



Kaia Ortiz

Product Engineer

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SUMMARY

Dynamic and detail-oriented Product Engineer with over 4 years in building sophisticated software solutions that enhance user experience and boost business success. Currently leveraging expertise at TechSolutions Inc., focusing on full stack development. Adept at collaborating with cross-functional teams, emphasizing empathy for users during the design process. Known for creating impactful features through analyzing feedback and agile methodologies. Committed to continuous learning, keeping skills updated with emerging technologies in product engineering to positively influence project outcomes.

EXPERIENCE

Product Engineer

TechSolutions Inc. 📅 March 2023 - Present 📍 San Francisco, CA

Lead the development and implementation of software solutions that drive operational efficiency while enhancing customer satisfaction. Collaborate directly with UX/UI designers for intuitive interfaces and optimal user experiences. Utilize user feedback as a basis for feature improvements and defining impactful product values. Actively participate in agile methodology practices to ensure timely delivery of high-quality software products.

- Developed innovative software solutions leading to improved functionality and user interactions.
- Built strong collaborations with design teams to refine the end-user experience effectively.
- Analyzed and incorporated user feedback systematically into iterations of product designs.
- Engaged proactively in Agile ceremonies contributing valuable insights toward team sprint goals.

Junior Product Engineer

Innovatech LLC 📅 June 2021 - February 2023 📍 Austin, TX

Supported the development of full stack applications, with an emphasis on backend functionalities and data management. Assisted senior engineers by troubleshooting software issues and refining product performance based on user testing. Contributed meaningfully to team discussions on feature adjustments and enhancements that better served user needs.

- Contributed hands-on efforts towards back-end system architectures ensuring robustness.
- Collaborated closely with senior teams to resolve complex challenges efficiently.
- Participated in intensive user testing sessions for higher accuracy in assessing productions.
- Learned the importance of agile feedback loops from practical experience helping streamline processes.

Intern

NextGen Solutions 📅 June 2020 - August 2020 📍 Boston, MA

Engaged in collaborative projects aimed at developing innovative mobile applications designed to increase user engagement through better usability frameworks. Gained exposure to coding standards and debugged testing processes critical for future product deployments.

- Participated in a team environment delivering quality production-focused application designs.
- Gained experience in debugging functions thereby improving overall application reliability.
- Involved in daily stand-ups facilitating active communication and idea sharing amongst peers.
- Coordinated actively within team brainstorming sessions pushing radical innovations forward.

LEADERSHIP & AWARDS

- Recognized Employee of the Month for outstanding contributions to product development.
- Received Innovation Award for introducing robust processes that streamlined workflow across the department.

EDUCATION

Bachelor's Degree in Computer Science

STRENGTHS



Adaptability

Proven ability to adjust strategies quickly based on changing requirements. Team members often look to this strength for guidance during transitions.



Empathy

Enhanced product designs through understanding contrasting user needs, leading teams to keep user-centric approaches front and center.



Analytical Thinking

Thrive on breaking down complex problems into manageable pieces, showcasing systematic methods to arrive at efficient actualizations.



Collaboration

Build strong partnerships across diverse teams, often praised for fostering natural rapport with various stakeholders.



Continuous Learning

Constantly seek knowledge over industry trends and advancements translates into sustainable project success.

SKILLS

Full Stack Development

User-Centered Design

Agile Methodologies

Problem Solving Software Testing

Collaboration

Application Architecture

Database Management

[Version Control Systems](#)

[Debugging Techniques](#)

[Client Interactions](#)

[Feedback Incorporation](#)

[Business Analysis](#)

[Technical Documentation](#)

[Frontend Technologies](#)

LANGUAGES

English Native

Spanish Proficient

MY CAREER



● Product Engineer at TechSolutions Inc. (3.2 Years)

● Junior Product Engineer at Innovatech LLC (1.7 Years)

● Intern at NextGen Solutions (2 Months)

University of California, Los Angeles 🎓 GPA: 3.6 📅 2021 📍 Los Angeles, CA
Coursework: *Software Development, Data Structures, Algorithms, Web Development*

CERTIFICATIONS

- Certified ScrumMaster (CSM) 📅 2022
- AWS Certified Solutions Architect – Associate 📅 2023

TECHNICAL SKILLS

- **Development Frameworks:** React, Node.js, Angular
- **Database Technologies:** MongoDB, MySQL, PostgreSQL
- **Cloud Platforms:** AWS, Azure, Google Cloud
- **Testing Tools:** Jest, Selenium, JUnit
- **Version Control:** Git, Bitbucket, GitHub
- **Project Management:** JIRA, Trello, Asana
- **UI/UX Design Tools:** Figma, Adobe XD, Sketch
- **API Development:** REST, GraphQL, SOAP
- **Deployment Tools:** Docker, Kubernetes, Jenkins
- **Languages:** JavaScript, Python, Java

PROFESSIONAL AFFILIATIONS

- Active member of the Women in Technology organization promoting diversity in tech careers.
- Volunteer mentor for upcoming developers through local coding bootcamp initiatives.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST