

Performance Tuning

Cost Optimization

LANGUAGES

English Native

Spanish Intermediate

MY CAREER



- Senior Manager, Datacenter Operations at Tech Innovations Inc. (5.6 Years)
- Datacenter Operations Manager at Data Solutions Group (5.5 Years)
- IT Infrastructure Team Lead at Cloud Services Corp. (3.2 Years)

- Advised on vendor negotiations, achieving favorable contract outcomes that maximized both resource utility and service margins.
- Developed and executed training programs to elevate staff capabilities, resulting in higher confidence and competence in server support areas.
- Actively contributed to cloud-based migration projects, advocating for modernization strategies that strengthened operational flexibility.
- Provided ongoing support for troubleshooting critical systems, quickly resolving user issues that directly affected business functions.

LEADERSHIP & AWARDS

- Recipient of 'Operational Excellence Award' from Tech Innovations Inc., 2025
- Recognized as 'Leader of the Year' at Data Solutions Group, 2019

EDUCATION

Bachelor's Degree in Information Technology
University of Virginia 🎓 GPA: 3.8 📅 2012 📍 Charlottesville, VA
Coursework: Database Management, Networking, Security Protocols, Cloud Computing

CERTIFICATIONS

- ITIL Foundation Certification 📅 2025
- Project Management Professional (PMP) 📅 2024

TECHNICAL SKILLS

- **Server Management Tools:** VMware, Hyper-V, Windows Server
- **Cloud Platforms:** AWS, Azure, Google Cloud
- **Network Security Tools:** Firewall, VPN, IDS/IPS
- **Monitoring Solutions:** Nagios, Zabbix, Datadog
- **Collaboration Tools:** Slack, Microsoft Teams, Trello
- **Disaster Recovery Solutions:** Veeam, Zerto, Commvault
- **Operating Systems:** Linux, Windows, Solaris
- **Scripting Languages:** PowerShell, Bash, Python
- **Compliance Standards:** ISO 27001, SOC 2, NIST
- **Project Management Frameworks:** Agile, Waterfall, PRINCE2

PROFESSIONAL AFFILIATIONS

- Member of the Project Management Institute (PMI), 2024
- Active participant in local IT Leadership Council since 2020

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST