

River Huff

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SUMMARY

Early career security operations professional with three years of experience supporting **controlled access**, **public safety** communications, and secure control room activity. Monitors CCTV, electronic doors, alarms, **staff movement**, visitor access, and concurrent radio and telephone traffic with steady attention. Summarizes calls, cross references information, prioritizes events, enters accurate data, and maintains activity, key, equipment, and incident logs. Recognizes hazards, unusual behavior, and developing disturbances, then shares clear information with responders and facility staff. Troubleshoots routine console, radio, alarm, computer, and workstation issues while documenting maintenance needs. Experience includes rotating day and **night shifts**, weekends, holidays, and fast changes in operational priorities. Brings calm judgment, reliable documentation, and practical security technology skills that support safe detention and public safety operations.

EXPERIENCE

Security Control Operator

October 2024 to Present

Regional Public Safety Communications Center

Meridian, ID

Supports a public safety control room through continuous monitoring, access management, communications, documentation, and routine equipment support. Handles concurrent events for staff, visitors, responders, and facility operations while protecting accurate information flow.

- Monitored **CCTV**, electronic doors, **alarms**, and controlled access during continuous facility operations.
- Summarized radio and telephone calls, prioritized **concurrent events**, and routed urgent information accurately.
- Maintained activity, key, equipment, and incident logs under established records procedures.
- Recognized **hazards** and unusual behavior, then escalated concerns with clear responder information.
- Troubleshoot console, radio, alarm, computer, and workstation issues while documenting maintenance needs.
- Supported **rotating shifts**, weekends, holidays, and changing priorities within **safety sensitive** operations.

Security Operations Assistant

September 2023 to September 2024

Community Safety Operations Center

Nampa, ID

Supported daily security operations through access monitoring, camera observation, communications handling, incident documentation, and equipment checks. Worked with public safety personnel to preserve orderly information flow during routine activity and emerging events.

- Tracked staff and **visitor movement** through CCTV, access controls, and electronic door systems.
- Managed radio and **telephone traffic**, summarized calls, and directed information to appropriate personnel.
- Cross referenced activity details during concurrent events to support accurate **prioritization** and **data entry**.
- Recorded key, maintenance, activity, and incident information for dependable operational continuity.
- Reported developing hazards and disturbances, giving responders concise information for follow up.
- Checked consoles, radios, alarms, and **office equipment**, then documented **minor maintenance** needs.

PROJECTS

Control Room Readiness Review 📅 2025

Reviewed control room communication, access, alarm, logging, and equipment workflows during supervised operations. Focus remained on accurate information flow, practical troubleshooting, and readiness for concurrent events.

Emergency Communications Practice 📅 2024

Practiced call summarization, cross referencing, prioritization, radio communication, and data entry during public safety scenarios. Exercises supported calm decisions and concise information sharing.

LEADERSHIP & AWARDS

- Public Safety Training Excellence Recognition, 2025
- Community College Dean's List, 2023
- Peer Shift Training Volunteer, 2025 to Present

EDUCATION

High School Diploma

2020

Meridian High School GPA: 3.5

Meridian, ID

Coursework: Public safety procedures, computer operations, communication skills, emergency preparedness

CERTIFICATIONS

- CritiCall Skills Preparation Certificate 📅 2024

- CPR and AED for Professional Rescuers 📅 2025

TECHNICAL SKILLS

- **Video Security Systems:** CCTV, camera monitoring, video surveillance
- **Access Control Systems:** Electronic doors, controlled access, visitor access
- **Alarm Systems:** Security alarms, fire systems, alarm monitoring
- **Communications Equipment:** Two way radio, telephone systems, radio dispatch
- **Control Room Operations:** Security consoles, activity monitoring, event prioritization
- **Records Management:** Activity logs, key logs, maintenance logs
- **Emergency Communications:** Call summarization, responder coordination, emergency information
- **Computer Operations:** Data entry, cross referencing, workstation support
- **Equipment Support:** Preventive maintenance, minor maintenance, equipment troubleshooting
- **Public Safety Procedures:** Hazard reporting, disturbance reporting, safety procedures
- **Assessment Methods:** Computer based exams, oral boards, background investigations
- **Workplace Readiness:** Random drug testing, safety sensitive operations, shift rotations

SKILLS

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|--------------------|------------------------|-----------------------------|----------------------|
| • CCTV monitoring | • Radio communications | • Event prioritization | • Activity logs |
| • Access control | • Call summarization | • Data entry | • Key control |
| • Electronic doors | • Incident logging | • Emergency coordination | • Visitor monitoring |
| • Alarm systems | • Cross referencing | • Equipment troubleshooting | |

PROFESSIONAL AFFILIATIONS

- Campus Emergency Preparedness Club, 2022 to 2023
- Peer Shift Training Volunteer, 2025 to Present

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST