detail-oriented Platform Engineer with over 4 years of experience in designing and optimizing infrastructure systems. Proven expertise in implementing CI/CD pipelines and enhancing data platform interoperability. Skilled in Python, Bash, and various observability solutions, including Prometheus and Grafana. Strong advocate for DevOps principles, consistently driving operational excellence and system reliability. Passionate about leading cross-functional teams and promoting best practices to improve service performance and security. Eager to leverage technical skills in a dynamic environment and contribute positively to organizational goals.

### EXPERIENCE

#### Platform Engineer

Tech Solutions Inc. 📅 January 2024 - Present 📍 Dallas, TX

Overseeing platform architecture and daily operations while enhancing system resilience and performance across infrastructures. Focused on developing scalable and reliable solutions tailored to business needs. Collaboratively working within Agile teams to drive automation and optimize service delivery.

- Designed and developed scalable infrastructure systems, improving operational efficiency and minimizing downtime across cloud environments.
- Managed CI/CD pipelines for multiple enterprise applications, increasing deployment speed and decreasing time-to-market.
- Implemented proactive monitoring solutions using ELK and CloudWatch, significantly improving incident response times by establishing clear metrics.
- Collaborated in Agile teams during sprints, providing insights to drive continuous improvements and maintain operational excellence.
- Developed automation scripts in Python and Bash, streamlining deployment processes and reducing manual interventions dramatically.
- Led troubleshooting efforts for complex integration issues, reaching a resolution rate of over 95% within established SLAs.

#### Junior Platform Engineer

Innovatech LLC 📅 June 2022 - December 2023 📍 Houston, TX

Contributed to the design and execution of innovative hybrid infrastructure solutions that heightened organizational efficiency and synergy across services. Focused on Infrastructure-as-Code management and optimization strategies to strengthen operational capabilities.

- Assisted in the implementation of hybrid infrastructure solutions supporting company-wide platform services, leading efforts that increased system interoperability.
- Developed and maintained Infrastructure-as-Code (IaC) with Terraform, ensuring consistent environment configurations streamlined provisioning.
- Supported container orchestration efforts with Kubernetes, contributing to standardized deployment practices and access across teams.
- Conducted performance tuning and optimization of existing systems, which enhanced application response times substantially.
- Participated proactively in on-call rotations, collaborating in incident analysis that resulted in strengthened system resilience.
- Documented engineering processes and established reusable automation modules, laying a foundation for future development efforts.

#### Infrastructure Intern

Codedynamics Corp. 📅 January 2021 - May 2022 📍 Austin, TX

## MY CAREER

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- Platform Engineer at Tech Solutions Inc. (2.5 Years)
- Junior Platform Engineer at Innovatech LLC (1.5 Years)
- Infrastructure Intern at Codedynamics Corp. (1.3 Years)

Engaged as part of a collaborative team focused on building and expanding scalable infrastructure solutions. Involved in a variety of projects emphasizing AWS cloud migrations and CI/CD process development.

- Collaborated on developing scalable infrastructure solutions supporting internal applications, focusing primarily on cloud migrations.
- Assisted in implementing CI/CD processes, facilitating smoother transitions of code from development to production environments.
- Engaged in troubleshooting sessions for deployment issues, obtaining hands-on experience with AWS infrastructure.
- Contributed to the creation and maintenance of monitoring dashboards utilizing Grafana for improved visibility into system health metrics.
- Actively participated in code reviews, sharing insights and engaging with team discussions on best practices within DevOps.
- Developed automation scripts in PowerShell designed for automating routine tasks, leading to significant reductions in operational workload.

## LEADERSHIP & AWARDS

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- Dean's List, University of Texas at Austin, 2024-2026
- 1st Place, Hackathon Challenge, 2025

## EDUCATION

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### Bachelor's Degree in Computer Science

University of Texas at Austin 🎓 GPA: 3.7 📅 2026 📍 Austin, TX

*Coursework: Data Structures, Operating Systems, Cloud Computing, Software Engineering*

## CERTIFICATIONS

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- Certified Kubernetes Administrator (CKA) 📅 2025
- AWS Certified Solutions Architect 📅 2025

## TECHNICAL SKILLS

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- **Infrastructure Tools:** Terraform, Ansible, Puppet
- **Container Technologies:** Docker, Kubernetes, OpenShift
- **Monitoring Tools:** Prometheus, Grafana, CloudWatch
- **CI/CD Tools:** Jenkins, GitLab CI, Travis CI
- **Scripting Languages:** Python, Bash, PowerShell
- **Databases:** Postgres, Oracle, Cassandra
- **Cloud Platforms:** AWS, Azure, GCP
- **Logging Tools:** ELK Stack, Splunk, Fluentd
- **Version Control:** Git, SVN, Mercurial
- **Agile Practices:** Scrum, Kanban, Lean

## PROFESSIONAL AFFILIATIONS

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- Member, Computer Science Club, 2022-2026
- Volunteer, Coding for Kids Program, 2023-2026

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST