

Lydia Chandra

Senior Clinical Pharmacist

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STRENGTHS

-  **Effective Communicator**
Facilitated training sessions for clinicians, receiving positive feedback and recognition for clarity and engagement in presentations.
-  **Analytical Thinker**
Consistently analyzed performance data unearthing critical insights, contributing to strategic decisions that enhanced patient care initiatives.
-  **Collaboration Focused**
Fostered strong partnerships internally and externally, improving program implementation by integrating diverse perspectives in solution-building.
-  **Compliance Advocate**
Played key roles in maintaining rigorous compliance protocols, bridging practice gaps and sustaining high-quality standards throughout initiatives.
-  **Dedicated Mentor**
Regularly mentored junior pharmacists, who reported heightened confidence and competence as they transitioned into independent practice roles.

SKILLS

<u>Clinical Pharmacy</u>	
<u>Medication Management</u>	
<u>Data Analysis</u>	<u>HEDIS</u>
<u>CMS Stars Programs</u>	
<u>Patient Education</u>	
<u>Compliance Auditing</u>	
<u>Interdisciplinary Collaboration</u>	
<u>Quality Improvement</u>	
<u>Stakeholder Engagement</u>	
<u>Training Development</u>	

SUMMARY

Pharmacist with over 5 years in clinical settings, focusing on medication management and quality improvement. Developed training programs and guidelines enhancing medication adherence and optimizing patient outcomes. Skilled in data analysis, compliance auditing, and fostering collaborative relationships with healthcare providers to ensure high standards of care. Comprehensive experience in HEDIS and CMS Stars metrics contributes significantly to performance enhancements. Highly committed to improving health outcomes through strategic initiatives and effective program implementation. A consistent leader in audits reinforcing adherence to state and federal regulations while driving innovation.

EXPERIENCE

Senior Clinical Pharmacist

HealthFirst Pharmacy

 January 2021 - Present

 Chicago, IL

- Oversee clinical pharmacy operations, emphasizing medication management and adherence strategies within a diverse clinical team. Drive the integration of best practices for HEDIS and CMS Stars compliance.
- Guided pharmacy staff in implementing improved medication adherence programs, resulting in enhanced patient care standards across all service areas.
 - Analyzed comprehensive performance data to identify discrepancies, leading corrective action plans that directly influenced patient health outcomes.
 - Prepared extensive training materials and conducted workshops focused on medication policies, elevating staff proficiency and increasing compliance rates.
 - Executed internal audits ensuring alignment with CMS regulations and state mandates, successfully rectifying any compliance gaps discovered during assessments.
 - Cultivated robust relationships with stakeholders, facilitating significant communication and joint ventures that propelled clinical improvement initiatives.
 - Participated actively in cross-functional teams, fostering collaboration that simplified workflows and boosted overall effectiveness in addressing patient needs.

Clinical Pharmacist

MedAssist Solutions

 June 2018 - December 2020

 Peoria, IL

- Delivered focused clinical pharmacy services within interdisciplinary teams, optimizing therapy regimens and promoting effective medication management protocols.
- Conducted meticulous reviews of medication therapies, tailoring specific interventions that maximized therapeutic outcomes and reduced adverse effects.
 - Engineered education-focused training sessions aimed at community healthcare providers, significantly augmenting their capabilities regarding drug utilization.
 - Led collaborative planning efforts aimed at developing evidence-based clinical programs, closely monitoring adherence rates and patient safety.
 - Developed systems for regular quality assessments which provided actionable insights to improve clinical program outcomes continually.
 - Engaged with patients through outreach efforts to promote understanding of medication safety; this initiative fostered improved adherence and health literacy.
 - Utilized advanced data analytics tools to track program success, shaping future engagements. Observations led to informed clinical choices benefiting patient health.

Pharmacy Intern

PharmaCare Corp

 June 2016 - May 2018

 Champaign, IL

- Supported the management of daily pharmacy functions, gaining hands-on experience in medication dispensing and patient interactions under licensed pharmacist supervision.
- Assisted in numerous patient counseling sessions, focusing on educating individuals about optimal use and potential side effects of medications dispensed.
 - Collaborated with pharmacists on medication therapy management, sharpening clinical decision-making skills crucial for successful pharmacy career.

Regulatory Compliance

Audit Execution

Performance Monitoring

Process Optimization

LANGUAGES

English Native

Spanish Intermediate

MY CAREER



● Senior Clinical Pharmacist at HealthFirst Pharmacy (5.5 Years)

● Clinical Pharmacist at MedAssist Solutions (2.5 Years)

● Pharmacy Intern at PharmaCare Corp (1.9 Years)

- Contributed to improvement projects aimed at streamlining pharmacy protocols, yielding more efficient operational practices that benefitted both staff and customers.
- Participated actively in educational efforts targeting the safe usage of medications among local patients, enhancing community engagement around health issues.
- Supported implementation of procedural enhancements leading to better workflow efficiency, allowing for increased customer satisfaction and higher service quality.
- Continually engaged in training modules aimed at refining pharmaceutical knowledge and proficiency in delivering quality care.

LEADERSHIP & AWARDS

- Dean's List, University of Illinois (2018, 2019)
- Recipient of the Excellence in Pharmacy Award (2026)

EDUCATION

Doctor of Pharmacy (PharmD)

University of Illinois 🎓 GPA: 3.8 📅 2026 📍 Champaign, IL

Coursework: Pharmacotherapy, Pharmaceutical Chemistry, Clinical Pharmacy Practice, Health Outcomes

CERTIFICATIONS

- Licensed Pharmacist, State of Illinois 📅 2026
- Board Certified Pharmacotherapy Specialist (BCPS) 📅 2026

TECHNICAL SKILLS

- **Clinical Tools:** EMR Systems, Medication Management Software, Decision Support Systems
- **Analytics Platforms:** SQL, Excel, Power BI
- **Quality Assurance Tools:** Performance Dashboards, HEDIS Measures, CMS Reporting
- **Project Management Tools:** Asana, Trello, Microsoft Project
- **Training Materials:** Guidelines Development, Job Aids, Protocol Documentation
- **Healthcare Compliance:** State Regulations, Federal Regulations, CMS Guidelines
- **Communication Tools:** Microsoft Teams, Zoom, Slack
- **Education Technologies:** Webinar Platforms, e-learning Systems, Virtual Training Tools
- **Statistical Methods:** Regression Analysis, Descriptive Statistics, Quality Control Techniques
- **Presentation Software:** PowerPoint, Prezi, Google Slides

PROFESSIONAL AFFILIATIONS

- Member, Illinois Pharmacists Association
- Volunteer, Health Outreach Program, University of Illinois

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST