



# Jessica Reynolds

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## SUMMARY

Experienced Principal Technical Product Manager specializing in project management and demand planning within supply chains. Proven track record of leading cross-functional teams to deliver innovative solutions that meet stakeholder needs. Collaborates effectively with different departments to integrate product strategies, ensuring development aligns with both business objectives and customer expectations. Demonstrated expertise in Oracle systems enhances decision-making, delivering competitive advantages to the organization. Passionate about mentoring team members and fostering continuous improvement. Eager to bring robust strategic insights and agile methodologies to drive product success.

## EXPERIENCE

### Principal Technical Product Manager

January 2021 - Present

FutureTech Innovations

Dallas, TX

Lead demand planning initiatives by collaborating with various teams to ensure alignment with business strategies and anticipation of market demands. Manage sprint backlogs and developments while maintaining focus on MVPs and quarterly releases. Actively mentor junior members to inspire technical excellence and cultural advancement within the team.

- Steered demand planning projects aligning them with organizational goals, ultimately strengthening client trust.
- Collaborated with engineering and UX teams, producing innovative features that enhanced functionality significantly.
- Maintained and prioritized sprint backlogs to support timely deliveries and adaptability.
- Fostered a culture of technical growth by mentoring incoming team members.

### Senior Project Manager

June 2016 - December 2020

Supply Chain Dynamics

Houston, TX

Oversaw multiple significant supply chain projects focused on enhancing forecasting accuracy and streamlining operations. Built strong relationships with clients to tailor solutions that not only satisfied but frequently surpassed expectations.

- Directed essential projects seen as key drivers for efficiency improvements within supply chain processes.
- Engaged actively with clients, translating their requirements into actionable project plans with remarkable outcomes.
- Conducted internal training sessions centered around agile methodologies, resulting in improved project execution.
- Championed process improvements that led to better resource allocations across project lines.

### Project Manager

August 2013 - May 2016

Logistics Solutions Group

San Antonio, TX

Managed key projects designed to optimize supply chain efficiencies and enhance service delivery. Acted as a bridge between data analysis and strategic decisions, impacting project trajectories positively.

- Facilitated efficient project timelines, maintaining high levels of stakeholder engagement throughout.
- Utilized analytical insights to influence direction in demand planning and operational strategy.
- Collaborated with mixed-disciplinary teams ensuring consistent achievement of project goals.
- Regularly communicated intricate details with stakeholders, creating transparency and confidence.

## LEADERSHIP & AWARDS

- Recipient of the Excellence in Leadership Award for driving significant project successes at FutureTech Innovations.
- Honored with the Project Management Pioneer Award, acknowledging innovation and impact in project activities at Supply Chain Dynamics.

## EDUCATION

### Bachelor's Degree in Business Administration

2012

University of Texas at Austin GPA: 3.7

Austin, TX

**Coursework:** Business Management, Marketing Principles, Supply Chain Management, Project Management

## CERTIFICATIONS

- Certified Project Management Professional (PMP) 📅 2020
- Oracle Supply Chain Management Certification 📅 2019

## TECHNICAL SKILLS

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- **Project Management Tools:** Trello, Asana, JIRA
- **Programming Languages:** Python, SQL, Java
- **Analytic Tools:** Excel, Tableau, Power BI
- **Database Management:** Oracle DB, MySQL, PostgreSQL
- **Collaboration Tools:** Slack, Microsoft Teams, Zoom
- **Design Tools:** Adobe Creative Suite, Sketch, Figma
- **Cloud Platforms:** AWS, Azure, Google Cloud
- **Reporting Tools:** Crystal Reports, JasperReports, Google Data Studio
- **Version Control Systems:** Git, SVN, Mercurial
- **Modeling Techniques:** Gantt Charts, Kanban, SIPOC

## SKILLS

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- Project Management
- Stakeholder Engagement
- Cross-functional Teams
- Problem-Solving
- Demand Planning
- Data Analysis
- Requirements Gathering
- Risk Management
- Oracle EBS
- Team Leadership
- Mentoring
- Continuous Improvement
- Agile Methodologies
- Forecasting
- Communication
- Technical Leadership

## PROFESSIONAL AFFILIATIONS

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- Active member of the Project Management Institute (PMI), engaging with resources and networking opportunities.
- Participated in Leadership Austin programs, focusing on community-oriented leadership skills.

## LANGUAGES

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- English (Native)
- Spanish (Proficient)

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST