

# Sophia Mitchell

☎ (312) 555-7634

✉ sophia.mitchell@example.com

🌐 [linkedin.com/in/sophiamitchell](https://www.linkedin.com/in/sophiamitchell)

📍 456 Oak St, Chicago, IL 60614

## SUMMARY

Data analyst with over 6 years of experience specializing in risk management and financial crimes analytics. Proficient in SQL, adept at developing risk strategies and creating dashboard reports. Passionate about identity verification and enhancing customer onboarding processes. Known for working collaboratively across teams to implement decision-making frameworks that bolster user security and improve operational efficiency. Excels at analyzing complex datasets to identify trends, driving strategy enhancements. Holds a proven track record in optimizing risk strategies and improving performance monitoring dashboards, focusing on risk mitigation.

## EXPERIENCE

### Senior Analyst

May 2021 - Present

Data Innovations LLC

Chicago, IL

Lead data projects aimed at enhancing the customer onboarding and identity verification processes through in-depth analysis and strategic insights.

- Drive data-informed risk strategies for KYC and identity verification.
- Collaborate with product and engineering teams to ensure robust compliance and security measures.
- Utilize SQL for extracting and analyzing large datasets, refining risk metrics and decisioning logic.
- Create and maintain comprehensive dashboards in Tableau to monitor KPIs and detect anomalies.

### Data Analyst

June 2018 - April 2021

Analytics Solutions Corp

Chicago, IL

Played a key role in assessing risk metrics tied to financial crimes, helping shape effective risk management strategies.

- Analyzed risk data related to Financial Crimes and drafted actionable risk management strategies.
- Developed decision logic for KYC processes, significantly improving customer onboarding efficiency.
- Teamed up with cross-functional departments sharing insights based on data-driven analyses.
- Built and optimized real-time dashboards for continuous monitoring of risk metrics and performance indicators.

### Data Intern

June 2017 - May 2018

Tech Innovators Inc.

Chicago, IL

Supported experienced analysts by gathering and organizing data relevant for ongoing financial risk assessments.

- Assisted in collecting financial analytics information to support risk-related projects.
- Prepared data visualizations that effectively communicated key findings and trends.
- Conducted preliminary analyses of risk metrics assisting in the identification of improvement areas.
- Presented findings regularly to senior staff fostering discussion on risk strategy implementations.

## LEADERSHIP & AWARDS

- Recipient of the Excellence in Analytics Award at Data Innovations for outstanding contributions in risk assessment improvement efforts.
- Co-lead of the Diversity Initiative Program aimed at enhancing team integration and collaboration in multidisciplinary settings.

## EDUCATION

### Bachelor's Degree in Data Analytics

2017

University of Illinois at Chicago GPA: 3.8

Chicago, IL

*Coursework: Statistics, Database Management, Data Mining, Data Visualization*

## CERTIFICATIONS

- Certified Fraud Examiner (CFE) 📅 2020
- SQL Server Certification 📅 2021

## TECHNICAL SKILLS

- **Data Analysis Tools:** SQL, Excel, Python
- **Dashboard Tools:** Tableau, Looker
- **Risk Management Methodologies:** AML, KYC, Fraud Prevention
- **Communication Tools:** Slack, Microsoft Teams, Zoom
- **Project Management Tools:** JIRA, Trello, Asana

- **Reporting Tools:** Google Analytics, Power BI
- **Database Technologies:** MySQL, MongoDB
- **Statistical Methods:** Regression, Cluster Analysis
- **Programming Languages:** Python, R
- **Documentation Tools:** Notion, Confluence

**SKILLS**

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- SQL
- Tableau
- Looker
- Data Analysis
- Risk Management
- Financial Crimes
- KYC Processes
- Dashboard Development
- Fraud Detection
- Data Insights
- Identity Verification
- Customer Onboarding
- Decision Logic
- Performance Monitoring
- Collaboration
- Problem Solving

**PROFESSIONAL AFFILIATIONS**

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- Member of the Association of Certified Fraud Examiners, keeping up-to-date with industry standards.
- Active participant in local data science meetups fostering networking and knowledge exchange with peers.

**LANGUAGES**

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- English (Native)
- Spanish (Proficient)

**ADDITIONAL INFORMATION**

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**Work Status** : Authorized to work in United States. No sponsorship required.

**REFERENCES**

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AVAILABLE ON REQUEST