



Michael Thompson

Senior Business Data Analyst

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SUMMARY

Dynamic and detail-oriented Senior Business Data Analyst with over 6 years of experience in data analysis within the insurance industry. Proven expertise in SQL and a strong ability to translate complex data into actionable insights. Committed to fostering collaboration between business and IT stakeholders to enhance data-driven decision-making. Demonstrated capability in mentoring junior analysts and leading data analysis initiatives that drive business improvements. Adept at communicating with cross-functional teams to gather requirements and develop effective reporting solutions. Passionate about leveraging data to identify trends and support strategic objectives. Eager to contribute to a forward-thinking organization by applying analytical skills and leadership experience.

EXPERIENCE

Senior Business Data Analyst

DataSmart Solutions 📅 April 2022 - Present 📍 Chicago, IL

Lead collaborative efforts to analyze extensive datasets for actionable insights supporting business strategies in a fast-paced environment.

- Gathered data and analytics requirements from business customers to ensure accuracy in reporting projects.
- Conducted comprehensive data analysis using SQL, addressing key business needs and promoting informed decision-making.
- Mentored junior analysts, cultivating their skills and enhancing team output through best practice implementations.
- Documented data requirements and transformation rules, streamlining processes to improve project efficiency.

Business Data Analyst

AccuAngle Insurance Group 📅 May 2019 - March 2022 📍 Chicago, IL

Performed rigorous data processing to support various analytical projects ensuring quality and compliance with industry standards.

- Collaborated with diverse departments to collect and understand data requirements effectively.
- Utilized SQL as a primary tool for conducting root cause analysis on existing data quality issues.
- Maintained detailed documentation detailing transformation rules, crucial for reproducibility and clarity.
- Enhanced communication across teams, ensuring all stakeholders remained well-informed throughout project cycles.

Data Analyst Intern

Insight Innovations 📅 June 2018 - April 2019 📍 Remote

Assisted in data-driven projects focusing on improving the company's market strategies and reporting frameworks.

- Contributed to ongoing projects by analyzing consumer behavior data and proposing actionable marketing strategies.
- Supported senior analysts by generating insightful reports based on distributed datasets.
- Engaged with different teams, facilitating smooth communication and alignment on project details.
- Participated in workshops to advance overall understanding of data analytics tools and techniques.

LEADERSHIP & AWARDS

- Received Employee of the Month award for outstanding contributions to the data analysis team.
- Recognized for excellence in mentorship programs aimed at developing junior analyst skills.

STRENGTHS

🗨️ **Communication Skills**
Effectively engaged stakeholders across departments to align project goals and expectations, earning trust.

👥 **Leadership Experience**
Guided junior analysts through complex projects, seeing many elevate to independent contributors under my wing.

📊 **Analytical Thinking**
Approached complex challenges with structured methodologies that paved the way for clear recommendations.

🗄️ **SQL Proficiency**
Leveraged advanced SQL skills regularly, analyzed vast datasets contributing meaningfully to major decisions.

🤝 **Cross-Functional Collaboration**
Worked seamlessly with diverse teams to extract vital information needed for impactful reporting.

SKILLS

SQL Data Analysis

Stakeholder Engagement

Data Wrangling

Root Cause Analysis

Reporting Solutions

Documentation Mentoring

Project Management Collaboration

Data Visualization Communication

Transformations

[Requirements Gathering](#)

[Quality Assurance](#) [Best Practices](#)

LANGUAGES

English Native

Spanish Proficient

MY CAREER



● Senior Business Data Analyst at DataSmart Solutions (4.1 Years)

● Business Data Analyst at AccuAngle Insurance Group (2.8 Years)

● Data Analyst Intern at Insight Innovations (10 Months)

EDUCATION

Master's Degree in Data Science

University of Illinois at Chicago 🎓 GPA: 3.85 📅 2025 📍 Chicago, IL

Coursework: Machine Learning, Data Visualization, Statistical Analysis, Database Management

Bachelor's Degree in Computer Science

University of Illinois at Chicago 🎓 GPA: 3.70 📅 2018 📍 Chicago, IL

Coursework: Software Development, Algorithms, Data Structures, Web Technologies

CERTIFICATIONS

- Certified Business Analysis Professional (CBAP) 📅 2024
- SQL Certification from Coursera 📅 2023

TECHNICAL SKILLS

- **Database Management Systems:** MySQL, Oracle, SQL Server
- **Data Analysis Tools:** Tableau, Power BI, Excel
- **Programming Languages:** Python, R, Java
- **Statistical Methods:** Regression, Hypothesis Testing, ANOVA
- **Project Management Tools:** Asana, JIRA, Trello
- **Cloud Platforms:** AWS, Google Cloud, Azure
- **Data Manipulation Libraries:** Pandas, NumPy, Scikit-Learn
- **Visualization Tools:** MATLAB, Ggplot, D3.js
- **Document Management Software:** SharePoint, Confluence, Notion
- **Version Control Systems:** Git, GitHub, Bitbucket

PROFESSIONAL AFFILIATIONS

- Member of the Data Analytics Association, actively participating in knowledge-sharing sessions.
- Voluntary contributor to local technology meetups, providing insights on data best practices.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST