










# Emily Johnson

## Registered Nurse - Care Management

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### STRENGTHS

-  **Empathetic Communication**  
Honoring patient's feelings builds trust and bridges gaps in care understanding.
-  **Collaborative Teamwork**  
Proven record of working alongside multidisciplinary teams elevates quality of care.
-  **Critical Assessment Skills**  
Sharp ability to assess health conditions leads to swift interventions and improved outcomes.
-  **Problem Solving**  
Creative approaches to solving patient issues have reduced lingering concerns from families.
-  **Continuity of Care**  
Promoting seamless transitions between services strengthens patient satisfaction profoundly.

### SKILLS

Care Coordination

Patient Assessment

EMR Proficiency Communication

Problem Solving Team Leadership

Patient Advocacy

Motivational Interviewing

Chronic Care Management

Healthcare Collaboration

Outcome Monitoring

Documentation Skills

Telehealth Expertise

Culturally Sensitive Care

Interdisciplinary Meetings



Health Education

### SUMMARY

Compassionate and detail-oriented Registered Nurse with over 4 years of experience in care management. Skilled at conducting comprehensive assessments and developing individualized care plans, ensuring efficient patient care. Proven ability to work independently and collaboratively with multidisciplinary teams to enhance patient outcomes. Collaborating closely with diverse healthcare professionals fosters effective communication and coordination. A strong commitment to promoting health and wellness remains paramount, advocating for continued integration of services. Eager to contribute expertise in improving member experiences and health outcomes through dedicated efforts.

### EXPERIENCE



#### Registered Nurse

HealthBridge Solutions  March 2024 - Present  Aurora, IL

Currently providing care coordination for a diverse caseload, ensuring adherence to individual care plans. Regular consultations with healthcare professionals ensure tailored approaches for optimal patient outcomes. Conducting thorough assessments helps identify needs and establish effective management strategies. Empowering patients through motivational interviewing techniques serves as a cornerstone of my practice.

- Facilitating collaboration among multidisciplinary teams enhances overall patient care.
- Conducting detailed assessments ensures identification of critical needs on time.
- Implementing care plans with precision aids in monitoring progress effectively.
- Utilizing motivational interviewing empowers and engages patients actively.



#### Registered Nurse

CareWell Community Health  June 2022 - February 2024  Naperville, IL

Assisted in care management focusing on patients with chronic illnesses, facilitating access to essential resources and educational support. Establishing strong relationships with patients created trust, helping them comprehend their care plans fully. Ongoing follow-ups allowed for timely adjustments to improve health outcomes significantly.

- Built meaningful connections with patients and families, providing necessary education.
- Implemented continuous assessment models to track improvements in patient health.
- Facilitated regular interdisciplinary meetings focused on optimizing patient outcomes.
- Coordinated resources effectively to assure patient accessibility to relevant services.

#### Nurse Intern

Bright Horizons Health  January 2022 - May 2022  Chicago, IL

Supported nursing staff while caring for patients, ensuring all daily activities flowed smoothly. Gained hands-on experience in assessing patient needs, which prepared me for independent roles in nursing settings. Participating in both documentation procedures and engagement efforts helped maintain continuity of care throughout assignments.

- Assisted nursing personnel by measuring vital signs and supporting daily functions.
- Engaged directly with patients, prioritizing education on health management.
- Participated in thorough documentation processes ensuring accurate records.
- Contributed insights during team meetings to foster collaborative thinking.

### LEADERSHIP & AWARDS

- Health Care Excellence Award from CareWell Community Health
- Outstanding Intern Recognition at Bright Horizons Health

### EDUCATION

#### Bachelor's Degree in Nursing

University of Illinois at Chicago  GPA: 3.7  2021  Chicago, IL

## LANGUAGES

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English Native

Spanish Proficient

## MY CAREER

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● Registered Nurse at HealthBridge Solutions (2.2 Years)

● Registered Nurse at CareWell Community Health (1.7 Years)

● Nurse Intern at Bright Horizons Health (4 Months)

**Coursework:** Patient Care, Health Assessment, Care Management, Nursing Ethics

## CERTIFICATIONS

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- Registered Nurse (RN) 📅 2021
- Basic Life Support (BLS) 📅 2022
- Advanced Cardiac Life Support (ACLS) 📅 2022

## TECHNICAL SKILLS

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- **Care Management Software:** Epic, Cerner, Meditech
- **Assessment Tools:** MDS, CMS Documentation
- **Communication Platforms:** Slack, Microsoft Teams, Zoom
- **Scheduling Systems:** Kareo, Zocdoc
- **Remote Communication Tools:** Doxy.me, VSee, FaceTime
- **Data Analysis Tools:** Excel, Tableau
- **Educational Resources:** UpToDate, Medscape
- **Compliance Tools:** HIPAA Guidelines, Risk Assessments
- **Training Resources:** Simulations, Workshops
- **Patient Tracking Systems:** Allscripts, Clarify Health

## PROFESSIONAL AFFILIATIONS

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- Member of the American Nurses Association
- Volunteer at Local Health Clinics

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST