

# Kaia Ortiz

## Product Engineer

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### STRENGTHS

- Adaptability**  
Proven ability to adjust strategies quickly based on changing requirements. Team members often look to this strength for guidance during transitions.
- Empathy**  
Enhanced product designs through understanding contrasting user needs, leading teams to keep user-centric approaches front and center.
- Analytical Thinking**  
Thrive on breaking down complex problems into manageable pieces, showcasing systematic methods to arrive at efficient actualizations.
- Collaboration**  
Build strong partnerships across diverse teams, often praised for fostering natural rapport with various stakeholders.
- Continuous Learning**  
Constantly seek knowledge over industry trends and advancements translates into sustainable project success.

### SKILLS

Full Stack Development

User-Centered Design

Agile Methodologies

Problem Solving   Software Testing

Collaboration

Application Architecture

Database Management

Version Control Systems

Debugging Techniques

Client Interactions

Feedback Incorporation

Business Analysis

### SUMMARY

Dynamic and detail-oriented Product Engineer with over 4 years in building sophisticated software solutions that enhance user experience and boost business success. Currently leveraging expertise at TechSolutions Inc., focusing on full stack development. Adept at collaborating with cross-functional teams, emphasizing empathy for users during the design process. Known for creating impactful features through analyzing feedback and agile methodologies. Committed to continuous learning, keeping skills updated with emerging technologies in product engineering to positively influence project outcomes.

### EXPERIENCE

#### Product Engineer

TechSolutions Inc.   March 2023 - Present   San Francisco, CA

Lead the development and implementation of software solutions that drive operational efficiency while enhancing customer satisfaction. Collaborate directly with UX/UI designers for intuitive interfaces and optimal user experiences. Utilize user feedback as a basis for feature improvements and defining impactful product values. Actively participate in agile methodology practices to ensure timely delivery of high-quality software products.

- Developed innovative software solutions leading to improved functionality and user interactions.
- Built strong collaborations with design teams to refine the end-user experience effectively.
- Analyzed and incorporated user feedback systematically into iterations of product designs.
- Engaged proactively in Agile ceremonies contributing valuable insights toward team sprint goals.

#### Junior Product Engineer

Innovatech LLC   June 2021 - February 2023   Austin, TX

Supported the development of full stack applications, with an emphasis on backend functionalities and data management. Assisted senior engineers by troubleshooting software issues and refining product performance based on user testing. Contributed meaningfully to team discussions on feature adjustments and enhancements that better served user needs.

- Contributed hands-on efforts towards back-end system architectures ensuring robustness.
- Collaborated closely with senior teams to resolve complex challenges efficiently.
- Participated in intensive user testing sessions for higher accuracy in assessing productions.
- Learned the importance of agile feedback loops from practical experience helping streamline processes.

#### Intern

NextGen Solutions   June 2020 - August 2020   Boston, MA

Engaged in collaborative projects aimed at developing innovative mobile applications designed to increase user engagement through better usability frameworks. Gained exposure to coding standards and debugged testing processes critical for future product deployments.

- Participated in a team environment delivering quality production-focused application designs.
- Gained experience in debugging functions thereby improving overall application reliability.
- Involved in daily stand-ups facilitating active communication and idea sharing amongst peers.
- Coordinated actively within team brainstorming sessions pushing radical innovations forward.

### LEADERSHIP & AWARDS

- Recognized Employee of the Month for outstanding contributions to product development.
- Received Innovation Award for introducing robust processes that streamlined workflow across the department.

### EDUCATION

#### Bachelor's Degree in Computer Science

University of California, Los Angeles   GPA: 3.6   2021   Los Angeles, CA

Technical Documentation

Frontend Technologies

## LANGUAGES

English Native

Spanish Proficient

## MY CAREER



● Product Engineer at TechSolutions Inc. (3.2 Years)

● Junior Product Engineer at Innovatech LLC (1.7 Years)

● Intern at NextGen Solutions (2 Months)

**Coursework:** *Software Development, Data Structures, Algorithms, Web Development*

## CERTIFICATIONS

- Certified ScrumMaster (CSM) 📅 2022
- AWS Certified Solutions Architect – Associate 📅 2023

## TECHNICAL SKILLS

- **Development Frameworks:** React, Node.js, Angular
- **Database Technologies:** MongoDB, MySQL, PostgreSQL
- **Cloud Platforms:** AWS, Azure, Google Cloud
- **Testing Tools:** Jest, Selenium, JUnit
- **Version Control:** Git, Bitbucket, GitHub
- **Project Management:** JIRA, Trello, Asana
- **UI/UX Design Tools:** Figma, Adobe XD, Sketch
- **API Development:** REST, GraphQL, SOAP
- **Deployment Tools:** Docker, Kubernetes, Jenkins
- **Languages:** JavaScript, Python, Java

## PROFESSIONAL AFFILIATIONS

- Active member of the Women in Technology organization promoting diversity in tech careers.
- Volunteer mentor for upcoming developers through local coding bootcamp initiatives.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST