

# Cyrus Valencia

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JULY 09, 2026

Hiring Manager  
TechWave Solutions  
Plano, TX

Dear Hiring Manager,

I am excited to express my interest in the RAN Virtualization OAMP Engineer position at TechWave Solutions, a role that perfectly matches my extensive experience and focused skills in wireless network management. Over five years, I have strived to enhance systems and drive impactful outcomes while collaborating with diverse teams to ensure client satisfaction.

TechWave's commitment to innovation inspires me—I see numerous opportunities for growth, particularly in handling Tier 3 support for EMS/NMS applications. My time at WaveNet Technologies has seen me troubleshoot complex OAMP/FCAPS issues, forging strong partnerships with R&D to enhance system reliability. I have authored and meticulously executed software upgrade MOPs that bolstered performance and ensured smooth transitions.

In my current position, I integrate and optimize virtualized RAN environments, managing engagements with clients and contributing to technology introductions and pre-sales engineering. This experience refined my skills in new feature validation, ensuring that the latest 4G/5G capabilities align impeccably with user expectations.

While every role presents challenges, I remember a significant struggle when first encountering integration hurdles. Yet, those moments of hesitation shaped my growth, enabling me to deliver RCA and improve service outputs effectively. I take pride in my capacity to mentor peers, fostering a shared commitment to continuous improvement.

My educational background, a Bachelor's degree in Computer Science, further bolsters my ability to tackle technical challenges. Combined with industry-relevant certifications, I possess strong proficiency in Linux/Unix environments and scripting, ensuring that I am well-equipped for this position's demands.

Thank you for considering my application.

Sincerely,

*Cyrus Valencia*

**Cyrus Valencia**