

# Michael Thompson

## Registered Nurse

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### STRENGTHS

- Empathetic Communication**  
Actively listen to patients' concerns, establishing trust and understanding. Observably strengthens nurse-patient relationships.
- Effective Teamwork**  
Promote collaboration within multidisciplinary teams. Recognized as a reliable resource for colleagues seeking input on complex cases.
- Critical Problem Solving**  
Quickly translate data into actionable insights during high-stress situations, earning trust amid urgent decisions in patient care.
- Adaptability**  
Adjust rapidly to shifting priorities and organizational dynamics; gained executive confidence while navigating sudden challenges in healthcare.
- Patient-Centered Approach**  
Implement customized care planning based on individual needs and preferences. Flourished in building rapport with patients from diverse backgrounds.

### SKILLS

Patient Care Telemetry Monitoring  
Critical Thinking  
Time Management  
Team Collaboration  
Medication Administration  
Postoperative Care  
Patient Education  
Quality Improvement  
Assessment Skills  
Communication Skills

### SUMMARY

Dedicated Registered Nurse committed to providing exceptional care in fast-paced environments. Over five years of experience across diverse healthcare settings, focusing on post-operative recovery and surgical care. Proven success in delivering clinical expertise, fostering effective teamwork within multidisciplinary units, and engaging in continuous professional development. Eager to enhance patient satisfaction through thorough assessments, innovative treatment plans, and participation in quality improvement initiatives. Passionate about elevating the standard of care while ensuring patients feel valued and supported at every stage of their journey.

### EXPERIENCE

#### Registered Nurse

HealthFirst Medical Center 📅 June 2023 - Present 📍 Chicago, IL

Manage a dynamic 25-bed surgical unit while providing comprehensive nursing care. Focus on supporting post-operative recoveries and enhancing patient education as key aspects of service delivery.

- Conduct thorough assessments and monitor critical vital signs for optimal patient safety.
- Collaborate with surgeons and multidisciplinary teams to craft personalized care plans for patients.
- Educate patients on discharge processes, medication management, and symptom recognition.
- Mentor new nurses and interns, creating a supportive learning atmosphere for skill development.

#### Registered Nurse

Wellness Hospital 📅 January 2021 - May 2023 📍 Oak Park, IL

Delivered attentive nursing care within a high-demand medical/surgical unit, focusing on patients with multifaceted medical needs.

- Administered timely and accurate medications, closely monitoring patient responses.
- Engaged in team collaboration to ensure coordinated and efficient care delivery.
- Implemented quality improvement measures succeeding in higher patient satisfaction rates.
- Participated actively in departmental meetings contributing to advancements in patient care practices.

#### Nursing Intern

Sunrise Health Services 📅 August 2019 - December 2020 📍 Evanston, IL

Gained invaluable hands-on experience assisting RN staff in daily clinical tasks in various departments.

- Supported diverse nursing duties while observing experienced professionals deliver patient care.
- Enhanced documentation accuracy by maintaining precise patient charts and records.
- Facilitated communication among nursing staff ensuring seamless transitions of care.
- Took part in training sessions designed to elevate nursing knowledge and skills.

### LEADERSHIP & AWARDS

- Recognition for Excellence in Nursing at HealthFirst Medical Center
- Outstanding Service Award from Wellness Hospital

### EDUCATION

#### Bachelor's Degree in Nursing

University of Illinois at Chicago 🎓 GPA: 3.8 📅 2019 📍 Chicago, IL

**Coursework:** Medical Ethics, Patient Care, Nursing Theory, Pharmacology

### CERTIFICATIONS

- Registered Nurse (RN) 📅 2020
- Basic Life Support (BLS) 📅 2022

Healthcare Technology

Clinical Documentation

Conflict Resolution

Emergency Response

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Registered Nurse at HealthFirst Medical Center (3 Years)

● Registered Nurse at Wellness Hospital (2.3 Years)

● Nursing Intern at Sunrise Health Services (1.3 Years)

## TECHNICAL SKILLS

- **Patient Management Systems:** Epic, Cerner, Meditech
- **Communication Tools:** Zoom, Microsoft Teams, Phone
- **Patient Monitoring Equipment:** Tele-monitoring Devices, Vital Signs Monitors, Cardiac Monitors
- **Charting Software:** PointClickCare, MediTech, Epic
- **Documentation Practices:** Electronic Health Records (EHR), Documentation Standards, Clinical Protocols
- **Medication Distribution:** Automated Dispensing Units, Unit-Dose Systems, IV Pumps
- **Nursing Procedures:** Aseptic Technique, Catheter Placement, Wound Care
- **Regulatory Compliance:** HIPAA, Joint Commission Standards, OSHA Regulations
- **Quality Assurance Programs:** Performance Improvement Plans, Staff Training, Accreditation Bodies
- **Patient Safety Protocols:** Fall Risk Assessments, Infection Control Measures, Emergency Code Responses

## PROFESSIONAL AFFILIATIONS

- Member of the American Nurses Association
- Volunteer at Local Community Health Clinic

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST