

# Jaxson Mercado

## Senior AI Engineer

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### STRENGTHS

- 💡 **Acute Problem Solver**  
Consistently identified bottlenecks affecting productivity while swiftly developing actionable workarounds benefiting team workflows.
- 👥 **Collaborative Team Player**  
Fostered an open dialogue with peers, streamlining communication channels between departments and increasing shared project success.
- 📖 **Skilled Mentor**  
Regularly provided mentorship to less experienced colleagues, creating an inclusive environment where knowledge sharing encouraged growth.
- ⚙️ **Innovative Thinker**  
Continuously explored emerging technologies, impacting team ideology towards a forward-thinking culture emphasizing agile methodologies.
- ✓ **Detail-Oriented Architect**  
Led projects intended for precision accountability, ensuring coding standards and best practices consistently highlighted during reviews.

### SKILLS

Natural Language Processing

Generative AI

Software Development

Machine Learning Algorithms

Team Collaboration Mentoring

Project Management

Customer Service Automation

Data Analytics Flowchart Design

Technical Specifications

### SUMMARY

Innovative Senior AI Engineer with over 8 years of experience in natural language processing and generative AI. Proven ability to design and implement AI systems that drive business efficiency and enhance user experience. Strong background in software engineering, paired with passion for mentoring teams and fostering collaborative environments. Eager to bring expertise to a dynamic team at Innovative Health Solutions, delivering impactful AI solutions that address complex healthcare challenges and significantly improve operations.

### EXPERIENCE

#### Senior AI Engineer

Tech Innovations Inc. 📅 March 2020 - Present 📍 San Francisco, CA

Lead the development of cutting-edge AI solutions focused on automating customer service processes while collaborating closely with cross-functional teams. This role entails overseeing the integration of feedback into AI projects and providing guidance to junior engineers. Engaging in the enhancement of product offerings through strategic AI-driven improvements has become pivotal.

- Directed AI project initiatives aimed at elevating customer engagement and satisfaction levels.
- Spearheaded collaboration with diverse teams to pinpoint areas ripe for AI enhancements.
- Mentored and supported junior talent in navigating technical challenges throughout project lifecycles.
- Utilized programming expertise to refine existing algorithms, resulting in significantly improved outcomes.

#### AI Engineer

Data Solutions Corp. 📅 June 2016 - February 2020 📍 New York, NY

Focused on crafting and deploying advanced natural language processing models within pivotal AI frameworks, serving crucial operational needs of stakeholders. The role necessitated a tight-knit bond with product managers to align AI endeavors more closely with business requirements.

- Engineered NLP models that enhanced data retrieval accuracy across major datasets.
- Actively engaged with product executives to translate visions into comprehensive AI technical specifications.
- Facilitated company-wide training sessions on impactful advancements in contemporary AI methodologies.
- Contributed to discussions that shaped company strategy surrounding AI tool adoption.

#### Junior AI Developer

Intelligent Systems LLC 📅 July 2014 - May 2016 📍 Austin, TX

Assisted senior engineers in creating machine learning models along with contributing to various AI applications that drove predictive analytics capabilities. The role exposed a rapid evolution of skill sets based around code optimization and comprehensive testing protocols.

- Supported developers in optimizing existing models for enhanced operational efficiencies.
- Contributed systematically during code reviews and refinement processes to boost deliverable quality.
- Championing documentation practices ensured clarity in team communications regarding project markers.
- Worked collaboratively in real-time problem-solving efforts which accelerated project timelines.

### LEADERSHIP & AWARDS

- Certified AI Engineer (2020)
- Professional Software Developer Certification (2018)

AI Model Implementation

Coding Best Practices

Algorithm Optimization

Cross-Functional Leadership

## LANGUAGES

English Native

Spanish Proficient

## MY CAREER



● Senior AI Engineer at Tech Innovations Inc. (6.2 Years)

● AI Engineer at Data Solutions Corp. (3.7 Years)

● Junior AI Developer at Intelligent Systems LLC (1.8 Years)

## EDUCATION

### Bachelor's Degree in Computer Science

University of California, Los Angeles 🎓 GPA: 3.8 📅 2014 📍 Los Angeles, CA

**Coursework:** Data Structures, Algorithms, Software Engineering, Machine Learning

## CERTIFICATIONS

- Certified AI Engineer 📅 2020
- Professional Software Developer Certification 📅 2018

## TECHNICAL SKILLS

- **Natural Language Processing:** spaCy, NLTK, Stanford NLP
- **Generative AI:** GPT-3, BERT, Transformer Models
- **Machine Learning:** TensorFlow, PyTorch, Scikit-learn
- **Deployment Tools:** Docker, Kubernetes, AWS
- **Programming Languages:** Python, R, Java
- **Database Technologies:** MySQL, MongoDB, PostgreSQL
- **Collaboration Tools:** Slack, Microsoft Teams, Confluence
- **Version Control:** Git, SVN, Mercurial
- **Frameworks:** Django, Flask, FastAPI
- **Data Visualization:** Tableau, Matplotlib, Seaborn

## PROFESSIONAL AFFILIATIONS

- Member of Association for the Advancement of Artificial Intelligence.
- Active contributor in local tech meetups related to AI innovations.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST