

Timothy York

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Hiring Team
Summit Ridge Workforce Platforms
Provo, Utah

Dear Hiring Team,

I am applying for the Principal Cloud Infrastructure Engineer role at Summit Ridge Workforce Platforms. For 15 years, I have designed and operated AWS platforms for workforce, payroll, benefits, analytics, and transactional software. My work has centered on making infrastructure easier to change safely: clear architecture roadmaps, reusable infrastructure code, reliable operations, and security controls that hold up under review.

In my current role, I set the AWS platform direction for a multi-tenant workforce software portfolio and guide 11 cloud engineers through modernization, design reviews, objectives, and development plans. I established shared Terraform modules and CloudFormation patterns for networking, IAM, EKS, RDS, and observability, then led the move of customer-facing services to Kubernetes-based microservices with progressive delivery and automated rollback. I also introduced CloudWatch, Prometheus, and Grafana standards tied to service-level indicators and incident playbooks, giving teams a practical way to find and address problems before they become prolonged outages.

Earlier, I owned AWS architecture for more than 40 microservices supporting payroll and benefits workflows across multiple customer environments. I replaced manually configured environments with Terraform pipelines and policy checks, built EKS operating standards, and wrote Python and Go tools for provisioning, diagnostics, and recovery. I also designed and tested multi-region recovery procedures for RDS, S3, and configuration stores. Alongside the technical work, I regularly translate tradeoffs for product, application engineering, DevOps, security, and compliance partners so platform decisions support delivery rather than slow it down.

The combination of Summit Ridge's workforce focus and its emphasis on sustainable growth is a strong match for how I approach platform engineering. I would bring hands-on AWS expertise, experience leading cloud teams, and a steady focus on reliability, security, cost awareness, and useful engineering practices. I would welcome the opportunity to discuss how I could help build the next stage of your platform.

Thank you for your consideration. I look forward to hearing from you.

Sincerely,

Timothy York

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