

Tucker Macias

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SUMMARY

Dynamic project leader with over 5 years of experience in managing complex projects within tech-driven environments. Proven track record in leading cross-functional teams, enhancing operational processes, and delivering high-quality outcomes in fast-paced settings. Skilled in stakeholder management and adept at aligning business objectives with actionable strategies. Recognized for strong leadership capabilities, developing a positive team culture that fosters growth and collaboration. Committed to implementing scalable operational processes that drive efficiency while creating an environment where innovative solutions can thrive.

EXPERIENCE

Project Manager January 2021 - Present
Innovatech Solutions *Chicago, IL*

In charge of leading various technology deployment projects across regions, nurturing a high-performance project manager team. Responsible for implementing standardized frameworks that significantly enhance delivery times and ensure quality standards are met.

- Led diverse team of project managers executing technology deployment projects spanning multiple regions.
- Implemented standardized project frameworks that improved delivery times by 15% while maintaining quality and client satisfaction.
- Collaborated with engineering and sales teams aligning project goals with business needs, directly contributing to increased client retention.
- Developed comprehensive project plans ensuring adherence to budgetary requirements while engaging multiple stakeholders effectively.
- Served as the escalation point for project challenges, deftly addressing conflicts and facilitating strategic decisions impacting operation efficiency.
- Conducted regular training for the team, consistently advocating for best practices in project management.

Operations Coordinator June 2018 - December 2020
Tech Forward *Chicago, IL*

Responsible for managing operational tasks for technology integration, allowing effective collaboration among diverse teams. Key player in achieving on-time deliveries through well-coordinated project timelines.

- Managed operational workflows for technology integration projects, ensuring seamless collaboration between teams.
- Coordinated timelines and resource allocation achieving a remarkable on-time delivery rate.
- Enhanced stakeholder communication strategies which directly initiated improved satisfaction rates.
- Identified process improvements that reduced operational costs, enabling optimal project budgeting.
- Trained junior project managers, fostering growth and emphasizing ongoing development culture.
- Developed key performance indicators to assess success and monitor operational efficiency.

Junior Project Manager May 2016 - May 2018
Tech Innovators *Naperville, IL*

Assisted senior management in executing notable technology projects, ensuring alignment on ultimate objectives while solidifying transparency throughout project processes.

- Supported planning and execution of various technology projects, resulting in successfully meeting project specifications.
- Engaged with cross-functional teams, promoting alignment on goals and deliverables crucial for project clarity.
- Contributed to documenting project processes, enhancing learning for future endeavors.
- Participated actively in stakeholder meetings, gathering detailed requirements to provide updates building trust.
- Helped implement software improving task tracking and paving the way for efficient teamwork.
- Participated in post-mortems assessing project outcomes, pinpointing successes, and identifying areas needing improvement.

LEADERSHIP & AWARDS

- Dean's List, University of Illinois - 2015, 2016
- Project Excellence Award, Innovatech Solutions - 2022

EDUCATION

Bachelor's Degree in Project Management 2016
University of Illinois GPA: 3.6 *Champaign, IL*

Coursework: Project Planning, Agile Methodologies, Risk Management, Stakeholder Engagement

CERTIFICATIONS

- Project Management Professional (PMP) 📅 2021
- Certified Scrum Master (CSM) 📅 2020

TECHNICAL SKILLS

- **Project Management Tools:** Asana, Trello, Microsoft Project
- **Communication Tools:** Slack, Microsoft Teams, Zoom
- **Collaboration Platforms:** JIRA, Confluence, SharePoint
- **Documentation Software:** Microsoft Word, Google Docs, Notion
- **Data Analysis Tools:** Excel, Tableau, Power BI
- **Agile Frameworks:** Scrum, Kanban, Lean
- **Reporting Tools:** PowerPoint, Google Slides, Tableau
- **Remote Collaboration Tools:** Zoom, Webex, Discord
- **Cloud Storage Solutions:** Google Drive, Dropbox, OneDrive
- **Project Tracking Software:** Smartsheet, Wrike, Basecamp

SKILLS

- Project Management
- Stakeholder Communication
- Team Leadership
- Process Improvement
- Agile Methodologies
- Cross-Functional Collaboration
- Operational Efficiency
- Risk Management
- Strategic Planning
- Client Relations
- Time Management
- Budgeting
- Performance Monitoring
- Training & Development
- Process Optimization
- Conflict Resolution

PROFESSIONAL AFFILIATIONS

- Project Management Club, President - 2015-2016
- Volunteer, Local Food Bank - 2019-Present

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST