

# Sophia Mitchell

## Senior Analyst

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### STRENGTHS

- 💡 **Analytical Problem Solver**  
Consistently analyze trends within datasets, crafting risk strategies that deepen organizational insight into financial crime dynamics.
- 👥 **Cross-Functional Collaborator**  
Worked harmoniously with various teams, ensuring cohesive teamwork that significantly enhanced project outcomes.
- 🗣️ **Effective Communicator**  
Skillfully presented complex data insights to diverse audiences, fostering comprehension and facilitating collaborative decision-making.
- 📊 **Dashboard Development Expert**  
Developed engaging dashboards using Tableau, consistently tracking performance while identifying patterns for proactive strategy adjustments.
- 🛡️ **Adaptive Risk Strategist**  
Responded flexibly to industry shifts, adapting risk management strategies to fortify user security with reliability.

### SKILLS

SQL Tableau Looker

Data Analysis Risk Management

Financial Crimes KYC Processes

Dashboard Development

Fraud Detection Data Insights

Identity Verification

Customer Onboarding

Decision Logic

Performance Monitoring

Collaboration Problem Solving

### SUMMARY

Data analyst with over 6 years of experience specializing in risk management and financial crimes analytics. Proficient in SQL, adept at developing risk strategies and creating dashboard reports. Passionate about identity verification and enhancing customer onboarding processes. Known for working collaboratively across teams to implement decision-making frameworks that bolster user security and improve operational efficiency. Excels at analyzing complex datasets to identify trends, driving strategy enhancements. Holds a proven track record in optimizing risk strategies and improving performance monitoring dashboards, focusing on risk mitigation.

### EXPERIENCE

#### Senior Analyst

Data Innovations LLC 📅 May 2021 - Present 📍 Chicago, IL

Lead data projects aimed at enhancing the customer onboarding and identity verification processes through in-depth analysis and strategic insights.

- Drive data-informed risk strategies for KYC and identity verification.
- Collaborate with product and engineering teams to ensure robust compliance and security measures.
- Utilize SQL for extracting and analyzing large datasets, refining risk metrics and decisioning logic.
- Create and maintain comprehensive dashboards in Tableau to monitor KPIs and detect anomalies.

#### Data Analyst

Analytics Solutions Corp 📅 June 2018 - April 2021 📍 Chicago, IL

Played a key role in assessing risk metrics tied to financial crimes, helping shape effective risk management strategies.

- Analyzed risk data related to Financial Crimes and drafted actionable risk management strategies.
- Developed decision logic for KYC processes, significantly improving customer onboarding efficiency.
- Teamed up with cross-functional departments sharing insights based on data-driven analyses.
- Built and optimized real-time dashboards for continuous monitoring of risk metrics and performance indicators.

#### Data Intern

Tech Innovators Inc. 📅 June 2017 - May 2018 📍 Chicago, IL

Supported experienced analysts by gathering and organizing data relevant for ongoing financial risk assessments.

- Assisted in collecting financial analytics information to support risk-related projects.
- Prepared data visualizations that effectively communicated key findings and trends.
- Conducted preliminary analyses of risk metrics assisting in the identification of improvement areas.
- Presented findings regularly to senior staff fostering discussion on risk strategy implementations.

### LEADERSHIP & AWARDS

- Recipient of the Excellence in Analytics Award at Data Innovations for outstanding contributions in risk assessment improvement efforts.
- Co-lead of the Diversity Initiative Program aimed at enhancing team integration and collaboration in multidisciplinary settings.

### EDUCATION

Bachelor's Degree in ~~Data~~ Analytics

## LANGUAGES

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English Native

Spanish Proficient

## MY CAREER

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- Senior Analyst at Data Innovations LLC (5 Years)
- Data Analyst at Analytics Solutions Corp (2.8 Years)
- Data Intern at Tech Innovators Inc. (11 Months)

University of Illinois at Chicago 🎓 GPA: 3.8 📅 2017 📍 Chicago, IL

**Coursework:** *Statistics, Database Management, Data Mining, Data Visualization*

## CERTIFICATIONS

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- Certified Fraud Examiner (CFE) 📅 2020
- SQL Server Certification 📅 2021

## TECHNICAL SKILLS

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- **Data Analysis Tools:** SQL, Excel, Python
- **Dashboard Tools:** Tableau, Looker
- **Risk Management Methodologies:** AML, KYC, Fraud Prevention
- **Communication Tools:** Slack, Microsoft Teams, Zoom
- **Project Management Tools:** JIRA, Trello, Asana
- **Reporting Tools:** Google Analytics, Power BI
- **Database Technologies:** MySQL, MongoDB
- **Statistical Methods:** Regression, Cluster Analysis
- **Programming Languages:** Python, R
- **Documentation Tools:** Notion, Confluence

## PROFESSIONAL AFFILIATIONS

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- Member of the Association of Certified Fraud Examiners, keeping up-to-date with industry standards.
- Active participant in local data science meetups fostering networking and knowledge exchange with peers.

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST