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Hiring Team
Northstar Quality Systems
Denver, Colorado
100% Remote

Dear Hiring Team at Northstar Quality Systems,

I am applying for the QA Automation Architect position at Northstar Quality Systems. I bring 13+ years in quality assurance, including more than seven years in test automation and over two years guiding automation architecture. The chance to support a remote team working on global e-commerce quality is a strong fit for my background.

In my current role, I defined **WebdriverIO** and **TypeScript** architecture for a multi-region **SAP E-commerce** platform. I built shared page objects, service clients, Cucumber practices, and execution standards across web and mobile coverage. This work helped teams use one clear approach across environments and regions.

I have hands-on experience with Jenkins, npm, GitLab, API testing, Zephyr, and JIRA. I connected pipelines to merge controls, parallel runs, test evidence, and release checks. I use **Kibana logs**, browser traces, and service responses to investigate checkout and back-office defects and help teams find the cause quickly.

I have led sprint quality planning and mentored QA engineers on framework design, code review, troubleshooting, and **Agile/Scrum** practices. I would bring practical architecture guidance, clear communication, and steady support for complex releases to Northstar Quality Systems.

Thank you for reviewing my application. I look forward to discussing how my experience can support your QA automation work.

Sincerely,