

Eliza Cannon

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SUMMARY

Senior AI Deployment Architect with 10 years of **enterprise software consulting** and **functional implementation** experience, including four years designing AI enabled and **analytics driven solutions** for complex organizations. Leads multi country and multi business unit transformations across HR, Finance, and IT, connecting AI agents, intelligent automation, data foundations, governance, integrations, and change programs with measurable business outcomes. Facilitates discovery workshops, defines operating models, translates requirements into usable workflows, and guides functional workstreams through preparation, activation, change, and adoption. Partners with executives, **product teams**, engineering, integration, security, and change leaders on scalable solution decisions. Practical governance supports transparent, fair, secure Ethical AI. Deployment evidence and stakeholder feedback inform better methods, templates, agent behaviors, and adoption plans.

EXPERIENCE

Senior AI Deployment Architect

January 2023 - Present

Lakefront Transformation Partners

Chicago, Illinois

Leads enterprise **AI transformations** for HR, Finance, and IT stakeholders across multi country operating environments. Owns discovery, solution design, data readiness, governance, adoption, executive alignment, and feedback loops that improve delivery methods and platform decisions.

- Designed AI enabled operating models for HR, **Finance**, and IT leaders across multi country organizations
- Converted discovery findings into **agent behaviors**, process designs, roadmaps, and measurable value cases
- Led functional workstreams covering data readiness, **configuration guidance**, governance, **user experience**, and adoption
- Aligned integration and security teams on **data models**, access controls, and third party patterns
- Advised executive sponsors on delivery trade offs, operating model changes, and adoption outcomes
- Turned deployment feedback into reusable methods, templates, product recommendations, and change practices

Principal Functional Consultant

May 2020 - December 2022

Prairie Enterprise Consulting

Minneapolis, Minnesota

Directed **enterprise software consulting** programs for global clients across HR and financial processes. Guided complex design decisions, intelligent automation, data controls, integrations, **executive communication**, and playbook improvements across multiple business units.

- Led global **HR** and Finance programs that connected **process design** with intelligent automation and analytics
- Introduced data quality controls that gave sponsors greater confidence in functional solution decisions
- Managed client workshops, design decisions, workstream risks, and dependencies across multidisciplinary teams
- Partnered with architects on integrations, identity, **security**, data migration, and reporting requirements
- Explained complex solution choices clearly, helping executives make timely decisions with technical context
- Used retrospectives and adoption feedback to improve consulting playbooks and implementation patterns

Senior Functional Consultant

July 2017 - April 2020

Cedar Bridge Advisory

Milwaukee, Wisconsin

Delivered enterprise HR and Finance implementations across multiple business units. Coordinated functional, integration, data, testing, and change stakeholders while shaping future state workflows, governance decisions, validation activities, and executive readiness materials.

- Delivered **HR** and **Finance** platform implementations across multiple business units with clear milestone ownership
- Mapped current processes into future state workflows and actionable configuration decisions
- Coordinated client, integration, data, testing, and change stakeholders through deployment milestones
- Created **governance** logs that clarified ownership for cross functional requirements and exceptions
- Led user validation sessions and converted findings into practical process refinements
- Prepared executive materials covering readiness, risks, dependencies, and adoption considerations

Functional Consultant

June 2014 - June 2017

North Shore Business Systems

Madison, Wisconsin

Supported enterprise software implementations for HR and financial operations. Gathered requirements, documented workflows, coordinated testing, supported defect resolution, and prepared training materials that helped business teams adopt new operating processes.

- Gathered requirements through structured interviews and process workshops with business stakeholders
- Documented workflows, configuration requirements, test scenarios, and integration dependencies for implementation teams
- Coordinated defect triage and user acceptance testing with functional and technical partners
- Prepared training and process documentation that supported transition into new workflows
- Applied implementation lessons to reusable checklists and quality controls for later projects

PROJECTS

Enterprise AI Operating Model 📅 2026

Created a practical operating model connecting AI agents, governance, data readiness, adoption planning, and measurable outcomes for HR, Finance, and IT stakeholders. Executive workshops shaped usable workflows and decision rights.

Multi Country Analytics Transformation 📅 2022

Guided a multi country analytics transformation across business units, linking process discovery, data controls, integration planning, user validation, and executive communication with reliable implementation decisions.

LEADERSHIP & AWARDS

- Recognized by executive sponsors for clear guidance during complex AI transformation decisions.
- Praised by consulting leadership for converting deployment feedback into reusable delivery methods.
- Selected to lead cross functional workstreams spanning product, engineering, security, integration, and change teams.

EDUCATION

Bachelor of Business Administration in Management Information Systems

2014

University of Wisconsin Madison GPA: 3.5

Madison, Wisconsin

Coursework: Enterprise systems, business process design, database management, systems analysis

CERTIFICATIONS

- Certified ScrumMaster 📅 2025
- Microsoft Certified: Azure AI Fundamentals 📅 2024

TECHNICAL SKILLS

- **AI Platforms:** Enterprise AI, AI agents, agentic workflows
- **Analytics:** Advanced analytics, deployment data, outcome measurement
- **Business Functions:** HR, Finance, IT
- **Consulting Methods:** Enterprise software consulting, functional implementation, professional services
- **Discovery Methods:** Discovery workshops, requirements discovery, stakeholder interviews
- **Process Design:** Process design, operating models, workflow design
- **Data Management:** Data readiness, data models, data quality
- **Security Controls:** Access controls, security design, Ethical AI
- **Integration Design:** Third party integrations, integration patterns, APIs
- **Delivery Practices:** Change management, adoption planning, user validation
- **Governance:** Governance models, decision logs, responsible AI
- **Project Scope:** Multi country programs, multi business unit programs, workstream leadership

SKILLS

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|--------------------------|-----------------------------|------------------|----------------------|
| • Enterprise AI | • Advanced analytics | • Data readiness | • Change management |
| • AI agents | • Functional implementation | • Governance | • Ethical AI |
| • Agentic workflows | • Discovery workshops | • Security | • Executive advisory |
| • Intelligent automation | • Process design | • Integrations | |

PROFESSIONAL AFFILIATIONS

- Member, Association for Computing Machinery, with interest in enterprise AI and responsible technology.
- Member, Project Management Institute, supporting disciplined delivery and stakeholder collaboration.

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST