

# Joshua Gordon

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## SUMMARY

Results-driven Senior DevOps Engineer with over five years managing large-scale systems and datacenter operations. Proven expertise in automation, scripting, and optimizing deployments in hybrid cloud environments. Adept at collaborating with cross-functional teams to enhance system performance and security while mentoring junior engineers. Strong background in virtualization techniques, monitoring tools, and public cloud services. Passionate about innovation and continuing education in technology trends. Eager to contribute skills to a dedicated team, driving operational excellence and solutions that meet evolving business needs.

## EXPERIENCE

### Senior DevOps Engineer

March 2021 - Present

CloudTech Solutions

*Detroit, MI*

Oversaw comprehensive cloud infrastructure management, focusing on critical application support within a high-performance setting. Enhanced system reliability and reduced deployment time through robust automation strategies. Actively engaged with R&D and Infrastructure Engineering teams to optimize scaling mechanisms across applications while navigating complex projects for strategic resource allocation.

- Led management and optimization efforts for cloud infrastructure, achieving 99.9% uptime effectively.
- Developed and executed automation scripts in Python and Bash, which improved deployment durations by 40%.
- Collaborated closely with R&D teams ensuring sufficient resource alignment for responsive application scaling.
- Conducted thorough performance monitoring and assessment, resolving over 200 application issues within a year.
- Managed firmware updates and migrations to enhance security and operational efficiency significantly.
- Cultivated vendor partnerships to streamline hardware procurement, improving cost-efficiency measures explicitly.

### DevOps Engineer

January 2018 - February 2021

DataCore Innovations

*Lansing, MI*

Focused on managing extensive data center operations, ensuring optimal performance of integrated hardware and software systems for enterprise clients. Advocated for best practices in monitoring and issue resolution, fostering technology-based solutions amidst rapid changes. Collaborated with development teams to refine memory management processes, leading significant performance upgrades.

- Managed vast data center operations while ensuring maximum uptime for client systems effectively.
- Implemented monitoring frameworks using Nagios and Kibana, leading to a reduction in incident response times.
- Streamlined deployment processes by developing and maintaining automation frameworks with Jenkins and Puppet.
- Worked alongside development units to enhance Java applications uniquely while optimizing request handling.
- Provided essential technical insight into troubleshooting hardware challenges, greatly minimizing system downtime.
- Assisted in comprehensive cloud service initiatives, deploying operations securely on AWS and Azure.

### Junior DevOps Engineer

June 2016 - December 2017

TechSphere

*Grand Rapids, MI*

Supported basic infrastructure maintenance and served as a bridge between legacy systems and new technology innovations dawning. Engaged in learning opportunities that fueled passion and knowledge toward advanced technologies deployed within company goals.

- Maintained infrastructure health focused on performance metrics and dependable system operations.
- Assisted in scripting developments contributing directly to smoother deployment cycles severely reducing release delays.
- Monitored key operational performances, escalating login anomalies, yielding timely analysis resolutions.
- Participated actively in upgrade activities benefiting server capabilities, showcasing a commitment to reliability.
- Embraced ongoing tech education, promoting awareness of enhancements that aligned with process improvements.
- Documented workflows extensively available for shared team insights towards onboarding procedures.

## LEADERSHIP & AWARDS

- Awarded Employee of the Month for consistently surpassing uptime targets in March 2022.
- Recognized for outstanding leadership in team optimization strategies during annual review in 2021.

## EDUCATION

Bachelor's Degree in Computer Science

2016

University of Michigan GPA: 3.5

*Ann Arbor, MI*

*Coursework: Data Structures, Algorithms, Operating Systems, Web Development*

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## CERTIFICATIONS

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- AWS Certified Solutions Architect – Associate 📅 2026
- Certified Kubernetes Administrator (CKA) 📅 2025

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## TECHNICAL SKILLS

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- **Cloud Platforms:** AWS, Azure, Google Cloud
- **Scripting Languages:** Python, Bash, PowerShell
- **Container Technologies:** Docker, Kubernetes, OpenShift
- **Monitoring Solutions:** Nagios, Prometheus, Grafana
- **Configuration Management:** Ansible, Puppet, Chef
- **Virtualization Tools:** VMware, VirtualBox, Hyper-V
- **Operating Systems:** Linux, Windows Server, Unix
- **Database Systems:** MySQL, PostgreSQL, MongoDB
- **Collaboration Tools:** Jira, Slack, Confluence
- **CI/CD Tools:** Jenkins, GitLab CI, CircleCI

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## SKILLS

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- DevOps Practices
- Scripting (Bash, Python)
- Configuration Management (Puppet, Chef)
- Networking Protocols (TCP/IP, HTTP, DNS)
- Cloud Computing (AWS, Azure)
- Monitoring Tools (Nagios, Kibana)
- Virtualization and Containerization (Docker, Kubernetes)

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## PROFESSIONAL AFFILIATIONS

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- Active member of the DevOps Institute, sharing insights and trends in the field.
- Engaging participant in Cloud Developers Meetup Networks throughout Michigan.

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## LANGUAGES

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- English (Native)
- Spanish (Proficient)

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## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

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## REFERENCES

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AVAILABLE ON REQUEST