

# Tucker Macias

## Project Leader

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### STRENGTHS

- Strong Leadership**  
Fostered a collaborative environment that empowered team members, enhancing output and morale considerably.
- Effective Communication**  
Expertly navigated interactions across stakeholders and teams, facilitating better project alignment and satisfaction.
- Adaptability**  
Thrived in dynamic settings, balancing various priorities seamlessly while fulfilling organizational objectives.
- Problem-Solving Skills**  
Addressed unforeseen project challenges promptly, maintaining continuity and minimizing disruptions efficiently.
- Analytical Thinking**  
Approached project management with data-driven insights, optimizing pathways for successful implementation.

### SKILLS

Project Management

Stakeholder Communication

Team Leadership

Process Improvement

Agile Methodologies

Cross-Functional Collaboration

Operational Efficiency

Risk Management

Strategic Planning Client Relations

Time Management Budgeting

Performance Monitoring

Training & Development

### SUMMARY

Dynamic project leader with over 5 years of experience in managing complex projects within tech-driven environments. Proven track record in leading cross-functional teams, enhancing operational processes, and delivering high-quality outcomes in fast-paced settings. Skilled in stakeholder management and adept at aligning business objectives with actionable strategies. Recognized for strong leadership capabilities, developing a positive team culture that fosters growth and collaboration. Committed to implementing scalable operational processes that drive efficiency while creating an environment where innovative solutions can thrive.

### EXPERIENCE

#### Project Manager

Innovatech Solutions 📅 January 2021 - Present 📍 Chicago, IL

In charge of leading various technology deployment projects across regions, nurturing a high-performance project manager team. Responsible for implementing standardized frameworks that significantly enhance delivery times and ensure quality standards are met.

- Led diverse team of project managers executing technology deployment projects spanning multiple regions.
- Implemented standardized project frameworks that improved delivery times by 15% while maintaining quality and client satisfaction.
- Collaborated with engineering and sales teams aligning project goals with business needs, directly contributing to increased client retention.
- Developed comprehensive project plans ensuring adherence to budgetary requirements while engaging multiple stakeholders effectively.
- Served as the escalation point for project challenges, deftly addressing conflicts and facilitating strategic decisions impacting operation efficiency.
- Conducted regular training for the team, consistently advocating for best practices in project management.

#### Operations Coordinator

Tech Forward 📅 June 2018 - December 2020 📍 Chicago, IL

Responsible for managing operational tasks for technology integration, allowing effective collaboration among diverse teams. Key player in achieving on-time deliveries through well-coordinated project timelines.

- Managed operational workflows for technology integration projects, ensuring seamless collaboration between teams.
- Coordinated timelines and resource allocation achieving a remarkable on-time delivery rate.
- Enhanced stakeholder communication strategies which directly initiated improved satisfaction rates.
- Identified process improvements that reduced operational costs, enabling optimal project budgeting.
- Trained junior project managers, fostering growth and emphasizing ongoing development culture.
- Developed key performance indicators to assess success and monitor operational efficiency.

#### Junior Project Manager

Tech Innovators 📅 May 2016 - May 2018 📍 Naperville, IL

Assisted senior management in executing notable technology projects, ensuring alignment on ultimate objectives while solidifying transparency throughout project processes.

- Supported planning and execution of various technology projects, resulting in successfully meeting project specifications.
- Engaged with cross-functional teams, promoting alignment on goals and deliverables crucial for project clarity.
- Contributed to documenting project processes, enhancing learning for future endeavors.

Process Optimization

Conflict Resolution

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Project Manager at Innovatech Solutions (5.4 Years)

● Operations Coordinator at Tech Forward (2.5 Years)

● Junior Project Manager at Tech Innovators (2 Years)

- Participated actively in stakeholder meetings, gathering detailed requirements to provide updates building trust.
- Helped implement software improving task tracking and paving the way for efficient teamwork.
- Participated in post-mortems assessing project outcomes, pinpointing successes, and identifying areas needing improvement.

## LEADERSHIP & AWARDS

- Dean's List, University of Illinois - 2015, 2016
- Project Excellence Award, Innovatech Solutions - 2022

## EDUCATION

### Bachelor's Degree in Project Management

University of Illinois 🎓 GPA: 3.6 📅 2016 📍 Champaign, IL

**Coursework:** *Project Planning, Agile Methodologies, Risk Management, Stakeholder Engagement*

## CERTIFICATIONS

- Project Management Professional (PMP) 📅 2021
- Certified Scrum Master (CSM) 📅 2020

## TECHNICAL SKILLS

- **Project Management Tools:** Asana, Trello, Microsoft Project
- **Communication Tools:** Slack, Microsoft Teams, Zoom
- **Collaboration Platforms:** JIRA, Confluence, SharePoint
- **Documentation Software:** Microsoft Word, Google Docs, Notion
- **Data Analysis Tools:** Excel, Tableau, Power BI
- **Agile Frameworks:** Scrum, Kanban, Lean
- **Reporting Tools:** PowerPoint, Google Slides, Tableau
- **Remote Collaboration Tools:** Zoom, Webex, Discord
- **Cloud Storage Solutions:** Google Drive, Dropbox, OneDrive
- **Project Tracking Software:** Smartsheet, Wrike, Basecamp

## PROFESSIONAL AFFILIATIONS

- Project Management Club, President - 2015-2016
- Volunteer, Local Food Bank - 2019-Present

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST