

# Malia Wise

## Registered Nurse

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### STRENGTHS

- ♥ **Empathy**  
Always adhered to listening closely and relating to patient's needs while building trust and comfort.
- 👥 **Collaboration**  
Actively worked with interdisciplinary teams promoting unified approaches leading to coherent patient care coordination.
- 🔄 **Adaptability**  
Quickly adapted strategies based on varying patient needs which increased points of care remarkably.
- ★ **Leadership**  
Provided mentoring to junior nursing staff enhancing both skill levels and patient care quality throughout teams.
- 💬 **Communication**  
Maintained clear, precise dialogue with patients and health teams accelerating problem resolution and care adjustments.

### SKILLS

- Patient Care Management
- Electronic Medical Records (EMR)
- Medicare and Medicaid Compliance
- Communication Skills
- Team Leadership
- Time Management
- Clinical Assessment
- Patient Education
- Quality Improvement Initiatives
- Regulatory Compliance
- Chronic Disease Management
- Home Health Nursing

### SUMMARY

Compassionate and dedicated Registered Nurse with over 5 years of experience in home health care. Proven expertise in patient management, care planning, and executing individualized treatment strategies. Strong background in Medicare and Medicaid regulations ensures compliance and optimal service delivery. Committed to enhancing patient quality of life through effective communication, collaboration, and evidence-based practices. Passionate about delivering high-quality nursing care, mentoring staff, and advocating for patients' needs within diverse settings. Engages professionally with healthcare teams, conducting thorough evaluations to continually adapt care plans and improve overall patient outcomes.

### EXPERIENCE

#### Registered Nurse

Health First Home Care 📅 June 2021 - Present 📍 Chicago, IL

Overseeing holistic patient care for a diverse caseload, implementing effective assessment methods while collaborating with multidisciplinary teams ensures quality compliance and outcomes in home health settings. This role emphasizes leadership, adapting care plans according to the evolving needs of each patient for improved health trajectories.

- Provide comprehensive home health assessments and develop tailored care plans focused on individual patient needs during visits.
- Coordinate with interdisciplinary teams to craft and refine patient-centered goals, ensuring collaborative care approaches.
- Document all care activities accurately in EMR systems to maintain regulatory compliance and facilitate ongoing care enhancements.
- Educate patients on chronic disease self-management techniques and medication adherence for better health outcomes.
- Mentor LPNs and CNAs, overseeing compliance with standard care delivery protocols while supporting their professional development.
- Participate in quality improvement initiatives that aimed at boosting patient satisfaction and overall clinical success measures.

#### Registered Nurse

Care Plus Home Health 📅 March 2019 - May 2021 📍 Evanston, IL

Delivered patient-centered nursing care primarily aimed at rehabilitation in a home setting. Focused on enhancing patient recovery processes while facilitating teamwork exceptional outcomes and improving caregiving standards across the board.

- Delivered compassionate nursing services focused on rehabilitation and recovery for patients in their private homes.
- Conducted initial assessments and maintained regular follow-ups to ensure comprehensive monitoring of patient progress.
- Educated patients and families about health maintenance and safety practices, fostering understanding and compliance.
- Collaborated effectively with healthcare providers to coordinate comprehensive services, providing seamless continuity of care.
- Managed and meticulously documented care in alignment with state regulations, contributing to improved operational efficiency.
- Engaged in training sessions to elevate service delivery standards across the organization, positively impacting team engagement.

#### Registered Nurse

Bright Future Health Services 📅 January 2017 - February 2019 📍 Skokie, IL

Provided direct patient care in varied home environments, emphasizing patient satisfaction through personalized care methodologies while establishing community connections to promote health awareness and preventive practices.

Care Coordination

Infection Control

Medication Management

Community Health Promotion

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



Registered Nurse at Health First Home Care (5.1 Years)

Registered Nurse at Care Plus Home Health (2.2 Years)

Registered Nurse at Bright Future Health Services (2.1 Years)

- Administered comprehensive assessments to evaluate patient health status, creating rapport and trust for effective treatment.
- Developed individualized care plans involving patients and families, ensuring a compassionate approach to health needs.
- Implemented strict adherence to infection control and safety standards throughout all home visits, ensuring safe health practices.
- Assisted with post-hospital transitions, focusing on maintaining continuity of care as patients adjusted back into domestic settings.
- Participated in community health outreach programs, highlighting preventive measures and wellness-centric education.
- Documented all nursing interventions and patient responses efficiently in EMR systems for accurate record keeping and adaptability.

## LEADERSHIP & AWARDS

- Employee of the Month, Health First Home Care
- Leadership Excellence Award, Care Plus Home Health

## EDUCATION

### Bachelor's Degree in Nursing

University of Illinois at Chicago 🎓 GPA: 3.8 📅 2016 📍 Chicago, IL

**Coursework:** Human Anatomy, Patient Care, Pharmacology, Nursing Ethics

## CERTIFICATIONS

- Registered Nurse 📅 2026
- CPR Certification 📅 2026

## TECHNICAL SKILLS

- **Patient Care Systems:** PointClickCare, Homecare Homebase, Netsmart
- **Documentation Standards:** OASIS, HIPAA Regulations, State Licensing Guidelines
- **Interpersonal Communication:** Active Listening, Conflict Resolution, Non-Verbal Communication
- **Care Planning Techniques:** Assessment Protocols, Goal Setting, Treatment Strategies
- **Healthcare Compliance:** State Policies, Federal Regulations, Quality Assurance
- **Educational Tools:** Patient Teaching Materials, Workshops, Online Resources
- **Team Collaboration Tools:** Slack, Zoom, MS Teams
- **Health Informatics:** Data Entry, Reporting Systems, EHR Utilities
- **Continuity of Care Resources:** Transition Planning, Follow-Up Treatments, Community Programs
- **Clinical Terminology:** Nursing Language, Medical abbreviations, Treatment Protocols

## PROFESSIONAL AFFILIATIONS

- Member, American Nurses Association
- Volunteer, Chicago Health Outreach

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST