

# Jessica Thompson

## Product Manager

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### STRENGTHS

#### 👥 Collaboration ✨

Consistently seek collaborative partnerships with clients and stakeholders, promoting unity and shared success. Recently facilitated interdepartmental workshops to enhance project delivery.

#### 🎯 Strategic Vision 🇺🇸

Develop frameworks that drive operational efficiencies and meet long-term goals. Foster continuous feedback loops among product teams to gauge progress.

#### 📊 Market Insight 🔍

Engage directly with customers to gather insights translating into meaningful product features. Continually adjust strategies based on market trends observed during discovery sessions.

#### 💬 Communication 💬

Excellent express visions for products through compelling presentations. Teams appreciate direct feedback methods that facilitate open dialogue about progress and challenges.

#### 🔄 Adaptability ⚙️

Thrive under varying conditions by embracing change and pivoting strategies when necessary. Steadily adjusted workflow processes based on team experiences and external feedback.

### SKILLS

Product Management

Market Research

Cross-functional Collaboration

Power BI SharePoint

Microsoft Teams

Project Management

### SUMMARY

Visionary Product Manager with over six years of experience specializing in Industrial Cybersecurity. Demonstrated history of leading product lifecycles from conception through launch, all while ensuring alignment with organizational growth strategies. Strong aptitude for conducting discovery sessions that reveal critical business opportunities and gathering comprehensive requirements. Skilled communicator utilizing platforms like Power BI and SharePoint to extract insights and manage documentation effectively. Built an environment for teamwork across remote teams, creating a unified approach to product development.

### EXPERIENCE

#### Product Manager

Innovatech Solutions 📅 April 2021 - Present 📍 Chicago, IL

Accountable for developing and executing product strategy within the Industrial Cybersecurity domain. Collaboratively work with stakeholders to pinpoint business needs while managing requirements gathering processes.

- Drive product strategy amid diverse teams, enhancing Cybersecurity Services effectiveness.
- Create and uphold product roadmaps ensuring timely execution of initiatives.
- Leverage Power BI for advanced product analysis, delivering robust metrics.
- Conduct thorough communications regarding product vision aligning clients' and internal teams' methodologies.

#### Associate Product Manager

CyberGuard Technologies 📅 June 2018 - March 2021 📍 Aurora, IL

Supported the management of various product lifecycles while contributing to overall cybersecurity strategy enhancements. Assured effective information exchange between product specifications and project activities.

- Assisted in lifecycle management alongside targeted market research efforts.
- Facilitated team discussions surrounding product specifications vital for implementation.
- Navigated cross-functional team environments during significant marketing events.
- Played key role in preparations leading up to product launches fostering innovation.

### PROJECTS

#### Development of Cybersecurity Service Roadmap 📅 December 2025

Spearheaded the creation of a comprehensive product roadmap for cyber service offerings. This framework aided strategic planning, ensuring synchronization across multiple departments, effectively responding to market demands.

### LEADERSHIP & AWARDS

- Recipient of Cybersecurity Excellence Award in 2022, recognized for innovative product design and execution.
- Honored as Top Performer in Product Management 2023 for outstanding cross-team collaboration that led to significant product successes.

### EDUCATION

#### Bachelor's Degree in Engineering

University of Illinois 🎓 GPA: 3.8 📅 2018 📍 Champaign, IL

*Coursework: Data Analysis, Project Management, Cybersecurity, Product Design*

### CERTIFICATIONS

- Certified Product Manager (CPM) 📅 2020
- Certified Information Systems Security Professional (CISSP) 📅 2021

Requirements Gathering

Analytical Thinking

Product Strategy

Stakeholder Management

Operational Efficiency

Documentation Skills

Presentation Skills

Team Leadership   Service Design

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Product Manager at Innovatech Solutions (5.1 Years)

● Associate Product Manager at CyberGuard Technologies (2.8 Years)

## TECHNICAL SKILLS

- **Communication Tools:** Microsoft Teams, Slack, Zoom
- **Project Management Tools:** Asana, Trello, JIRA
- **Analysis Tools:** Power BI, Tableau, Excel
- **Documentation Tools:** SharePoint, Confluence, Evernote
- **Product Lifecycle Management:** Aha!, ProductPlan, Monday.com
- **Cybersecurity Practices:** NIST, ISO 27001, CIS Controls
- **Development Methodologies:** Agile, Scrum, Waterfall
- **Research Techniques:** User Interviews, Surveys, Focus Groups
- **Marketing Channels:** Content Marketing, Email, Social Media
- **Technical Writing Tools:** Markdown, LaTeX, Google Docs

## PROFESSIONAL AFFILIATIONS

- Active member of the Industrial Cybersecurity Alliance, focusing on community-driven security advancements.
- Contributor at local technology meetup groups, fostering knowledge in interdisciplinary practices.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST