

# Kaia Ortiz

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## SUMMARY

Dynamic and detail-oriented Product Engineer with over 4 years in building sophisticated software solutions that enhance user experience and boost business success. Currently leveraging expertise at TechSolutions Inc., focusing on full stack development. Adept at collaborating with cross-functional teams, emphasizing empathy for users during the design process. Known for creating impactful features through analyzing feedback and agile methodologies. Committed to continuous learning, keeping skills updated with emerging technologies in product engineering to positively influence project outcomes.

## EXPERIENCE

### Product Engineer

March 2023 - Present

TechSolutions Inc.

San Francisco, CA

Lead the development and implementation of software solutions that drive operational efficiency while enhancing customer satisfaction. Collaborate directly with UX/UI designers for intuitive interfaces and optimal user experiences. Utilize user feedback as a basis for feature improvements and defining impactful product values. Actively participate in agile methodology practices to ensure timely delivery of high-quality software products.

- Developed innovative software solutions leading to improved functionality and user interactions.
- Built strong collaborations with design teams to refine the end-user experience effectively.
- Analyzed and incorporated user feedback systematically into iterations of product designs.
- Engaged proactively in Agile ceremonies contributing valuable insights toward team sprint goals.

### Junior Product Engineer

June 2021 - February 2023

Innovatech LLC

Austin, TX

Supported the development of full stack applications, with an emphasis on backend functionalities and data management. Assisted senior engineers by troubleshooting software issues and refining product performance based on user testing. Contributed meaningfully to team discussions on feature adjustments and enhancements that better served user needs.

- Contributed hands-on efforts towards back-end system architectures ensuring robustness.
- Collaborated closely with senior teams to resolve complex challenges efficiently.
- Participated in intensive user testing sessions for higher accuracy in assessing productions.
- Learned the importance of agile feedback loops from practical experience helping streamline processes.

### Intern

June 2020 - August 2020

NextGen Solutions

Boston, MA

Engaged in collaborative projects aimed at developing innovative mobile applications designed to increase user engagement through better usability frameworks. Gained exposure to coding standards and debugged testing processes critical for future product deployments.

- Participated in a team environment delivering quality production-focused application designs.
- Gained experience in debugging functions thereby improving overall application reliability.
- Involved in daily stand-ups facilitating active communication and idea sharing amongst peers.
- Coordinated actively within team brainstorming sessions pushing radical innovations forward.

## LEADERSHIP & AWARDS

- Recognized Employee of the Month for outstanding contributions to product development.
- Received Innovation Award for introducing robust processes that streamlined workflow across the department.

## EDUCATION

### Bachelor's Degree in Computer Science

2021

University of California, Los Angeles GPA: 3.6

Los Angeles, CA

*Coursework: Software Development, Data Structures, Algorithms, Web Development*

## CERTIFICATIONS

- Certified ScrumMaster (CSM) 📅 2022
- AWS Certified Solutions Architect – Associate 📅 2023

## TECHNICAL SKILLS

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- **Development Frameworks:** React, Node.js, Angular
- **Database Technologies:** MongoDB, MySQL, PostgreSQL
- **Cloud Platforms:** AWS, Azure, Google Cloud
- **Testing Tools:** Jest, Selenium, JUnit
- **Version Control:** Git, Bitbucket, GitHub
- **Project Management:** JIRA, Trello, Asana
- **UI/UX Design Tools:** Figma, Adobe XD, Sketch
- **API Development:** REST, GraphQL, SOAP
- **Deployment Tools:** Docker, Kubernetes, Jenkins
- **Languages:** JavaScript, Python, Java

## SKILLS

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- Full Stack Development
- User-Centered Design
- Agile Methodologies
- Problem Solving
- Software Testing
- Collaboration
- Application Architecture
- Database Management
- Version Control Systems
- Debugging Techniques
- Client Interactions
- Feedback Incorporation
- Business Analysis
- Technical Documentation
- Frontend Technologies

## PROFESSIONAL AFFILIATIONS

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- Active member of the Women in Technology organization promoting diversity in tech careers.
- Volunteer mentor for upcoming developers through local coding bootcamp initiatives.

## LANGUAGES

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- English (Native)
- Spanish (Proficient)

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST